NHPUC No. 3 - ELECTRICITY DELIVERY

Unitil Energy Systems, Inc.

SUPPLEMENT NO. 2

TARIFF FOR

ELECTRIC DELIVERY SERVICE

IN THE STATE OF NEW HAMPSHIRE

Authorized by NHPUC Order No. 26,623 in Case No. DE 21-030, dated May 3, 2022.

Issued: May 18, 2022 Issued by: Robert B. Hevert Effective: June 1, 2022 Sr. Vice President

NHPUC No. 3 - Electricity Delivery Unitil Energy Systems, Inc.

Supplement No. 2 Eighth Revised Page 1 Superseding Seventh Revised Page 1

SUPPLEMENT NO. 2 TEMPORARY RATES

This Schedule has been deleted.

Authorized by NHPUC Order No. 26,623 in Case No. DE 21-030, dated May 3, 2022.

Issued: May 18, 2022 Issued by: Robert B. Hevert Effective: June 1, 2022

Sr. Vice President

NHPUC No. 3 - ELECTRICITY DELIVERY

Unitil Energy Systems, Inc.

TARIFF FOR

ELECTRIC DELIVERY SERVICE

IN THE STATE OF NEW HAMPSHIRE



(Authorized by NHPUC Order 24,677 in Case No. DE 05-178, dated October 6, 2006)

Issued: October 20, 2006 Effective: November 1, 2006

Issued by: Mark H. Collin Treasurer

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Sr. Vice President

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Issued by: Mark H. Collin

Effective: November 1, 2006 Treasurer

SUMMARY OF DELIVERY SERVICE RATES

Each bill rendered for electric delivery service shall be calculated through the application of the effective rates as listed below.

<u>Class</u>		Distribution <u>Charge*</u>	Non-Transmission External Delivery <u>Charge**</u>	Transmission External Delivery Charge**	Total External Delivery Charge**	Stranded Cost Charge**	Storm Recovery Adjustment Factor***	System Benefits Charge**** (1)	Revenue Decoupling Adjustment <u>Factor**</u>	Total Delivery <u>Charges</u>
D	Customer Charge	\$16.22						(-)		\$16.22
	All kWh	\$0.04612	\$0.01396	\$0.03090	\$0.04486	(\$0.00010)	\$0.00000	\$0.00700	\$0.00186	\$0.09974
G2	Customer Charge	\$29.19								\$29.19
	All kW	\$12.13				\$0.00				\$12.13
	All kWh	\$0.00000	\$0.01396	\$0.03090	\$0.04486	(\$0.00010)	\$0.00000	\$0.00700	(\$0.00002)	\$0.05174
G2 - kWh meter	Customer Charge	\$18.38								\$18.38
	All kWh	\$0.03270	\$0.01396	\$0.03090	\$0.04486	(\$0.00010)	\$0.00000	\$0.00700	(\$0.00002)	\$0.08444
G2 - Quick Recovery Water Heat and/or Space Heat	Customer Charge	\$9.73								\$9.73
- Treat and of Space Treat	All kWh	\$0.03669	\$0.01396	\$0.03090	\$0.04486	(\$0.00010)	\$0.00000	\$0.00700	(\$0.00002)	\$0.08843
G1	Customer Charge Customer Charge		Secondary Voltage Primary Voltage							\$162.18 \$86.49
	All kVA	\$8.53				\$0.00				\$8.53
	All kWh	\$0.00000	\$0.01396	\$0.03090	\$0.04486	(\$0.00010)	\$0.00000	\$0.00700	\$0.00014	\$0.05190
ALL GENERAL	0	4,160 Volts or Ov	Va) ver (all kW/kVA and k Over (all kW/kVA and	,						(\$0.50) 2.00% 3.50%

⁽¹⁾ Includes low-income portion of \$0.00150 per kWh, energy efficiency portion of \$0.00550 per kWh and lost base revenue portion of \$0.00000 per kWh.

Issued: August 9, 2023 Issued By: Daniel Hurstak
Effective: August 1, 2023 Vice President and Treasurer

^{*} Authorized by NHPUC Order No. 26,837 in Case No. DE 23-014, dated May 31, 2023

^{**} Authorized by NHPUC Order No. 26,865 in Case No. DE 23-057, dated July 31, 2023

^{***} Authorized by NHPUC Order No. 26,236 in Case No. DE 19-043, dated April 22, 2019

^{****} Authorized by NHPUC Order No. 26,745 in Case No. DE 22-081, dated December 14, 2022

Non-Transmission

Transmission

Total
Delivery
Charges

\$0.05176

SUMMARY OF DELIVERY SERVICE RATES (continued)

		E41	F1	E1	C4	C4 D	C
		External	External	External	Stranded	Storm Recovery	System
	Distribution	Delivery	Delivery	Delivery	Cost	Adjustment	Benefits
Class	Charge*	Charge**	Charge**	Charge**	Charge**	Factor***	Charge****
							(1)
OL	£0.00000	¢0.01206	£0.02000	E0.04497	(#0.00010)	¢0.00000	60.00700
All kWh	\$0.00000	\$0.01396	\$0.03090	\$0.04486	(\$0.00010)	\$0.00000	\$0.00700
	Luminaire Chai	Proces					
•	Luminaire Chai	ges					
	Lamp Size		All-Night Service	Midnight Service			
	Nominal	Lumens	Monthly	Monthly		Price Pe	r Luminaire
Category	Watts	(Approx.)	kWh	kWh	Description	Per Mo.	Per Year
<u>emegory</u>	17400	(търголі)	<u></u>	11.11.11	<u>Bestipiton</u>	1 01 11101	101 1001
Company	100	3,500	43	20	Mercury Vapor Street	\$13.73	\$164.76
Company	175	7,000	71	33	Mercury Vapor Street	\$15.73	\$188.76
Company	250	11,000	100	46	Mercury Vapor Street	\$17.25	\$207.00
Company	400	20,000	157	73	Mercury Vapor Street	\$17.25	\$207.00
Company	1,000	60,000	372	173	Mercury Vapor Street	\$24.78	\$297.36
Company	250	11,000	100	46	Mercury Vapor Flood	\$18.25	\$219.00
Company	400	20,000	157	73	Mercury Vapor Flood	\$21.57	\$258.84
Company	1,000	60,000	380	176	Mercury Vapor Flood	\$25.29	\$303.48
Company	100	3,500	48	22	Mercury Vapor Power Bracket	\$13.44	\$161.28
Company	175	7,000	71	33	Mercury Vapor Power Bracket	\$14.65	\$175.80
Company	50	4,000	23	11	Sodium Vapor Street	\$13.73	\$164.76
Company	100	9,500	48	22	Sodium Vapor Street	\$15.73	\$188.76
Company	150	16,000	65	30	Sodium Vapor Street	\$17.25	\$207.00
Company	250	30,000	102	47	Sodium Vapor Street	\$19.53	\$234.36
Company	400	50,000	161	75	Sodium Vapor Street	\$24.78	\$297.36
Company	1,000	140,000	380	176	Sodium Vapor Street	\$42.51	\$510.12
Company	150	16,000	65	30	Sodium Vapor Flood	\$18.25	\$219.00
Company	250	30,000	102	47	Sodium Vapor Flood	\$21.57	\$258.84
Company	400	50,000	161	75	Sodium Vapor Flood	\$25.29	\$303.48
Company	1,000	140,000	380	176	Sodium Vapor Flood	\$42.89	\$514.68
Company	50	4,000	23	11	Sodium Vapor Power Bracket	\$13.44	\$161.28
Company	100	9,500	48	22	Sodium Vapor Power Bracket	\$14.65	\$175.80
Company	175	8,800	74	34	Metal Halide Street	\$17.25	\$207.00
Company	1,000	86,000	374	174	Metal Halide Flood	\$25.29	\$303.48
Company	35	3,000	12	6	LED Area Light Fixture	\$13.44	\$161.28
Company	47	4,000	16	7	LED Area Light Fixture	\$14.65	\$175.80
	30	3,300	10	5	LED Street Light Fixture	\$13.73	\$164.76
Company	50	5,000	17	8	LED Street Light Fixture	\$15.73	\$188.76
Company	100	11,000	35	16	LED Street Light Fixture	\$17.25	\$207.00
Company	120	18,000	42	19	LED Street Light Fixture	\$17.23 \$19.53	\$207.00
Company Company	140	18,000	48	22	LED Street Light Fixture	\$24.78	\$297.36
Company	260	31,000	90	42	LED Street Light Fixture	\$42.51	\$510.12
	70	10,000	24	11	LED Street Light Fixture LED Flood Light Fixture	\$18.25	\$219.00
Company	90	10,000	31	14	LED Flood Light Fixture	\$21.57	\$219.00
Company	110	15,000	38	18	LED Flood Light Fixture	\$21.37 \$25.29	\$303.48
Company Company					•		
Customer Paid	370	46,000	128 12	59	LED Flood Light Fixture	\$42.89	\$514.68
	35 47	3,000		6 7	LED Area Light Fixture	\$7.00	\$84.00
Customer Paid		4,000	16		LED Area Light Fixture	\$8.21	\$98.52
Customer Paid	30	3,300	10	5	LED Street Light Fixture	\$9.71	\$116.52
Customer Paid	50	5,000	17	8	LED Street Light Fixture	\$11.92	\$143.04
Customer Paid	100	11,000	35	16	LED Street Light Fixture	\$12.48	\$149.76
Customer Paid	120	18,000	42	19	LED Street Light Fixture	\$14.76	\$177.12
Customer Paid	140	18,000	48	22	LED Street Light Fixture	\$17.83	\$213.96
Customer Paid	260	31,000	90	42	LED Street Light Fixture	\$33.56	\$402.72
Customer Paid	70	10,000	24	11	LED Flood Light Fixture	\$11.24	\$134.88
Customer Paid	90	10,000	31	14	LED Flood Light Fixture	\$14.56	\$174.72
Customer Paid	110	15,000	38	18	LED Flood Light Fixture	\$17.36	\$208.32
Customer Paid	370	46,000	128	59	LED Flood Light Fixture	\$27.00	\$324.00

 $⁽¹⁾ Includes low-income portion of \$0.00150 \ per \ kWh, energy \ efficiency portion of \$0.00550 \ per \ kWh \ and lost base revenue portion of \$0.00000 \ per \ kWh.$

 Issued: August 9, 2023
 Issued By: Daniel Hurstak

 Effective: August 1, 2023
 Vice President and Treasurer

^{*} Authorized by NHPUC Order No. 26,623 in Case No. DE 21-030, dated May 3, 2022

^{**} Authorized by NHPUC Order No. 26,865 in Case No. DE 23-057, dated July 31, 2023

^{***} Authorized by NHPUC Order No. 26,236 in Case No. DE 19-043, dated April 22, 2019

^{****} Authorized by NHPUC Order No. 26,745 in Case No. DE 22-081, dated December 14, 2022

SUMMARY OF WHOLE HOUSE RESIDENTIAL TIME OF USE RATES AND ELECTRIC VEHICLE RATES

(DELIVERY AND SUPPLY)

Each bill rendered for electric delivery service and supply service (as applicable) shall be calculated through the application of the effective rates as listed below.

					DELIV	ERY RATES						SUPPLY RATES	S .	
			Non-Transmission	Transmission	Total				Revenue		Renewable		Total	
			External	External	External	Stranded	Storm Recovery	System	Decoupling	Total	Portfolio	Power	Default	Total
		Distribution	Delivery	Delivery	Delivery	Cost	Adjustment	Benefits	Adjustment	Delivery	Standard	Supply	Service	Delivery and
Class		Charge*	Charge**	Charge**	Charge**	Charge**	Factor***	Charge****	Factor**	Charges	Charge****	Charge****	Charge****	Supply
TOU-D	Customer Charge	\$16.22								\$16.22				\$16.22
	Off-Peak kWh	\$0.03966	\$0.01396	(\$0.00175)	\$0.01221	(\$0.00010)	\$0.00000	\$0.00700	\$0.00186	\$0.06063	\$0.00570	\$0.07753	\$0.08323	\$0.14386
	Mid-Peak kWh	\$0.05438	\$0.01396	\$0.00037	\$0.01433	(\$0.00010)	\$0.00000	\$0.00700	\$0.00186	\$0.07747	\$0.00570	\$0.07910	\$0.08480	\$0.16227
	On-Peak kWh	\$0.04691	\$0.01396	\$0.16980	\$0.18376	(\$0.00010)	\$0.00000	\$0.00700	\$0.00186	\$0.23943	\$0.00570	\$0.09634	\$0.10204	\$0.34147
TOU-EV-D	Customer Charge	\$5.26								\$5.26				\$5.26
	Off-Peak kWh	\$0.03966	\$0.01396	(\$0.00175)	\$0.01221	(\$0.00010)	\$0.00000	\$0.00700		\$0.05877	\$0.00570	\$0.07753	\$0.08323	\$0.14200
	Mid-Peak kWh	\$0.05438	\$0.01396	\$0.00037	\$0.01433	(\$0.00010)	\$0.00000	\$0.00700		\$0.07561	\$0.00570	\$0.07910	\$0.08480	\$0.16041
	On-Peak kWh	\$0.04691	\$0.01396	\$0.16980	\$0.18376	(\$0.00010)	\$0.00000	\$0.00700		\$0.23757	\$0.00570	\$0.09634	\$0.10204	\$0.33961
TOU-EV-G2	Customer Charge	\$29.19								\$29.19				\$29.19
	All kW	\$6.07				\$0.00				\$6.07				\$6.07
	Off-Peak kWh	\$0.02193	\$0.01396	(\$0.00161)	\$0.01235	(\$0.00010)	\$0.00000	\$0.00700		\$0.04118	\$0.00570	\$0.07376	\$0.07946	\$0.12064
	Mid-Peak kWh	\$0.02149	\$0.01396	(\$0.00054)	\$0.01342	(\$0.00010)	\$0.00000	\$0.00700		\$0.04181	\$0.00570	\$0.07716	\$0.08286	\$0.12467
	On-Peak kWh	\$0.02718	\$0.01396	\$0.19260	\$0.20656	(\$0.00010)	\$0.00000	\$0.00700		\$0.24064	\$0.00570	\$0.09469	\$0.10039	\$0.34103
TOU-EV-G1	Customer Charge		Secondary Voltage							\$162.18				\$162.18
	Customer Charge	\$86.49	Primary Voltage							\$86.49				\$86.49
	All kVA	\$4.27				\$0.00				\$4.27				\$4.27
	Off-Peak kWh	\$0.01220	\$0.01396	(\$0.00163)	\$0.01233	(\$0.00010)	\$0.00000	\$0.00700		\$0.03143	\$0.00686	MARKET	MARKET	MARKET
	Mid-Peak kWh	\$0.01285	\$0.01396	(\$0.00036)	\$0.01360	(\$0.00010)	\$0.00000	\$0.00700		\$0.03335	\$0.00686	MARKET	MARKET	MARKET
	On-Peak kWh	\$0.01571	\$0.01396	\$0.19719	\$0.21115	(\$0.00010)	\$0.00000	\$0.00700		\$0.23376	\$0.00686	MARKET	MARKET	MARKET
ALL GENERAL		4,160 Volts or O	kVa) Over (all kW/kVA and kW Over (all kW/kVA and kV											(\$0.50) 2.00% 3.50%

Off-Peak kWh: Monday - Friday 8 P.M. - 6 A.M. and All Day Weekends and Weekday Holidays ¹

DEFINITIONS Mid-Peak kWh: Monday – Friday 6 A.M. - 3 P.M., excluding Weekday Holidays ¹
On-Peak kWh: Monday - Friday 3 P.M. - 8 P.M., excluding Weekday Holidays ¹

Issued: October 17, 2023 Effective: December 1, 2023 Issued By: Daniel Hurstak Vice President and Treasurer

¹ Holidays observed by the State of New Hampshire pursuant to NH RSA 288:1.

^{*} Authorized by NHPUC Order No. 26,837 in Case No. DE 23-014, dated May 31, 2023 and NHPUC Order No. 26,865 in Case No. DE 23-057, dated July 31, 2023

^{**} Authorized by NHPUC Order No. 26,865 in Case No. DE 23-057, dated July 31, 2023

^{***} Authorized by NHPUC Order No. 26,236 in Case No. DE 19-043, dated April 22, 2019

^{****} Authorized by NHPUC Order No. 26,745 in Case No. DE 22-081, dated December 14, 2022

^{*****} Authorized by NHPUC Order No. 26,850 in Case No. DE 23-054, dated June 16, 2023 and NHPUC Order No. 26,865 in Case No. DE 23-057, dated July 31, 2023

SUMMARY OF LOW-INCOME ELECTRIC ASSISTANCE PROGRAM DISCOUNTS

Low-Income Electric Assistance Program (LI-EAP) Discounts for Eligible Customers

	Percentage of NH State Median Income &			LI-EAP discount Delivery Only *; Excludes Supply	LI-EAP discount Fixed Default Service ** Supply Only			Variable Defa	discount nult Service ** y Only		
<u>Tier</u>	Federal Poverty Guidelines	Discount (5)	Blocks	effective August 1, 2023	August 2023-January 2024	Aug-23 (3)	Sep-23 (3)	Oct-23 (3)	Nov-23 (3)	Dec-23 (3)	Jan-24 (3)
1 (4)	N/A	N/A									
2	151 (FPG) - 60 (SMI)	8%	Customer Charge	(\$1.30)							
			First 750 kWh Excess 750 kWh	(\$0.00798) \$0.00000	(\$0.01061) \$0.00000	(\$0.00735) \$0.00000	(\$0.00576) \$0.00000	(\$0.00535) \$0.00000	(\$0.00790) \$0.00000	(\$0.01533) \$0.00000	(\$0.02002) \$0.00000
3	126 (FPG) - 150 (FPG)	22%	Customer Charge	(\$3.57)							
			First 750 kWh Excess 750 kWh	(\$0.02194) \$0.00000	(\$0.02917) \$0.00000	(\$0.02022) \$0.00000	(\$0.01585) \$0.00000	(\$0.01472) \$0.00000	(\$0.02172) \$0.00000	(\$0.04215) \$0.00000	(\$0.05507) \$0.00000
4	101 (FPG) - 125 (FPG)	36%	Customer Charge	(\$5.84)							
			First 750 kWh Excess 750 kWh	(\$0.03591) \$0.00000	(\$0.04773) \$0.00000	(\$0.03308) \$0.00000	(\$0.02594) \$0.00000	(\$0.02408) \$0.00000	(\$0.03554) \$0.00000	(\$0.06897) \$0.00000	(\$0.09011) \$0.00000
5	76 (FPG) - 100 (FPG)	52%	Customer Charge	(\$8.43)							
			First 750 kWh Excess 750 kWh	(\$0.05186) \$0.00000	(\$0.06894) \$0.00000	(\$0.04779) \$0.00000	(\$0.03747) \$0.00000	(\$0.03479) \$0.00000	(\$0.05133) \$0.00000	(\$0.09962) \$0.00000	(\$0.13016) \$0.00000
6	0 - 75 (FPG)	76%	Customer Charge	(\$12.33)							
			First 750 kWh Excess 750 kWh	(\$0.07580) \$0.00000	(\$0.10075) \$0.00000	(\$0.06984) \$0.00000	(\$0.05477) \$0.00000	(\$0.05084) \$0.00000	(\$0.07502) \$0.00000	(\$0.14559) \$0.00000	(\$0.19024) \$0.00000

⁽¹⁾ Discount calculated using total utility charges from Page 4 multiplied by the appropriate discount. These figures exclude default service and are applicable to customers choosing a Competitive Supplier or self-supply. Customers taking default service from the Company would receive these discounts plus the appropriate fixed default service supply discount.

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Effective: August 1, 2023
Vice President and Treasurer

⁽²⁾ Discount calculated using Non-G1 class (Residential) Fixed Default Service Rate multiplied by the appropriate discount. These figures exclude delivery.

⁽³⁾ Discount calculated using Non-G1 class (Residential) Variable Default Service Rate, for the applicable month, multiplied by the appropriate discount. These figures exclude delivery.

⁽⁴⁾ Tier 1 was eliminated by Order No. 25,200 in DE 10-192 dated March 4, 2011.

⁽⁵⁾ Discounts effective July 1, 2016 in accordance with Order No. 25-901 in DE 14-078.

^{*} Authorized by NHPUC Order No. 26,865 in Case No. DE 23-057, dated July 31, 2023

^{**} Authorized by NHPUC Order No. 26,850 in Case No. DE 23-054, dated June 16, 2023 and NHPUC Order No. 26,865 in Case No. DE 23-057, dated July 31, 2023

SERVICE AREA

The territory authorized to be served by this Company and to which this Tariff applies is limited to areas of the following municipalities:

ALLENSTOWN* HAMPSTEAD* ATKINSON **HAMPTON BOSCAWEN* HAMPTON FALLS** BOW* **HOPKINTON* BRENTWOOD* KENSINGTON CANTERBURY* KINGSTON** CHICHESTER* LOUDON* CONCORD* **NEWTON** DANVILLE **NORTH HAMPTON* DERRY*** PEMBROKE* **DUNBARTON* PLAISTOW** EAST KINGSTON **SALISBURY* EPSOM* SEABROOK EXETER SOUTH HAMPTON GREENLAND* STRATHAM**

The limited areas of said municipalities are shown on maps filed separately with the New Hampshire Public Utilities Commission and are incorporated in this Tariff by reference.

WEBSTER*

Issued: October 20, 2006
Effective: November 1, 2006
Issued b

Issued by: Mark H. Collin Treasurer

^{*} Served in Part

TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

I. GENERAL

1. Provisions

The following terms and conditions shall be a part of each Rate Schedule of Unitil Energy Systems, Inc. ("Company") now or hereafter in effect except as they may be expressly modified by contract or a particular Rate Schedule, or superseded by order or regulations of the New Hampshire Public Utilities Commission ("Commission"). If there is a conflict between the orders or regulations of the Commission and these Terms and Conditions, the orders or regulations of the Commission shall govern. The headings used in these Terms and Conditions are for convenience only and shall not be construed to be part of, or otherwise to affect, these Terms and Conditions.

2. Definitions

- A. "Commission" shall mean the New Hampshire Public Utilities Commission.
- B. "Company" shall mean Unitil Energy Systems, Inc.
- C. "Competitive Supplier" or "Supplier" shall mean any entity registered with the Commission to sell electricity to retail Customers in New Hampshire.
- D. "Customer" shall mean any person, partnership, corporation, or any other entity, whether public or private, who obtains Distribution Service at a Customer Delivery Point and who is a Customer of record of the Company.
- E. "Customer Delivery Point" shall mean the Company's meter or a point designated by the Company located on the Customer's premises.
- F. "Default Service" shall mean the service provided to a Customer in accordance with Schedule DS, Default Service, of this Tariff.
- G. "Distribution Company" shall mean an electric company organized under the laws of New Hampshire that provides Distribution Service in New Hampshire.
- H. "Distribution Service" shall mean the delivery of electricity to Customers by the Distribution Company.
- I. "Electronic Enrollment" shall mean a request submitted electronically to the Company by a Supplier for the initiation of Generation Service to a Customer.
- J. "Force Majeure" shall mean any cause beyond the reasonable control of, and without the fault or negligence of, the Party claiming Force Majeure. It shall include, without limitation, sabotage, strikes or other labor difficulties, soil conditions, riots or civil disturbance, acts of God, act of public enemy, drought, earthquake, flood, explosion, fire, lighting, landslide, sun storms or similarly cataclysmic occurrence, or appropriation or diversion of electricity by sale or order of any governmental authority having jurisdiction thereof. Economic hardship of either Party shall not constitute a Force Majeure under this Tariff.
- K. "Generation Service" shall mean the sale of electricity, including ancillary services such as the provision of reserves, to a Customer by a Competitive Supplier.

Issued: October 20, 2006 Issued By: Mark H. Collin

Effective: November 1, 2006

Treasurer

- L. "Payment Agent" shall mean any third-party authorized by a Customer to receive and pay the bills rendered by the Company for service under this Tariff.
- M. "Rate Schedule" shall mean the Rate Schedules included as part of this Tariff.
- N. "Tariff" shall mean this Delivery Service Tariff and all Rate Schedules, appendices and exhibits to such Tariff.
- O. "Terms and Conditions" shall mean these Terms and Conditions for Distribution Service.

II. DISTRIBUTION SERVICES

1. Rates and Tariffs

A. Schedule of Rates

The Company furnishes its various services under tariffs and/or contracts ("Schedule of Rates") promulgated in accordance with the provisions of the applicable rules of the New Hampshire Public Utilities Commission and the laws of the State of New Hampshire. Such Schedule of Rates, which includes these Terms and Conditions for Distribution Service, is available for public inspection during normal business hours at the business offices of the Company, on Unitil.com, and at the offices of the Commission.

B. Amendments; Conflicts

The Schedule of Rates may be revised, amended, supplemented or supplanted in whole or in part from time to time according to the procedures provided by Commission rules and regulations. When effective, all such revisions, amendments, supplements, or replacements will appropriately supersede the existing Schedule of Rates. If there is a conflict between the express terms of any Rate Schedule or contract approved by the Commission and these Terms and Conditions, the express terms of the Rate Schedule or contract shall govern.

C. Modification by Company

No agent or employee of the Company is authorized to modify any provision or rate contained in the Schedule of Rates or to bind the Company to perform in any manner contrary thereto. Any modification to the Schedule of Rates or any promise contrary thereto shall be in writing, duly executed by an authorized officer of the Company, subject in all cases to applicable statutes and to the orders and regulations of the Commission, and available for public inspection during normal business hours at the business offices of the Company and at the offices of the Commission.

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Effective: June 1, 2022 Sr. Vice President

D. Selection of Correct Rate

The Company shall provide notice regarding its applicable rate schedules annually to all Customers. Pursuant to NHPUC 1203.02(a), upon request of a Customer, the Company will provide information as to what might be the most advantageous tariffed rate or rates available to the Customer. Upon receipt of adequate information concerning rates, selection of the rate is the responsibility of the Customer. Each Customer is responsible for accurately describing their electrical needs and equipment and updating the Company as changes occur. The Company shall have no obligation to monitor a Customer's use to determine whether another rate would be more favorable to the Customer.

The Company shall have the right to inspect a Customer's use of electricity to determine whether the Customer is entitled to be billed under the schedule then being applied to the Customer.

Each Customer is entitled to change from one applicable Distribution Service rate schedule to another upon written application to the Company. Any Customer who has changed from one Distribution Service rate to another may not change again within one (1) year or any longer period as specified in the tariff under which the Customer is receiving distribution service. A change in rate that is requested by the Customer will not produce a retroactive billing adjustment.

2. Obtaining Service from the Company

A. Applying for Service

Applicants may apply for Distribution Service or any other service offered by the Company through any agent or any duly authorized representative of the Company.

B. Method of Application

- (1) The Company may require a written application for service on the appropriate Company form at least ten (10) days in advance of the commencement of service. Whether or not a written application for service, signed by the Customer, is received by the Company prior to the taking of service, the use of the Company's service by the Customer shall be deemed a contract between the Customer and the Company subject to and in accordance with all applicable provisions of the Rate Schedule as in effect from time to time.
- (2) The Company may accept an oral application by a prospective Customer for residential service. In the event that an oral application for service is received by the Company from an applicant not currently a Customer of Record, for a location where service is scheduled to be disconnected for non-payment or is currently disconnected for non-payment, the Company may request that application be made in writing as a precondition for service. The Company reserves the right to refuse service, at any location, to an applicant who is indebted to the Company for any service furnished to such applicant. However, the Company shall commence service if the applicant has agreed to a reasonable payment plan.

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- (3) The Company may accept oral application by a prospective Customer for non-residential service. When a written application for non-residential service is required, the Company may provide service temporarily for an interim period not to exceed ten (10) working days, pending the receipt of a duly executed written application for service.
- (4) All applicants must be of legal age or an emancipated minor to contract for service with the Company. The Company reserves the right to verify the identity of the Customer and the accuracy of the information provided.
- (5) Landlords signing up for service to rental units are required to provide a contact telephone number and non-post office box contact mail address as a condition for service.

C. <u>Description of Service Offered</u>

Upon receipt of an application from a prospective Customer setting forth the location of the premises to be served, the extent of the service to be required, and any other pertinent information requested by the Company, the Company will provide information required pursuant to Section 1.D, Selection of Correct Rate, and will also advise the Customer of the type and character of the service it will furnish, of the applicable schedule under which service will be provided, of the point at which service will be delivered and, if requested, of the location of the Company's metering and related equipment.

D. Customer Obligations

The Customer shall have the following obligations with respect to electric distribution service rendered:

(1) Liability for Service:

Before receiving service, the Customer shall notify the Company in order that the Company may read the meter. Otherwise, the Customer will be held financially responsible for service supplied from the time of the last meter reading as shown by the Company's records. The Customer's financial responsibility for service rendered shall continue until notice is received by the Company in conformance with NHPUC 1203.10.

(2) Use of Electricity on Premises:

Service shall be used upon the premises to which it is delivered. The Customer shall not sell, assign or otherwise directly or indirectly dispose of it to others except through its inclusion in a fixed rent, or through an unmetered sharing of expense arrangement where two or more businesses jointly utilize the same premises and service is rendered through a single service connection and meter. The sale of electric vehicle charging services to a third party from an electric vehicle charging station will not be considered the resale of electricity.

(3) Notice of Needed Increase in Capacity:

The Customer shall give the Company reasonable advance notice, in writing, of any proposed increase in the amount of electricity required, stating the amount,

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character and expected duration of time the increased amount will be required. If such increase necessitates added or enlarged facilities for the sole use of the Customer, the Company may require the Customer to make a reasonable contribution to the cost of adding or enlarging its facilities whenever the Customer fails to give assurance, satisfactory to the Company, that the increased amount shall be of sufficient duration to render the supply thereof reasonable compensation to the Company.

(4) Fluctuating Loads:

Customers contemplating the installation or use of any equipment, such as resistance type welders, certain induction motor applications, or large UPS systems which have a rapidly fluctuating load cycle, must consult with the Company in each instance to ensure that service to other Customers will not be impaired thereby.

(5) Balance of Three Phase Service:

When a Customer's equipment is of such a type, or when the magnitude of a Customer's load is such that the Company desires or is required to furnish three phase electric service, upon notification by the Company to the Customer of such decision to furnish three phase service, the Customer shall, at the Customer's expense, install or convert his entrance equipment to make such service possible and the Customer shall balance the current on each phase in a manner satisfactory to the Company.

(6) Balance of Single Phase Loads:

The Customer will be responsible for balancing the current between the two (2) voltage carrying conductors in a manner satisfactory to the Company.

(7) Partial Power:

The Customer is responsible for protecting his equipment against loss of voltage to one or more of his service conductors.

(8) Parallel Operation:

The Customer shall at no time operate any other source of electricity supply in parallel with the service furnished by the Company except with the written consent of the Company.

(9) Safety Requirements:

The Customer's wiring and equipment shall at all times conform to the requirements of all constituted authorities having jurisdiction and to those of the Company, and the Customer shall keep the same in proper repair as a condition of continuing supply.

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(10) Selection of Supplier by a Customer:

Any Customer requesting or receiving Delivery Service under this Tariff is responsible for selecting or changing a Supplier. The Company shall process a change in or initiation of Generation Service within two business days of receiving a valid Electronic Enrollment from a Supplier. The Supplier must satisfy all the applicable requirements of this Tariff and the Commission's rules prior to the commencement of Generation Service. The date of change in, or initiation of, Generation Service shall commence upon the next meter reading date for the customer provided the Company receives and successfully processes the Electronic Enrollment at least two business days prior to the regularly scheduled meter reading cycle date for the Customer.

(11) Termination of Generation Service

To terminate Generation Service from a particular Supplier, a Customer may either have the Supplier of record send to the Company a "Supplier Drops Customer" transaction, in accordance with the Terms and Conditions for Energy Service Providers section of this Tariff, or request Generation Service from an alternative Supplier. Generation Service from the Supplier of record shall terminate on the next meter read date provided the Company has received either a valid "Supplier Drops Customer" notice from the Supplier of record or a valid Electronic Enrollment from a new Supplier at least two business days prior to the regularly scheduled meter read date.

E. Term of Customer's Obligation to Company

Each Customer shall be liable for service taken until such time as the Customer requests termination of Distribution Service and a final meter reading is recorded by the Company. The bill rendered by the Company based on such final meter reading shall be payable upon receipt. In the event that the Customer of Record hinders the Company's access to the meter or fails to give notice of termination of Distribution Service to the Company, the Customer of Record shall continue to be liable for service provided until the Company either disconnects the meter or a new party becomes a Customer of the Company at such service location. The Customer shall be liable for all costs incurred by the Company when the Customer prevents access to the Company's equipment. If the customer is a tenant, they will need to contact their landlord to provide access. If the landlord refuses pursuant to NHPUC 1203.10(c) the landlord will be responsible for all charges from the date of notice given by the customer or the date that the meter is disconnected or a new tenant takes over service whichever is first.

3. Security Deposits

A. Non-Residential Accounts

To protect against loss, or before rendering or restoring service under Section 6, the Company will require a deposit from all non-residential Customers in accordance with NHPUC 1203.03. The maximum amount of any security deposit required shall not exceed two times the average monthly bill or \$10.00, whichever is greater. The

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Company may refuse to render service to all non-residential Customers for failure to make a deposit, in accordance with NHPUC 1203.03.

B. Residential Accounts

- (1) New Residential Service: Pursuant to the provisions of NHPUC 1203.03(a), the Company may require a security deposit on a new residential account when:
 - (a) When the Customer has an undisputed overdue balance, incurred within the last three (3) years, on a prior account with the utility or any similar type of utility.
 - (b) When any utility has successfully obtained a judgment against the Customer during the past two (2) years for non-payment of a delinquent account for utility service.
 - (c) When the utility has disconnected the Customer's service within the last three (3) years because the Customer interfered with, or diverted, the service of the utility situated on or about the Customer's premises.
 - (d) When the customer is unable to provide satisfactory evidence to the utility that he or she intends to remain at the location for which service is being requested for a period of 12 consecutive months, unless he or she provides satisfactory evidence that he or she has not been delinquent in his or her similar utility service accounts for a period of 12 months, in which case no deposit shall be required.
- (2) Existing Residential Service: Pursuant to the provisions of NHPUC 1203.03(e), the Company may require a deposit on an existing residential account when:
 - (a) The Customer has received four (4) disconnect notices for non-payment within a twelve (12) month period.
 - (b) The service has been disconnected for non-payment or a delinquent account.
 - (c) The Customer interfered with or diverted the service of the Company situated on or delivered on or about the Customer's premises.
 - (d) The Customer has filed for bankruptcy and included the Company as a creditor under the filing and the filing has been accepted. Any such deposit requirement shall be in accordance with 11 U.S.C. §366.
- (3) If the Company requires a security deposit, the Company shall inform the Customer, orally and in writing, of the option to provide a third party guarantee in lieu of a deposit pursuant to the provisions of NHPUC 1203.03.
- (4) The Company shall not require a residential deposit or furnish a guarantee as a condition of new or continued service based on the customer's income, home ownership, residential location, race, color, creed, sex, gender identity, sexual orientation, marital status, age with the exception of unemancipated minors,

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national origin, or disability and shall make such requirement only in accordance with NHPUC 1203.03.

(5) The Company may refuse to render service to any residential Customers for failure to make a deposit, in accordance NHPUC 1203.03.

C. Termination of Service

The Company may terminate a Customer's Distribution Service if a security deposit, authorized by Sections 3.A and 3.B, above, is not made in accordance with the provisions outlined in NHPUC 1203.03 and 1204.00.

D. Refund of Deposit; Interest

Interest shall be paid on cash deposits from the date of deposit at the rate prescribed by the New Hampshire Public Utilities Commission. When a deposit has been held longer than twelve (12) months, interest shall be paid to the Customer or credited to the Customer's current bill not less than annually. Deposits plus accrued interest thereon, less any amount due the Company, will be refunded within sixty (60) days of termination of service or when satisfactory credit relations have been established over at least twelve (12) consecutive months for a residential Customer and twenty-four (24) consecutive months for a non-residential Customer.

4. Service Supplied

A. Customer Delivery Point and Metering Installation

(1) Except as noted herein, the Company shall furnish and install, at locations it designates, one or more meters for the purpose of measuring the electricity delivered. The Company may at any time change any meter it installed. Except as specifically provided by a given rate, all rates in the Schedule of Rates are predicated on service to a Customer at a single Customer Delivery Point and metering installation. Where service is supplied to an account at more than one delivery point or metering installation, each single point of delivery or metering installation shall be considered to be a separate account for purposes of applying the Schedule of Rates, except (a) if a Customer is served through multiple Customer Delivery Points or metering installations for the Company's own convenience; or (b) if otherwise approved by the Commission, or (c) if the Customer applies to the Company and the use is found to comply with the availability clauses in the Schedule of Rates.

Any new or renovated domestic structure with more than one (1) dwelling unit will be metered separately and each meter will be billed as an individual Customer (NHRSA 155.D and Section 505.1 NH Energy Code). Where a business enterprise, occupation or institution occupies more than one unit or space, each unit or space will be metered separately and considered a distinct Customer, unless the Customer furnishes, owns, and maintains the necessary distribution circuits by which to connect the units.

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B. Conditions for Customer Payment

The Company reserves the right to reject any application for Distribution Service if the amount or nature of the service applied for, or the distance of the premises to be served from existing suitable transmission or distribution facilities, or the difficulty of access thereto is such that the estimated income from the service applied for is insufficient to yield a reasonable return to the Company, unless such application is accompanied by a cash payment or a guarantee of a stipulated revenue for a definite period of time, or both, at the option of the Company, satisfactory to the Company in the exercise of reasonable judgment. The Company will provide a cost estimate for the requested service based on current policies for the line and service extension, as stated in Appendix B. A written cost estimate, sufficient to justify all expenses to be charged to the Customer, shall be provided to the Customer upon request.

C. <u>Unusual Load Characteristics</u>

The Company may, in the exercise of reasonable judgment, refuse to supply service to loads having unusual characteristics that might adversely affect the quality of service supplied to other Customers, the public safety, or the safety of the Company's personnel. In lieu of such refusal, the Company may require a Customer to install any necessary operating and safety equipment in accordance with requirements and specifications of the Company provided such installation does not conflict with applicable electrical code, and Federal, State or Municipal law.

D. Temporary Use

Where Distribution Service under the Schedule of Rates is to be used for temporary purposes only, the Customer may be required to pay the cost of installation and removal of equipment required to render temporary Distribution Service. Payment of such costs of installation and removal of equipment shall be required in advance of any construction by the Company. If any such installation presents unusual difficulties as to metering the service supplied, the Company may estimate consumption for purposes of applying the Schedule of Rates. Unless otherwise approved by the Company in writing, temporary Distribution Service shall be defined as installations intended for removal within a period not to exceed twelve (12) months.

E. Power Factor

Except as may otherwise be provided in a specific rate, a Customer taking service is expected to maintain a power factor of not less than 90%. After reasonable notice to the Customer to correct a poor power factor service characteristic, the Company will base the Customer's demand used for billing purposes on 90% of the Customer's maximum measured kVA demand. The Company shall have the right to install the required metering equipment as may be necessary from time to time to properly determine the power factor of the load served.

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5. Billing and Metering

A. Billing Period Defined

The basis of all charges is the billing period, defined as the time period between two consecutive regular monthly meter readings or estimates of such monthly meter readings. The standard billing period is thirty (30) days. Bills for Distribution Service will be rendered monthly.

B. Bills; Time of Payment

Unless otherwise specified, bills of the Company are payable upon receipt and may be paid online at Unitil.com, via the automated phone system, with a Customer Service Representative or with any authorized collector or agent. Bills shall be deemed paid when valid payment is received by the Company. Bills shall be deemed rendered and other notices duly given when delivered personally to the Customer or three (3) days following the date of mailing to the mailing address, or to the premises supplied, or the last known address of the Customer. The telephone number of the Company's Customer Service Center shall appear on each residential bill rendered by the Company. A statement that customers should call the NHPUC's Consumers Affairs Division for further assistance after first attempting to resolve any dispute with the Company or Competitive Supplier should also be included on each residential bill. Customer payment responsibilities with Competitive Suppliers shall be governed by the particular Customer/Competitive Supplier contract.

C. Past Due Bills

Unless otherwise stated in a Rate Schedule, each bill for Distribution Service shall be due by the date included on the bill, generally twenty-five (25) days from the bill date. Bills paid after the due date will be subject to interest charges in accordance with NHPUC 1203.08 and Section 5.E below.

D. Failure of Payment Agent to Remit Payment

A customer who has elected to use a Payment Agent shall be treated in the same manner as other Customers in the Company's application of the applicable statues, rules and regulations of the Commission and the terms and conditions of this Tariff, notwithstanding any failure of the Payment Agent to remit payment to the Company. The Customer shall be solely responsible for all amounts due, including, but not limited to, any late payment charges.

E. Interest on Past Due Accounts

Unless otherwise stated in a Rate Schedule, bills for which valid payment has not been received within twenty-five (25) days from the bill date shall be considered past due and accrue interest on any unpaid balance, including any outstanding interest charges.

Such interest rate shall be determined in accordance with NHPUC 1203.08. Such interest charge shall be paid from the date thereof until the date of payment.

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F. Billing for Generation Service

The Company shall provide a single bill, reflecting unbundled charges for electric service, to Customers who receive Default Service.

The Company shall offer two billing service options to Competitive Suppliers providing Generation Service to Customers: A) Standard Bill Service; and B) Consolidated Bill Service, as set forth in the Terms and Conditions for Competitive Suppliers, Section III.6.A. and III.6.B. The Competitive Supplier shall inform the Distribution Company of the selected billing option, in accordance with the rules and procedures set forth in the EDI Working Group Report.

G. Generation Source

The Company shall reasonably accommodate a change from Default Service or Generation Service to a new Competitive Supplier in accordance with the rules as developed by the EDI working group.

H. Actual Meter Readings; Estimates

The Company shall make an actual meter reading at least every third billing period. If a meter is not scheduled to be read in a particular month, or if the Company is unable to read the meter when scheduled, or if the meter for any reason fails to register the correct amount of electricity supplied or the correct demand of any Customer for a period of time, the Company shall make a reasonable estimate of the consumption of electricity during those months when the meter is not read or is not registering properly, based on available data, and such estimated bills shall be payable as rendered.

I. Optional Customer Meter Readings

Any Customer who would otherwise receive an estimated bill pursuant to Section 5.H, above, may elect to receive a bill based on a Customer meter reading by reading his/her meter on the date prescribed by the Company.

J. Constant Use Installation

The Company may calculate rather than meter the kilowatt demand and kilowatt-hours used by any installation for which the demand and hours-use are definitely known.

K. Determination of Customer's Demand

Where a rate requires determination of maximum demand, it shall be determined by measurement or estimated as provided by the rate or where applicable by the provisions of the following paragraphs of this section.

- (1) When measured, the demand shall be based upon the greatest rate of taking service during a fifteen (15) minute interval except that it may be based upon a shorter interval when of an instantaneous or widely fluctuating character.
- (2) When the nature of the load served is of an intermittent, instantaneous or widely fluctuating character such as to render demand meter readings of doubtful value as compared to the actual capacity requirements, the demand may be determined

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on the basis of a time interval less than that specified, or on the basis of the minimum transformer capacity necessary to render the service, or the minimum load limiting device rating necessary to permit continuous uninterrupted service. In all such instances, the Company will document the basis of demand determination.

L. Access to Meters

A properly identified and authorized representative of the Company shall have the right to gain access at all reasonable times and intervals for the purpose of reading, installing, examining, testing, repairing, replacing, or removing the Company's meters, meter reading devices, wires, or other electrical equipment and appliances, or of discontinuing service, in accordance with the applicable laws of the State of New Hampshire, rules and regulations of the Commission, and Company policy in effect from time to time, and the Customer or Landlord/Owner of the building shall not prevent or hinder the Company's access.

M. Diversion and Meter Tampering

If a Customer receives unmetered service as the result of any tampering with the meter or other Company equipment, the Company shall take appropriate corrective action including, but not limited to, making changes in the meter or other equipment and rebilling the Customer. The Customer may be held responsible to the Company for the receipt of Distribution Service not registered on the meter.

N. Returned Check Fee

The Company may assess a returned check fee pursuant to Section 10, below, to any Customer whose check made payable to the Company is dishonored by any bank when presented for payment by the Company. Receipt of a check or payment instrument that is subsequently dishonored shall not be considered valid payment.

O. Collection of Taxes

The Company shall collect all sales, excise, or other taxes imposed by governmental authorities with respect to the delivery of electricity. The Customer shall be responsible for identifying and requesting any exemption from the collection of the tax by filing appropriate documentation with the Company.

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6. Discontinuance of Service

A. Grounds for Discontinuance

The Company may discontinue Distribution Service and/or remove its equipment from any Customer's premises if the Customer has provided the Company with materially incorrect information or fails to comply with the provisions of the Schedule of Rates or any supplementary or other agreement entered into with the Company, subject to any applicable billing and termination procedures of the Commission. The Company may also discontinue Distribution Service and remove its equipment from the Customer's premises in case of violation of any applicable state law, local ordinances or bylaws, or government regulations. The Company may assess an Account Restoration Charge pursuant to Section 10, below, upon such discontinuance of service. Payment of any Account Restoration Charge may be required as a precondition to restoration of service.

B. <u>Discontinuance for Unsafe Installation</u>

The Company reserves the right to disconnect its Distribution Service at any time without notice, or to refuse to connect its service, if to its knowledge or in its judgment the Customer's installation is unsafe or defective or will become unsafe imminently. Distribution Service may not be resumed until the local wiring inspector approves the installation. The Company shall make a reasonable effort to notify each Customer prior to such discontinuance of Distribution Service, and in any event shall provide written notice to the Customer of the reason for discontinuance of service and the actions required for resumption of service.

C. Customer Notice of Termination

The Customer shall be responsible for all charges for service furnished by the Company under the applicable rates as filed from time to time with the Commission, from the time service is started until it is finally terminated. A Customer who gives at least three (3) business days notice of termination will not be held responsible for charges for service furnished after the requested termination date unless, through fault or neglect of such Customer, the Company is unable to terminate the service, or the Customer is a landlord and the Company is required to comply with the billing and termination regulations of the Commission.

7. Customer's Installation

A. Permits

The Company shall make application within a reasonable time period for any necessary location or street permits required by public authorities for the Company's lines, poles, and other apparatus. The Company shall make Distribution Service available within a reasonable time after such permits are granted. The applicant for Distribution Service shall obtain all other permits, inspections, reports, easements, and other necessary approvals and submit them in writing to the Company. The Company shall not be required to commence or continue service unless and until the Customer has complied

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TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE (continued)

with all valid requirements of any governmental authority and any Company requirement approved by the Commission regarding the use of electricity on the premises (i.e.; certificate, permit, license, or right-of-way). The subsequent termination of any valid regulatory or Company requirements for such Distribution Service shall terminate any contract then existing for such service without any liability on the Company for breach of such contract or failure to furnish Distribution Service.

B. Notice of Equipment Changes

The Customer shall notify the Company in writing before making any significant change in the Customer's electrical equipment if the change could affect the capacity or other characteristics of the Company's facilities required to serve the Customer. The Customer shall be liable for any damage to the Company's facilities caused by any addition or change if made without prior notification to the Company. The Company shall provide annual information to its Customers on general types of additions or changes to the Customer's electrical equipment that could affect the capacity or other characteristics of the Company's facilities.

C. Interconnection Standards for Generating Facilities

Any Customer planning to operate a generating facility and connect it to the Company's facilities must receive approval from the Company prior to connecting the generating facility to the Company's facilities. A generating facility is any device producing electrical energy which can range in size from a small, residential photovoltaic solar installation to a large commercial generating facility. Inverter-based generating facilities sized up to 100 KVA must meet the requirements contained in the Company's "Interconnection Standards for Inverters Sized Up to 100 KVA", as approved by the Commission. The Standards provide information on the application process, time-lines and technical requirements and are available at the Company's web site at www.unitil.com. For all other generating facilities, the Company must be contacted for site specific interconnection requirements prior to interconnecting the generating facilities with the Company's facilities.

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D. Suitability of Equipment

All of the Customer's apparatus shall be suitable for operation with the service supplied by the Company. The Customer shall not use the service supplied for any purpose, or with any apparatus, that would cause a disturbance to any part of the Company's system sufficient to impair the service rendered by the Company to its other Customers.

E. <u>Distribution Service from Outside Service Territory</u>

A Customer may not receive Distribution Service from an entity other than the Company with the exclusive obligation to serve within the Company's service territory without, in each case, obtaining the prior written consent of the Company, and complying with all applicable safety and siting requirements.

F. Qualifying Small Power Producer or Cogeneration Facility

Any Customer who owns a qualifying small power production or cogeneration facility (QF) (as defined in the Public Utility Regulatory Policies Act, Section 210) or Limited Electrical Energy Producer (as defined in NHRSA 362-A) will be billed for Distribution Service upon the rate that would otherwise apply if the Customer had no generating capacity. This service will apply whether or not service is provided to the QF under an arrangement of "simultaneous purchase and sale" or "net purchases or sale" or "internal use only" as defined below.

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- (1) Simultaneous purchase and sale is an arrangement whereby a QF's entire output is considered to be sold to the utility, while power used internally by the QF is considered to be simultaneously purchased from the Company through Default Service or from a Competitive Supplier.
- (2) Net purchases or sale is an arrangement whereby output of a QF is considered to be used to the extent needed for the QF's internal needs, while any additional power needed by the QF is purchased from the Company through Default Service or from a Competitive Supplier, or any surplus power generated by the QF is sold to the Company as surplus.
- (3) *Internal use only* is an arrangement whereby output of the QF is used entirely for internal needs. The Customer's meter is detented, to stop the meter from going backwards in case of any inadvertent flow into the Company's System.

G. Inspection of Customer's Premises

The Company reserves the right to make an inspection of the Customer's premises before rendering service in order to see that its rules are complied with. Neither by inspection or non-rejection of service, nor in any other way, does the Company give any warranty, express or implied, as to the adequacy, safety or other characteristics of any structures, equipment, wiring, appliances or devices which utilize electricity and are owned, installed or maintained by the Customer or leased by the Customer from third parties.

8. Company's Installation

A. Information and Requirements for Distribution Service

Upon request, the Company shall furnish to any person detailed information on the method and manner of making service connections. Such detailed information may include a copy of the Company's Information and Requirements Booklet, a description of the service available, connections necessary between the Company's facilities and the Customer's premises, location of entrance facilities and metering equipment, and Customer and Company responsibilities for installation of facilities.

B. Interference with Company Property

All meters, services, and other electric equipment owned by the Company, regardless of location, shall be and will remain the property of the Company; and no one other than an employee or authorized agent of the Company shall be permitted to remove, operate, or maintain such property. The Customer shall not interfere with or alter the meter, seals or other property used in connection with the rendering of service or permit the same to be done by any person other than the authorized agents or employees of the Company. The Customer shall be responsible for all damage to or loss of such property unless occasioned by circumstances beyond the Customer's control. Such property shall be installed at points most convenient for the Company's access and service and in conformance with public regulations in force from time to time. The costs of relocating such property shall be borne by the Customer when done at the Customer's request, for

Authorized by NHPUC Order No. 26,623 in Case No. DE 21-030 dated May 3, 2022.

Issued: May 18, 2022 Issued By: Robert B. Hevert Effective: June 1, 2022 Sr. Vice President

the Customer's convenience, or if necessary to remedy any violation of law or regulation caused by the Customer.

C. Protection of Company's Equipment

The Customer shall furnish and maintain, at no cost to the Company, the necessary space, housing, fencing, barriers, and foundations for the protection of the equipment to be installed upon the Customer's premises, whether such equipment is furnished by the Customer or the Company. If the Customer refuses, the Company may at its option charge the Customer for furnishing and maintaining the necessary protection of the equipment, or refuse to render service. Such space, housing, fencing, barriers and foundations shall be in conformity with applicable laws and regulations and subject to the Company's specifications and approval.

D. Meter Accuracy

The Company shall maintain the accuracy of all metering equipment installed pursuant hereto by regular testing and calibration in accordance with recognized standards and NHPUC rules. A Customer may ask the Company to test the accuracy of any of its metering equipment installed upon the Customer's premises. Any such test shall be conducted according to the standards as established by the Commission. The Company may require the deposit of a fee of not more than \$20.00 for such a test in accordance with NHPUC rules. If the meter does not register accurately upon subsequent testing, the assessed fee will be returned to the Customer.

E. Unauthorized Use or Unsafe Conditions

If the Company finds an unauthorized use of electricity, the Company may make such changes in its meters, appliances, or other equipment or take such other corrective action as may be appropriate to ensure only the authorized use of the equipment and the Company's installation, and also to ensure the safety of the general public. Upon finding an unauthorized use of electricity, the Company may terminate the service and assess reasonable estimated service charges as well as all costs incurred in correcting the condition. Nothing in this paragraph shall be deemed to constitute a waiver of any other rights of redress which may be available to the Company or the Customer, or to limit in any way any legal recourse which may be open to the Company.

F. Company's Rights as to Customer's Premises

The Company shall have the following rights with regards to Customer premises:

(1) Right to Install Facilities on Premises of Customer: The Company shall have the right to install and maintain its distribution facilities upon the Customer's premises without charge for the purpose of furnishing service to the Customer and also for the purpose of serving Customer(s) on nearby land(s). If the Customer desires to have such facilities relocated or removed, the Company will do so at the Customer's expense.

Authorized by NHPUC Order No. 26,007 in Case No. DE 16-384 dated April 20, 2017.

(2) Access to Company Equipment: The Company shall have free and safe access to its equipment located on the Customer's premises at all times, including but not limited to subsurface structures, above ground enclosures, and pad mounted equipment, and the Customer shall authorize and/or obtain his landlord's permission for such access. If the Company is denied free access to said property, the equipment shall be relocated or removed at the Customer's expense. Ornamental shrubs and/or other types of vegetation may be removed by the Company in order to access its equipment, and such removal shall be done at the customer's expense. The Customer shall not knowingly permit access to Company's equipment except by authorized employees of the Company.

9. Company Liability

A. Emergency Interruption of Service

Whenever the Company reasonably believes the integrity of the Company's system or the supply of electricity to be threatened by conditions on its system or upon the systems with which it is directly or indirectly interconnected, the Company, may in the exercise of reasonable judgment, curtail or interrupt electric service or reduce voltage, and such action shall not be construed to constitute a default nor shall the Company be liable therefor in any respect. The Company will use reasonable efforts under the circumstances to overcome the cause of such curtailment, interruption, or reduction and to resume full performance.

B. Planned Interruption of Service

The Company may, in the exercise of reasonable judgment, curtail or interrupt electric service or reduce voltage for the purposes of planned maintenance, installation or replacement. When such curtailment is necessary, the Company shall conduct such work at a time causing the minimum inconvenience to customers consistent with the circumstances. The Company shall, if practical, notify customers in advance that might be seriously affected by interruptions to service. The Company will provide notice to any customer of whom it is previously aware who would encounter a potentially life-threatening situation as a result of the planned interruptions. A potentially life-threatening situation for this purpose shall include life support equipment or other potentially life-threatening medical situations. Such action shall not be construed to constitute a default nor shall the Company be liable therefor in any respect.

C. Non-Performance Due to Force Majeure

The Company shall be excused from performing under the Schedule of Rates and shall not be liable in damages or otherwise if and to the extent that it shall be unable to do so or prevented from doing so by statute or regulation or by action of any court or public authority having or purporting to have jurisdiction in the premises, or by loss, diminution, or impairment of electrical service from its generating plants or suppliers or the systems of others with which it is interconnected, or by a break or fault in its transmission or distribution system; failure or improper operation of transformers, switches, or other equipment necessary for electric distribution, or by reason of storm, flood, fire, earthquake, explosion, civil disturbance, labor difficulty, act of God, or public enemy,

Authorized by NHPUC Order No. 26,623 in Case No. DE 21-030 dated May 3, 2022.

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failure of any supplier to perform, restraint by any court or regulatory agency, or any other intervening cause, whether or not similar thereto; the Company shall use reasonable efforts under the circumstances to overcome such cause and to resume full service.

D. <u>Disclaimer of Warranties</u>

Neither by inspection nor non-rejection nor in any other way does the Company give any warranty, expressed or implied as to the adequacy, safety or other characteristics of any equipment, wiring or devices, installed on the Customer's premises. The Company shall not be liable for damages resulting in any way from the supplying or use of electricity or from the presence or operation of the Company's service, conductors, appurtenances or other equipment on the Customer's premises.

E. Customer Equipment

The Customer assumes full responsibility for the proper use of electricity distributed by the Company and for the condition, suitability, and safety of any and all wires, cable, devices or appurtenances energized by electricity on the Customer's premises or owned or controlled by the Customer that are not Company property. The Customer shall indemnify and keep harmless the Company from and against any and all claims, expenses, legal fees, losses, suits, awards, or judgments for injuries to or deaths of persons or damage of any kind whether to property or otherwise, arising directly or indirectly by reason of (1) the routine presence in or use of electricity over the wires, cables, devices or appurtenances owned or controlled by the Customer, or (2) the failure of the Customer to perform any of his or her duties and obligations as set forth in the Schedule of Rates where such failure creates safety hazards, or (3) the Customer's improper use of electricity or electric wires, cables, devices, or appurtenances. Except as otherwise provided by law, the Company shall be liable for damages claimed to have resulted from the Company's conduct of its business only when the Company, its employees or agents have acted in a grossly negligent, or intentionally wrongful manner.

F. Limitation of Liability

The Company shall not in any event except that of its own willful default or willful neglect, be liable to any party for any direct, consequential, indirect or special damages, whether arising in tort, contract or otherwise, by reason of any services performed or undertaken to be performed, or a actions taken by the Company, or its agents or employees, under the Schedule of Rates or in accordance with or required by law, including, without limitation, termination of the Customer's service.

G. Unauthorized Switching of Suppliers

The Company is not responsible for any loss or damage (direct, indirect or consequential) to any persons resulting from the Company's processing of an unauthorized Electronic Enrollment received from a Supplier.

Issued: October 20, 2006
Effective: November 1, 2006

Issued By: Mark H. Collin

Treasurer

10. Schedule of Charges

The Company reserves the right to impose reasonable fees and charges approved by the Commission. Said fees and charges shall be set forth in Appendix A to these Terms and Conditions, as on file with the Commission.

11. Line Extension Policy

The Company's line extension policy is included in Appendix B.

III. GENERATION SERVICES

1. Generation Service

The Company shall not provide Customers with Generation Service as defined in Section I.2.K. of this Tariff.

2. Default Service

The Company shall provide Customers with Default Service as defined in Section I.2.F. of these Terms and Conditions, in accordance with Schedule DS, Default Service, and in conjunction with the applicable Rate Schedule for Delivery Service.

Issued: October 20, 2006 Effective: November 1, 2006

Issued By: Mark H. Collin

Treasurer

APPENDIX A SCHEDULE OF FEES AND CHARGES FOR DISTRIBUTION SERVICE PURSUANT TO SECTION II.10.*

<u>Description</u> <u>Charge</u>

Interest on Past Due Accounts: 1% per month – Domestic Schedule D

1 ½% per month – General Schedule G N/A – Outdoor Lighting Schedule OL

Returned Check Fee: \$13.75

New Account or Name Change

on Existing Account: \$5.00

Account Restoration Charge: Per visit to Customer's premises for

establishing or re-establishing service:
a) During normal business hours: \$45.00
b) Outside normal business hours: \$75.00

Unscheduled Meter Read Charge: Per unscheduled meter read to terminate

Default Service

a) During normal business hours: \$45.00b) Outside normal business hours: \$75.00

Loss of Service Investigation: If at the request of a Customer, the

Company is required to investigate any loss

of electric service at the Customers' premises, a charge will be made for each such investigation unless the trouble is directly attributable to the Company's apparatus or method of operation

Authorized by NHPUC Order No. 26,007 in Case No. DE 16-384 dated April 20, 2017.

^{*} All charges applicable to all rates unless noted and subject to change with Commission approval. Additional charges may be filed regarding fees and charges associated with retail access.

APPENDIX B LINE EXTENSION POLICY

I. LINE EXTENSION – GENERAL PROVISIONS

- 1. In areas in which Delivery Service by the Company is authorized, the Company will extend its single-phase or three-phase distribution facilities or upgrade its single-phase distribution facilities to three-phase distribution facilities to a maximum of 5,280 feet in length to serve Customers under Domestic Schedule D, General Schedule G, Outdoor Lighting Schedule OL, and Light Emitting Outdoor Lighting Schedule LED-1 and Schedule LED-2 at their request.
- 2. As provided in RSA 370:12, Customers requiring a line extension on private property may opt to hire and pay a private line contractor, licensed by the state and approved by the Company, to construct a required overhead or underground power line extension on private property. The contractor shall supply and install all materials, as specified by the Company. Line extensions must be designed by the Company and built to its specifications in order for the Company to assume ownership of the line. The Company may charge the Customer a fee for the Company's cost of administration, engineering and inspection of a line extension constructed by a Customer's private line contractor. The Company has the right to not accept a Customer built line extension that does not conform to the Company's specifications. Customers may not contract with private line contractors to construct line extensions along public ways.
- 3. All distribution facilities constructed under the provisions of this line extension tariff shall be and shall remain the property of the Company. The Company shall not be required to install distribution lines, transformers, service drops or meters under the terms below in locations where access is difficult by standard Company distribution construction and maintenance vehicles, where the service does not comply with the Company's environmental policy and procedures, where it is necessary to cross a body of water or to serve airport lighting, beacon lighting, street lighting or where the business to be secured will not be of reasonable duration or will tend in any way to constitute discrimination against other Customers of the Company.
- 4. All agreements made pursuant to this Line Extension Policy shall be drawn to bind the successors in title to the Customer's premises and with such formalities as are required for recording in the Registry of Deeds for the appropriate County in the State of New Hampshire and will be so recorded. The recording fee shall be paid by the Customer.
- 5. The schedule for the construction of line extensions may be affected by adverse weather conditions, emergency requirements or other higher priority service conditions and is at the discretion of the Company.

Authorized by NHPUC Order No. 26,838 in Case No. DE 22-083 dated June 2, 2023.

Issued: July 27, 2023

Effective: August 1, 2023

Issued By: Daniel Hurstak
Sr. Vice President

APPENDIX B LINE EXTENSION POLICY (continued)

II. DEFINITIONS

- 1. Overhead Service Drop: The final span of cable providing secondary voltage to a Customer's point of attachment location from a utility pole. The maximum length of an overhead service drop is determined by the characteristics of the Customer's load and the terrain over which the overhead service drop passes.
- 2. <u>Underground Service Drop</u>: The final run of cable providing secondary voltage to a Customer's meter base from a transformer, secondary splice box, or from a secondary conductor located on the Company's distribution system.

III. EXTENSIONS OF OVERHEAD FACILITIES

The Company will provide the wires or cable required to conduct electricity from its distribution system to the Customer's structure or other point of use on Customer's premises, hereinafter called Overhead Service. The Customer shall provide, at Customer's expense, a point of attachment at Customer's structure or other point of use for the end of the Overhead Service, which is adequate to permit proper clearance and support and is approved by the Company.

The Company will make overhead extensions of its electric distribution lines to service new Customers within its service territory in accordance with the following terms and conditions:

- 1. Extension of Single-Phase Lines Without Payment by Customer: The Company will extend its existing distribution lines to Residential and General Service Classification Customers for one pole and anchor without any payment other than those contained in its rate schedules provided the total extension does not exceed three hundred (300) feet per Customer including normal service drops.
- 2. Residential or Commercial Customer for Single-Phase Line Extensions along Public Ways: Single-phase line extensions to a maximum of 5,280 feet in length per Customer, will be made with overhead construction along public ways, provided the applicant satisfies the Company as to his credit or furnishes reasonable security for the performance of an agreement which shall first be executed and which shall include the following provisions:
 - A. The estimated cost shall be derived by multiplying the length of the Overhead System in excess of Three Hundred (300) feet, including normal service drops, by the average cost per foot of \$21.54. The Company will update this overhead

Authorized by NHPUC Order No. 26,007 in Case No. DE 16-384 dated April 20, 2017.

APPENDIX B LINE EXTENSION POLICY (continued)

single-phase cost per foot figure for effect on April 1 of each year based upon a sampling of actual line extensions completed in the preceding calendar year, including costs for design, inspection and construction labor; researching and recording easements; materials; traffic control; tree trimming; ledge removal and overheads.

- B. For projects that cost up to \$3,000, the Customer shall pay the costs prior to construction. For projects in excess of \$3,000, Customers can choose to pay the excess costs over a period of time not to exceed 5 years. The Company may charge interest on any unpaid amounts equal to the rate applied to Customer deposits.
- C. The original Customer shall remain responsible for his successors' assumption of any remaining payment obligation until those successors sign an agreement for such with the Company.
- D. The Company will allocate costs between the initial Customer and any subsequent Customer that takes service from the initial line extension in the five-year period following the construction of the line extension. The first Customer shall be responsible for notifying the company when a new Customer takes service from the line extension. Absent such notification from the first Customer, the utility shall not be required to allocate the cost of the extension to subsequent Customers.
- 3. Three-Phase Line Extension along Public Ways: Three phase line extensions along public ways will be made with overhead construction. The estimated cost in excess of the maximum provided for in Section III.2.A above, shall be derived based on the Customer-specific job requirements and shall include all costs related to the construction of the distribution facilities including, but not limited to, design and inspection and construction labor; researching and recording easements; materials; traffic control; tree trimming; ledge removal and overheads.
- 4. <u>Overhead Extension of Distribution Lines on Private Property</u>: When necessary, the Company will also extend its overhead distribution lines on private property provided:
 - A. A public way is not within reasonable proximity.
 - B. The Company is furnished, without cost, the necessary permanent easements of rights of occupancy.

Authorized by NHPUC Order No. 26,007 in Case No. DE 16-384 dated April 20, 2017.

APPENDIX B LINE EXTENSION POLICY (continued)

- C. The entire cost of line construction shall be derived based on the Customer-specific job requirements, including costs for design; inspection and construction labor; researching and recording easements; materials; ledge removal and overheads, in excess of the maximum provided for in Section III.2.A, above, shall be paid in advance by the Customer.
- D. All extensions shall be, and remain, the property of the Company and shall be maintained by the Company.

<u>Temporary Service</u>: For circumstances where temporary single-phase service is required for use during construction of buildings, where the service will ultimately become permanent, such service will be furnished at an additional charge for a period not to exceed one (1) year. Such charge is to cover the cost of installing and removing the temporary service. In all other respects the charges provided for in the regular rate schedules will apply. Temporary service entrance equipment of a type approved by the Company shall be furnished by the Customer or developer. The Company will require prepayment of total estimated line construction costs for any facilities that will be installed to supply temporary service.

IV. EXTENSIONS OF UNDERGROUND FACILITIES

Underground electric distribution facilities (hereinafter called Underground) shall consist of primaries, secondaries, and service drops and associated equipment, excluding conduits placed underground together with appropriate transformer and/or switching equipment.

Underground will be installed, maintained and repaired in accordance with the provisions of the following terms and conditions:

- Introduction: The provisions hereof with respect to payments by Customers and/or developers to the Company on account of the cost of installing and maintaining Underground are established in recognition of the fact that the rates of the Company are based upon the costs of Overhead Service utilizing overhead electric distribution facilities.
- 2. <u>Installation Obligation</u>: Underground will be provided upon request or where required by the law at the rates set forth in this Tariff in accordance with the provisions of this section only when installed in accordance herewith and where feasible and practicable. The undertakings of the Company hereunder are subject to the orderly scheduling of construction projects, and normal availability of labor resources.

Authorized by NHPUC Order No. 26,007 in Case No. DE 16-384 dated April 20, 2017.

TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE (continued)

APPENDIX B LINE EXTENSION POLICY (continued)

- 3. Ownership and Maintenance: The Company hereby accepts the obligation of maintaining, repairing and replacing all Underground owned by the Company installed to the Company's specifications and will own all Underground hereafter installed by the Company; provided, however, (a) that in the case of making repairs to Underground on a Customer's premises the Company's responsibility with respect to restoration of the premises shall be limited to restoring the premises to grade; and (b) if maintenance, repair or replacement of Underground on the Customer's premises is required as a result of damage done by the Customer or Customer's agent, the entire cost thereof including the cost of excavating and backfilling shall be paid by the Customer.
- 4. <u>Underground Secondary Service Drop at Customer's Request on Private Property</u>: When requested by a Customer, the Company will install an underground service from an existing overhead or underground distribution system. In the case of the first service to the premises, the Customer shall pay to the Company the difference between the estimated cost of an overhead service drop and the cost of an underground service drop and all excavating, backfilling, and conduits shall be provided by the Customer subject to approval by the Company. In the case of replacement of an existing overhead service drop, the Customer shall pay the entire cost of installing an underground service drop unless the existing service is inadequate to meet the Customer's load, in which event the cost of such underground service drop shall be shared as in the case of first service.
- 5. Extension of Underground Distribution System on Private Property: When by valid law or when requested by a Customer or a developer, an extension of a distribution system is required to be Underground, the Customer(s) or the developer, as the case may be, shall pay in advance to the Company the cost of such Underground construction that is in excess of the cost of overhead construction, as provided for in Section III.2, above. The cost of such construction shall be calculated by the Company based upon the requirements of the Customer's or the developer's specific job. When a new Customer desires service from an existing Underground primary or secondary distribution system, the Customer shall pay the excess of the cost of the underground facilities over the overhead.
- 6. Conversion of Overhead Distribution Facilities: Except as provided in Section IV.4, when it is required by law that existing overhead distribution facilities be converted to Underground, the Customer(s) served by such Underground shall pay monthly charges in addition to bills rendered in accordance with the rates of the Company now or hereafter in effect, in an aggregate amount equal to (a) the fixed charges on the cost of such Underground minus the fixed charges on the replaced overhead distribution facilities plus (b) such amount as may be required to amortize over a reasonable period of time the remaining investment in the overhead distribution facilities replaced by Underground.

Authorized by NHPUC Order No. 26,007 in Case No. DE 16-384 dated April 20, 2017.

TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE (continued)

APPENDIX B LINE EXTENSION POLICY (continued)

V. RESPONSIBILITIES OF THE CUSTOMER

- 1. <u>Payments</u>: The Customer or Developer is responsible to pay to the Company: any line extension construction costs as provided above; their proportional share of any line extension construction costs in accordance with any line extension agreements in effect when service is requested by the Customer, as defined in Section III.2.D above; and any special costs as defined in Section V.9 below; prior to the start of the Company's construction (except as provided in Section III.2.B for Single Phase Overhead extensions along a public right-of-way in excess of \$3,000).
- 2. <u>Easements</u>: The Customer is responsible to provide, without expense or cost to the Company, the necessary permits, consents or easements for a right-of-way satisfactory to the Company on the Customer's property for the construction, maintenance and operation of the Company's distribution facilities, including the right to cut and trim trees and bushes.
- 3. Environmental and Other Permits: The Customer is responsible to provide, without expense or cost to the Company, the necessary environmental or other permits for the construction, maintenance and operation of the Company's distribution facilities on the Customer's property. The Company shall apply for any necessary permits in accepted public ways and shall not be required to supply service until a reasonable time after such permits are granted. All other necessary permits or rights shall be obtained by the Customer at Customer's expense.
- 4. <u>Plans</u>: The Customer is responsible to provide the Company with details of the intended installation, including property lines, building locations, service entrance specifications and major electrical load information.
- 5. Other Documents: If the Customer intends to use an existing easement area to cross the property of others with the Company's distribution facilities, the Customer is responsible to provide evidence that the easement permits the installation of such facilities by the Company.
- 6. <u>Code Compliance</u>: The Customer is responsible to obtain the necessary approvals from the local inspection authorities before the Customer's service entrance equipment is connected to the Company's distribution system.
- 7. <u>Site Plans</u>: Developers must provide to the Company an electronic (as specified by the Company) and hard copy site plan or other documentation identifying the maximum

Authorized by NHPUC Order No. 26,007 in Case No. DE 16-384 dated April 20, 2017.

TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE (continued)

APPENDIX B LINE EXTENSION POLICY (continued)

number of lots or self-contained living units. The developer shall also provide the Company additional notice should the number of lots or living units increase or decrease from the initial documentation. The developer is responsible to pay any additional costs, including design costs, resulting from changes to the number of lots or units developed subsequent to the original documentation. Upon request, all other Customers requesting service shall provide a site plan for the Company to design the distribution facilities.

- 8. <u>Underground Distribution Facilities</u>: The Customer shall furnish to the Company's specifications all trench excavation, back-fill, conduit, duct bank, manholes, vaults, pedestals and transformer foundations necessary for the installation of underground electric distribution facilities. Underground distribution facilities shall be provided in accordance with the Company's Requirements for Electric Service Connections.
- 9. Special Costs: The Customer shall pay for all costs incurred by the Company for extensions that require construction which would result in special costs, such as railroad or National Forest crossings, crossing rivers and ponds, crossing wetlands, extending to an island, use of submarine cable or any additional costs incurred to protect the environment and comply with the Company's, the State's, or the locality's environmental policy and procedures.
- 10. <u>Other Requirements</u>: The Customer shall be responsible for any other requirements as specified in the Company's Terms and Conditions for Distribution Service.

Authorized by NHPUC Order No. 26,007 in Case No. DE 16-384 dated April 20, 2017.

TERMS AND CONDITIONS FOR COMPETITIVE SUPPLIERS

I. GENERAL

- 1. Applicability
- A. The following Terms and Conditions shall apply to every registered Competitive Supplier within the State of New Hampshire authorized to do business with the Company and their customers.
- B. These Terms and Conditions may be revised, amended, supplemented or supplanted in whole or in part from time to time according to the procedures provided in the New Hampshire Public Utility Commission's ("Commission") Orders or regulations and New Hampshire law. In case of conflict between these Terms and Conditions and any orders or regulations of the Commission, said orders or regulations shall govern.
- C. No agent or employee of the Company is authorized to modify any provision contained in these Terms and Conditions or to bind the Company to perform in any manner contrary thereto. Any such modification to these Terms and Conditions or any such promise contrary thereto shall be in writing, duly executed by an authorized officer of the Company, and subject in all cases to applicable statutes and to the orders and regulations of the Commission, and available for public inspection during normal business hours at the business offices of the Company and at the offices of the Commission.

2. Definitions

- A. "Company" shall mean Unitil Energy Systems, Inc.
- B. "Commission" shall mean the New Hampshire Public Utilities Commission.
- C. "Competitive Supplier" or "Supplier" shall mean any entity registered with the Commission to sell electricity to retail Customers in New Hampshire.
- D. "Customer" shall mean any persons, partnership, corporation, or any other entity, whether public or private, who obtains Distribution Service at a Customer Delivery Point and who is a Customer of record of the Company.
- E. "Customer Delivery Point" shall mean the Company's meter or a point designated by the Company located on the Customer's premises or on a public right of way.
- F. "Default Service" shall mean the service provided to a Customer in accordance with Schedule DS, Default Service, of this Tariff.
- G. "Distribution Company" shall mean an electric company organized under the laws of New Hampshire that provides Distribution Service in New Hampshire.
- H. "Distribution Service" shall mean the delivery of electricity to Customers by the Distribution Company.
- I. "EDI Working Group Report" or "Report" shall mean the report submitted by the Electronic Data Interchange Working Group to the NH Public Utilities Commission on April 2, 1998, and approved by Order 22,919. The report is available on the Commission's Internet webpage.

- J. "Enrollment period" shall mean, for a particular Customer, the period of time during which a Competitive Supplier may submit an enrollment transaction to a Distribution Company for initiation of Generation Service concurrent with the start of the Customer's next billing cycle.
- K. "Generation Service" shall mean the sale of electricity, including ancillary services such as, but not limited to, the provision of reserves, to a Customer by a Competitive Supplier.
- L. "ISO-NE" shall mean the Independent System Operator of the New England bulk power system and its successors.
- M. "Market Participant" shall mean a participant in the New England Markets that has executed a Market Participant Service Agreement, or on whose behalf an unexecuted Market Participant Service Agreement has been filed with the Federal Energy Regulatory Commission.
- N. "NEPOOL" shall mean the New England Power Pool and its successors.
- O. "PTF" shall mean pool transmission facilities included in the Open Access Transmission Tariff on file with the Federal Energy Regulatory Commission and any successor agreements.
- P. "Settlement Account" shall mean the settlement method (and any successor settlement methodologies) utilized by ISO-NE for its Market Participants, as set forth in the ISO-NE Transmission, Markets and Services Tariff, as amended from time to time, on file as a tariff with the Federal Energy Regulatory Commission.
- Q. "Terms and Conditions" shall mean these Terms and Conditions for Competitive Suppliers.
- R. "Trading Partner Agreement" shall mean the contract between the Company and the Competitive Supplier referenced in Section II.3.5 below.

II. OBLIGATION OF PARTIES

1. Customer:

A Customer shall select one Competitive Supplier for each account at any given time, or authorize an agent to make the selection for the Customer, for the purposes of the Company (1) reporting the Customer's hourly electric consumption to the ISO-NE, and (2) providing billing services. The Customer must provide the selected Competitive Supplier with the information necessary to allow the Competitive Supplier to initiate Generation Service, in accordance with Section III.1.A., below. A Customer may choose only a Competitive Supplier that is licensed by the Commission.

2. Distribution Company:

The Company shall:

- (1) Arrange for or provide local network transmission services from PTF to the Company's Distribution System for each Customer;
- (2) Arrange for or provide regional network transmission service over PTF;
- (3) Be responsible for obtaining and maintaining Regional Transmission Service (or its successor);
- (4) Be responsible for the Network Load (as defined in the ISO-NE Transmission, Markets and Services Tariff) associated with its retail customers located in the Company's service area;
- (5) Deliver power over distribution facilities to each Customer Delivery Point;
- (6) Provide customer service and support for Distribution Service and, if contracted by the Competitive Supplier, for Generation Service in accordance with Section III.6.D below;
- (7) Respond to service interruptions or power quality problems;
- (8) Handle connections and terminations;
- (9) Read Meters;
- (10) Submit bills to Customers for Distribution Service and, if requested by the Competitive Supplier, for Generation Service in accordance with Section III.6.B below;
- (11) Address billing inquiries for Distribution Service and, if contracted by the Competitive Supplier, for Generation Service in accordance with Section III.6.D below;
- (12) Answer general questions about Distribution Service;
- (13) Report Competitive Suppliers' estimated and metered loads, including local network transmission and distribution losses, to the ISO-NE, in accordance with Section III.8. below;
- (14) Process the electronic business transactions submitted by Competitive Suppliers, and send the necessary electronic business transactions to Competitive Suppliers, in accordance with Section III.1, below, and the rules and procedures set forth in the EDI Working Group Report;
- (15) Provide information regarding, at a minimum, rate tariffs, billing cycles, and load profiles, on its Internet web site;

- (16) Provide up to twelve months of a Customer's historic billing data to a Customer or a Competitive Supplier, provided that the Competitive Supplier has received the appropriate authorization, in accordance with the provisions established in Section 3(8) below. This information shall be provided in electronic form at no charge.
- (17) Print up to twelve months' of historic data on customer's bills, in addition to the usage data for the current billing period.

3. Competitive Supplier:

The Supplier shall:

- (1) Meet the registration and licensing requirements established by law or regulation and either (i) be a Market Participant subject to a Settlement Account or (ii) have an agreement in place with a Market Participant whereby the Market Participant agrees to include the load to be served by the Competitive Supplier in such Market Participant's Settlement Account;
- (2) Be responsible for providing all requirements service to meet each of its Customer's needs and deliver the associated capacity and energy to a point or points of local network interface between the PTF and non-PTF systems;
- (3) Give the Company at least 60 days' prior notice of termination of its status as a Market Participant or termination of the agreement referenced in (1)(ii) above. The Competitive Suppliers right to serve customers will cease effective with such termination, however the supplier will continue to be obligated to settle all financial obligations with the Company which were incurred prior to such termination;
- (4) Be responsible for any and all losses incurred on (i) local network transmission systems and distribution systems, as determined by the Company; (ii) PTF, as determined by the ISO-NE; and (iii) facilities linking generation to PTF;
- (5) Enter into a Trading Partner Agreement with the Distribution Company that specifies, among other things, information exchange, problem resolution, and revenue liability. This agreement must be entered into prior to the initiation of Generation Service to any Customer in the Company's service territory. A business initiation fee of \$400.00 will be charged to each Competitive Supplier. This fee includes the costs of EDI testing and initial set up of the Competitive Supplier in the Company's system. Charges for additional computer programming that may be required will be negotiated with each Competitive Supplier and included in the Trading Partner Agreement;
- (6) Complete testing of the transactions included in the EDI Working Group Report prior to the initiation of Generation Service to any Customer in the Company's service

territory. Such testing shall be in accordance with the rules and procedures set forth in the Report;

- (7) Be responsible for obtaining the necessary authorization from each Customer prior to initiating Generation Service to the Customer;
- (8) Be responsible for obtaining the necessary authorization from each Customer prior to requesting the Company to release the historic usage information specific to that Customer to the Competitive Supplier. Such authorization shall consist of (i) a letter of authorization; (ii) electronic transmission to a competitive supplier; or (iii) a written authorization provided to a qualified and independent third party vendor.

III. PROVISIONS OF SERVICE

1. Initiation and Termination of Generation Service:

A. Initiation of Generation Service

- (1) To initiate Generation Service to a Customer, the Competitive Supplier shall submit an "enroll customer" transaction to the Company, in accordance with the rules and procedures set forth in the EDI Working Group Report. The Competitive Supplier shall hold the "enroll customer" transaction until any applicable right of rescission has lapsed.
- (2) If the information on the enrollment transaction is correct, the Distribution Company shall send the Competitive Supplier a "successful enrollment" transaction, in accordance with the rules and procedures set forth in the EDI Working Group Report.
- (3) Generation Service shall commence on the date of the Customer's next scheduled meter read, provided that the Supplier has submitted the enrollment transaction to the Distribution Company no fewer than two (2) business days prior to the meter read dates.
- (4) If the Supplier has not submitted the enrollment transaction at least two (2) business days before the meter read date, Generation Service shall commence on the date of the Customer's subsequent scheduled meter read.
- (5) If more than one Competitive Supplier submits an enrollment transaction for a given Customer during the same enrollment period, the first transaction that is received by the Distribution Company shall be accepted. All other transactions shall be rejected. Rejected transactions may be resubmitted during the customer's next enrollment period.

B. Termination of Generation Service

(1) To terminate Generation Service with a Customer, a Competitive Supplier shall submit a "supplier drops customer" transaction, in accordance with the rules and procedures set forth in the EDI Working Group Report. Generation Service shall be

terminated on the date of the customer's next scheduled meter read, provided that the Competitive Supplier has submitted this transaction to the Distribution Company no fewer than two (2) business days prior to the meter read date. If the Competitive Supplier has not submitted this transaction at least two (2) business days before the meter read date, Generation Service shall be terminated on the date of the Customer's subsequent meter read. The Distribution Company shall send a "confirm drop date" transaction to the Competitive Supplier, in accordance with the rules and procedures set forth in the EDI Working Group Report.

- (2) To terminate Generation Service with a Competitive Supplier, a Customer shall so inform Competitive Supplier who will submit the required "supplier drops customer" transaction. Generation Service shall be terminated on the date of the Customer's next scheduled meter read.
- (3) In those instances when a Customer, who is receiving Generation Service from an existing Competitive Supplier, initiates such service with a new Competitive Supplier, the Distribution Company shall send the existing Competitive Supplier a "customer drops supplier" transaction, in accordance with the rules and procedures set forth in the EDI Working Group Report.
- (4) In cases where the Company uses estimated energy and demand values for billing purposes and the estimated bill coincides with the termination of Supplier Service, the Supplier shall agree to accept the estimated metering values as final values. The Company shall not be obligated to reconcile the estimated values after actual meter reading values are available.

2. Customer Moves

- A. A Customer that moves within a Distribution Company's service territory shall have the opportunity to notify the Distribution Company that he/she seeks to continue Generation Service with his/her existing Competitive Supplier. Upon such notification, the Distribution Company shall send a "customer move" transaction to the Competitive Supplier, in accordance with the rules and procedures set forth in the EDI Working Group Report.
- B. If a Customer of record initiates Delivery Service at a new service location, in addition to another established account within the Company's Service Area, the Customer shall be responsible for selecting a Supplier for the new service location. If an Electronic Enrollment is not received by the Company at least two business days before the initiation of Delivery Service, the Customer will be rendered energy and capacity under Default Service.

3. Changes to Customer Information

- A. Distribution Companies and Suppliers shall send "change enrollment detail" transactions to change any information included on the "enroll customer" transactions, in accordance with the rules and procedures set forth in the EDI Working Group Report.
- B. If any of the transactions described above are rejected by the Distribution Company, the Distribution Company shall send an "error" transaction to the Competitive Supplier identifying the reason for the rejection, in accordance with the rules and procedures set forth in the EDI Working Group Report.

4. Customer Outages

A. Planned Outages

In the event that the loading on the Distribution System, or a portion thereof, must be reduced for safe and reliable operation, such reduction in loading shall be proportionately allocated among all Customers whose load contributes to the need for the reduction, when such proportional curtailments can be accommodated within good utility practices.

B. <u>Unplanned Outages</u>

In the event of unplanned outages, service will be restored in accordance with good utility practice.

C. Disconnection of Service

The Distribution Company may discontinue Distribution Service to a Customer in accordance with the provisions set forth in the Terms and Conditions for Distribution Service. The Company shall provide electronic notification to the Customer's Competitive Supplier of record upon disconnection. Once disconnection occurs, the provision of Generation Service to the Customer is no longer the obligation of the Competitive Supplier. The Company may also be called upon from time to time by ISO New England or its successors to implement voltage reductions or load shed procedures to protect the security of the bulk power grid. The Company shall not be liable for any revenue losses to the Competitive Supplier as a result of any such disconnection(s).

5. Metering

A. Meter Reading

- (1) The Company shall meter each Customer in accordance with tariff provisions.
- (2) Each Customer shall be metered or estimated such that the loads can be reported to the ISO-NE for inclusion in the Competitive Supplier's, or the Competitive Supplier's wholesale provider's Settlement Account.

B. Ownership of Metering Equipment

Should a Customer or Competitive Supplier request a new meter or that a communication device be attached to the existing meter, the Company shall provide, install, test, and maintain the requested metering or communication device. The requested meter or communication device must meet the Company's requirements. The Customer or Competitive Supplier shall bear the cost of providing and installing the meter or communication device. Upon installation, the meter or communication device shall become the property of the Company and will be maintained by the Company. The Company shall complete installation of the meter or communication device, if reasonably possible, within thirty (30) days of receiving a written request from the Customer or Competitive Supplier. The Company shall bill the Customer or Competitive Supplier upon installation.

C. Enhanced Metering Services and Interval Data Services

Any Customer or Competitive Supplier request for Enhanced Metering Services and Interval Data Services will be governed by the conditions and provisions of APPENDIX B.

6. Billing Services

The Company shall provide a single bill, reflecting unbundled charges for electric service, to Customers who receive Default Service.

The Company shall offer two billing service options to Competitive Suppliers providing Generation Service to Customers: A) Standard Billing Service; and B) Consolidated Billing Service. The Competitive Supplier shall inform the Distribution Company of the selected billing option, in accordance with the rules and procedures set forth in the EDI Working Group Report.

A. Standard Billing Service

- (1) The Company shall issue a single bill for Distribution Service to each Customer. The Competitive Supplier shall be responsible for separately billing Customers for the cost of Generation Service provided by the Competitive Supplier and for the collection of amounts due to the Competitive Supplier from the Customer.
- (2) The Company shall send a "customer usage information" transaction to the Competitive Supplier, in accordance with the rules and procedures set forth in the EDI Working Group Report.

B. Consolidated Billing Service

Billing Procedure:

(1) The Company shall issue a single unbundled bill for electric service to each Customer.

- (2) The Company shall use the rates supplied by the Competitive Supplier to calculate the Competitive Supplier's portion of a Customer's bill, and integrate this billing with its own billing in a single mailing to the Customer.
- (3) The Company shall send a "customer usage and billing information" transaction to the Competitive Supplier, in accordance with the rules and procedures set forth in the EDI Working Group Report.
- (4) Upon receipt of Customer payments, the Company shall send a "payment/ adjustment" transaction to the Competitive Supplier, in accordance with the rules and procedures set forth in the EDI Working Group Report. Customer revenue due the Competitive Supplier shall be transferred to the Competitive Supplier in accordance with the trading partner agreement entered into by the Competitive Supplier and the Company.
- (5) The following payment allocation between the Company and Competitive Suppliers shall apply if a Customer pays the Company less than the full amount billed. The payment should first be allocated to the Company and Competitive Supplier charges in arrears in proportion to the percentage of the combined arrears represented by each charge. Any remaining payment should be allocated to the Delivery Service and Competitive Supplier current charges in proportion to the percentage of the combined current charges represented by each charge.
- (6) Any customization that can be made by the Company's internal computer programming staff will be charged to the supplier a rate of \$80.00 per hour. Any customization, that requires the use of the Company's external Customer Information System vendor, will be charged to the supplier a rate of \$160.00 per hour.

C. Changes to Rate Classes

If a Competitive Supplier requests different customer classes or rate structures than are offered by the Company, the Company shall accommodate changes to the billing system, if reasonably possible, at the Competitive Supplier's expense. The costs of making the designated changes shall be quoted by the Company to the Competitive Supplier and payment must be received by the Company prior to the start of programming.

D. Optional Customer Services

- (1) Upon request by a Competitive Supplier, the Company may offer optional customer services to those Competitive Suppliers who receive Consolidated Billing Service. Pricing for these optional services shall be customized to the Competitive Supplier's needs, and shall be dependent on the specific customer service required by the Competitive Supplier, the volume of Customer calls, requested coverage hours, and/or the specific number of customer service representatives requested. Such pricing will be included in the Trading Partner Agreement.
- (2) The Company may offer a Summary Billing option for Competitive Suppliers who have qualified Customers with multiple electric service accounts. Designed to consolidate multiple individual billings on a single bill format, this optional service

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Issued By: Mark H. Collin
Treasurer

allows Customers to pay multiple accounts with one check. Any costs incurred to provide Summary Billing shall be assigned to the Competitive Supplier.

E. Existing Fees

Existing Company service fees, such as interest charges for unpaid balances and bad checks charges, shall remain in effect and shall be assessed, as applicable, according to the Company's Terms and Conditions for Distribution Service, applicable to all Customers.

7. Definition of Standard Units of Service

A. Billing Demand

Units of billing demand shall be as defined in the Company's applicable tariff on file with the Commission.

B. On-Peak / Off-Peak Period Definitions

- 1) The on-peak and off-peak periods shall be as defined in the Company's applicable tariff on file with the Commission.
- 2) Competitive Suppliers may define on-peak and off-peak periods differently from those above; however, they will be required to make special metering arrangements with the Company to reflect different on-peak and off-peak definitions. Any costs incurred to provide the special metering arrangements shall be assigned and billed to the Competitive Supplier.
- 8. Determination of Hourly Loads
- A. For each Competitive Supplier, hourly loads for each day shall be estimated or telemetered, and reported daily to the ISO-NE for inclusion in the Competitive Supplier's Settlement Account. Hourly load estimates for non-telemetered customers will be based upon load profiles developed for each customer class or Customer of the Company. The total hourly loads will be determined in accordance with the appropriate hourly load for the Company.
- B. The Company shall normally report previous days' hourly loads to the ISO-NE by a specified time. These loads shall be included in the Competitive Supplier's Settlement Account.
- C. To refine the estimates of the Competitive Suppliers' loads that result from the estimated hourly loads, a monthly calculation shall be performed to incorporate the most recent customer usage information, which is available after the monthly meter readings are processed.
- D. The hourly loads shall be determined consistent with the following steps:
 - (1) The Company shall identify or develop a load profile for each customer class or each Customer for use in each day's daily determination of hourly load.

- (2) The Company shall calculate a usage factor for each Customer that reflects the Customer's relative usage level.
- (3) The Company shall develop estimates of hourly load profiles for the previous days for each Competitive Supplier such that the sum of the Competitive Suppliers' loads equals the hourly metered loads collected each day. Distribution losses, which are included in the hourly metered Company loads, shall be fully allocated into Competitive Supplier loads.
- (4) Transmission losses from local network facilities shall be approximated and added to the Competitive Supplier's hourly loads.
- E. The process of Competitive Supplier load estimation involves statistical samples and estimating error. The Distribution Company shall not be responsible for any estimating errors and shall not be liable to the Competitive Suppliers for any costs that are associated with such estimating errors.
- 9. Liability and Indemnification

Except as provided in Section II.9 of the Terms and Conditions for Distribution Service, the Company and the Competitive Supplier shall indemnify and hold the other and their respective affiliated, and the directors, officers, employees, and agents of each of them (collectively, "Affiliates") harmless from and against any and all damages, costs (including attorneys' fees), fines, penalties, and liabilities, in tort, contract, or otherwise (collectively, "Liabilities"), resulting from claims of third parties arising, or claimed to have arisen, from the acts or omissions of such party in connection with the performance of its obligations under these Terms and Conditions. The Company and the Competitive Supplier shall waive recourse against the other party and its Affiliates for or arising from the non-negligent performance by such other party in connection with the performance of its obligations under these Terms and Conditions.

APPENDIX A

SCHEDULE OF CLASS DISTRIBUTION LOSSES PURSUANT TO SECTION III. 8D.(3)

	Distribution
<u>Class Description</u>	Loss Factor
Residential	6.468%
General G2	6.392%
General G1	4.591%
Outdoor Lighting OL	6.468%

ENHANCED METERING SERVICES AND INTERVAL DATA SERVICES

I. ENHANCED METERING SERVICE

A) Availability

Enhanced metering service under this schedule is available to Customers currently receiving metered delivery service from the Company or the Customer's authorized representative.

B) Service Option 1: Remote Access Metering

Under this service option, the Company will provide metering equipment at the Customer's facility, which will allow for periodic readings of the Customer's load through telephone lines. The Company will install, own and maintain the metering equipment. The Customer, at its expense, shall arrange for the installation and operation of the telephone lines and service necessary for the readings of the Customer's load. The Customer, or its authorized representative, may receive the data through the optical port on the equipment or electronically. The Company will store load information for a period of thirty-five (35) days and will read the meters daily.

Fees for Service Option 1:

The Customer has the choice of initial lump sum payment or monthly fee.

<u>Tariff</u>	<u>Monthly</u>	Initial Lump Sum
Residential Service	\$17.81	\$742.11
General Service	\$22.19	\$928.61

C) Service Option 2: Pulse Output Service

Customers who wish to connect their own metering equipment or equipment provided by their authorized representative to the Company's meter may elect this option. The Company will provide a pulse interface device through which the Customer can access meter data. The Customer, or its representative, must purchase, own and maintain a modem-equipped recording device in order to access meter pulses.

Authorized by NHPUC Order No. 26,007 in Case No. DE 16-384 dated April 20, 2017.

Issued: May 5, 2017 Issued By: Mark H. Collin Effective: May 1, 2017 Sr. Vice President

<u>Fees for Service Option 2:</u> The Customer has the choice of initial lump sum payment or monthly fee.

<u>Tariff</u>	<u>Monthly</u>	<u>Initial Lump Sum</u>
Residential Service	\$6.21	\$258.61
General Service	\$6.21	\$258.61

D) Special Provisions

- (1) The Company will consider requests for special metering from Customers taking service under Option 1. The Company will respond to any such written requests within thirty (30) days and will address availability, cost of implementation, technical alternatives and other issues related to the utilization of the requested metering equipment. Upon request, the Company will furnish to the Customer a list of approved interval recording meters.
- (2) All remote access metering in Option 1 and Customer-owned modem equipped recorders in Option 2 will be read daily by the Company and will be reported to ISO-NE for load settlement purposes. The Company will substitute estimated load profile data in lieu of actual hourly metered data for the Customer when Customer-owned equipment has failed or has otherwise lost communication capability.
- (3) Load values derived from the use of Company- or Customer-owned enhanced metering equipment under Option 1 or Option 2, hereunder, will be settled based on the actual quantities recorded on the Company's billing meters for the time period in question.
- (4) The Company may not be able to provide daily meter reading and information, due to operational difficulties with equipment for which the customer has operational responsibility.

E) Term of Service

The minimum term for services provided hereunder for monthly-charged Customers shall be twenty-four (24) months from the date of installation of the enhanced metering equipment.

F) Terms and Conditions

The Company's schedule of Terms and Conditions for Distribution Service, as in effect from time to time, shall apply to service under this schedule to the extent that they are not inconsistent with the specific provisions of this schedule.

Authorized by NHPUC Order No. 26,007 in Case No. DE 16-384 dated April 20, 2017.

II. INTERVAL DATA SERVICE

A) Availability

Service under this schedule is available for Large General Service G1 customers and customers receiving service under the Company's Optional Enhanced Metering Service or the Customer's authorized representative. Customers must have a Company-owned interval data recorder installed at their facilities.

B) Character of Service

Interval data is made available to Customers or their authorized agents through e-mail or through basic web access. Web-based access allows for the retrieval of interval load data through an Internet account. Files will become available after the standard monthly meter reads.

C) Fees

Fees for this service will vary depending upon the number of accounts and the frequency of requests for interval data.

One-time fee for single request per meter (12 months of data) \$56.90 Annual Subscription fee per meter \$455.14

D) Terms and Conditions

The Company's schedule of Terms and Conditions, as in effect from time to time, shall apply to this service to the extent that they are not inconsistent with the specific provisions of this schedule.

Authorized by NHPUC Order No. 26,007 in Case No. DE 16-384 dated April 20, 2017.

DOMESTIC DELIVERY SERVICE SCHEDULE D

AVAILABILITY

Service is available under this schedule for all domestic purposes, subject to the conditions contained herein at individual private dwellings and farms connected herewith, and in individual apartments, and includes the operation of single phase motors having such characteristics and so operated as not to impair service to other Customers. Single phase motors exceeding five (5) horsepower will be allowed only upon approval by the Company in each instance.

This schedule is available to domestic Customers having uncontrolled (quick recovery) electric water heating equipment only if such equipment has two (2) thermostatically operated heating elements, each with a rating of no more than 5,500 watts, so connected and interlocked that they cannot operate simultaneously.

When service is delivered through one meter and used for both domestic and non-domestic purposes, billing shall be under this Schedule when the predominate use of demand, as determined by the Company, is for domestic purposes.

This Schedule is not available for service furnished for commercial or business purposes, farms where the maximum demand exceeds 15 kW, motels, hotels and boarding or lodging houses or residences in which three (3) or more rooms are rented, except as specifically provided for under Special Provisions below, or for any other non-residential purposes.

This Schedule is for delivery service only. Customers are required to obtain an energy supply from a Competitive Supplier, self-supply (available to Market Participant End Users as described in NHPUC Order No. 24,172), or may be eligible for Default Service from the Company pursuant to Schedule DS as amended from time to time.

Authorized by NHPUC Order No. 26,007 in Case No. DE 16-384 dated April 20, 2017.

DOMESTIC DELIVERY SERVICE SCHEDULE D (continued)

CHARACTER OF SERVICE

Electricity will normally be delivered at 120/240 volts using three wire, single phase service. In some areas service may be 120/208 volts, three wire, single phase.

DELIVERY SERVICE CHARGES - MONTHLY

The Delivery Service Charges shall include Distribution Charges and Adjustments, set forth below. The Distribution Charges are subject to annual adjustment as approved in DE 21-030.

DISTRIBUTION CHARGES - MONTHLY

Customer Charge: \$16.22 per meter

Distribution Charge: 4.612¢ per kWh

MINIMUM CHARGE

The minimum charge per month, or fraction thereof, shall be the Customer Charge.

Authorized by NHPUC Order No. 26,837 in Case No. DE 23-014 dated May 31, 2023

Issued: June 6, 2023

Effective: June 1, 2023

Issued by: Daniel Hurstak

Sr. Vice President

DOMESTIC DELIVERY SERVICE SCHEDULE D (continued)

ADJUSTMENTS

These Adjustments, included in the Delivery Service Charges, shall be adjusted from time to time.

<u>External Delivery Charge</u>: All energy delivered under this Schedule shall be subject to the External Delivery Charge as provided in Schedule EDC of the Tariff of which this is a part.

<u>Stranded Cost Charge</u>: All energy delivered under this Schedule shall be subject to the Stranded Cost Charge as provided in Schedule SCC of the Tariff of which this is a part.

<u>Storm Recovery Adjustment Factor</u>: All energy delivered under this Schedule shall be subject to the Storm Recovery Adjustment Factor as provided in Schedule SRAF of the Tariff of which this is a part.

System Benefits Charge: All energy delivered under this Schedule shall be subject to the System Benefits Charge as provided in Schedule SBC of the Tariff of which this is a part.

Revenue Decoupling Adjustment Charge: All energy delivered under this Schedule shall be subject to the Revenue Decoupling Adjustment Charge as provided in Schedule RDAC of the Tariff of which this is a part.

<u>Default Service Charge</u>: For Customers receiving Default Service from the Company, all energy delivered under this Schedule shall be subject to the Default Service Charge as provided in Schedule DS of the Tariff of which this is a part.

LOW INCOME ENERGY ASSISTANCE PROGRAM

Customers taking service under this rate may be eligible to receive discounts under the statewide low-income electric assistance program ("LI-EAP") authorized by the New Hampshire Public Utilities Commission. Eligibility for the LI-EAP shall be determined by the Community Action Agencies. Customers participating in the LI-EAP will continue to take service under this rate, but will receive a discount as provided under this Tariff as applicable.

Authorized by NHPUC Order No. 26,623 in Case No. DE 21-030 dated May 3, 2022.

Issued: May 18, 2022 Issued by: Robert B. Hevert Effective: June 1, 2022 Sr. Vice President

DOMESTIC DELIVERY SERVICE SCHEDULE D (continued)

TERMS OF PAYMENT

The charges for service hereunder are net, billed monthly and due within 25 days following the date postmarked on the bill, as specified in the Terms and Conditions for Distribution Service, which is a part of this Tariff. Amounts not paid prior to the due date shall be subject to interest on past due accounts, as provided in Appendix A of the Terms and Conditions for Distribution Service, and will apply to the unpaid balance. When billing on the OL Schedule is combined with billing on this rate, the interest on past due accounts shall apply to the total bill. The Company will waive the residential late payment fee if the Customer can provide evidence of their eligibility in any of the following programs: Statewide Low-Income Electric Assistance Program (NHPUC Order No. 23,980), Fuel Assistance, Temporary Assistance for Needy Families (TANF), Supplemental Security Income (SSI), Aid to the Permanently and Totally Disabled (APTD), Aid to the Needy Blind (ANB), Old Age Assistance (OAA), Subsidized School Lunch Programs, Title XX Day Care Program, Food Stamps, Medicaid, Subsidized Housing, or Women, Infant and Children Program (WIC).

TERM OF CONTRACT

Service may be terminated at any time upon notice to the Company in accordance with the Terms and Condition for Distribution Service, which is part of this Tariff.

SPECIAL PROVISIONS

(a) Extra Service Charges:

In addition to the charges for electric service herein specified, additional charges for extra services rendered will be made in accordance with the Tariff which this Schedule is a part.

(b) Multiple Apartments:

Where more than one individual apartment or dwelling is served through one meter, the billings shall be calculated as though each individual dwelling or apartment were served through a separate meter by assuming the use was divided equally among them. This special provision is closed to new locations as of December 1, 2002.

TARIFF PROVISIONS

The Company's complete Tariff, where not inconsistent with any specific provisions hereof, is a part of this Schedule.

Authorized by NHPUC Order No. 26,007 in Case No. DE 16-384 dated April 20, 2017.

DOMESTIC DELIVERY SERVICE SCHEDULE TOU-D

AVAILABILITY

Service is available under this schedule for all domestic purposes, subject to the conditions contained herein at individual private dwellings and farms connected herewith, and in individual apartments, and includes the operation of single phase motors having such characteristics and so operated as not to impair service to other Customers. Single phase motors exceeding five (5) horsepower will be allowed only upon approval by the Company in each instance.

This schedule is available to domestic Customers having uncontrolled (quick recovery) electric water heating equipment only if such equipment has two (2) thermostatically operated heating elements, each with a rating of no more than 5,500 watts, so connected and interlocked that they cannot operate simultaneously.

When service is delivered through one meter and used for both domestic and non-domestic purposes, billing shall be under this Schedule when the predominate use of demand, as determined by the Company, is for domestic purposes.

If electricity is delivered through more than one meter, the charge for electricity delivered through each meter shall be computed separately under this rate. The availability of this rate will be subject to the Company's ability to obtain the necessary meters and to render such service.

This Schedule is not available for service furnished for commercial or business purposes, farms where the maximum demand exceeds 15 kW, motels, hotels and boarding or lodging houses or residences in which three (3) or more rooms are rented, except as specifically provided for under Special Provisions below, or for any other non-residential purposes.

The actual delivery of service and the rendering of bills under this rate is contingent upon the installation of the necessary time-of-use metering equipment by the Company; subject to both the availability of such meters from the Company's supplier and the conversion or installation procedures as established by the Company.

CHARACTER OF SERVICE

Electricity will normally be delivered at 120/240 volts using three wire, single phase service. In some areas service may be 120/208 volts, single phase, three wire.

Authorized by NHPUC Order No.26,623 in Case No. DE 21-030 dated May 3, 2022.

Issued: June 28, 2022 Issued by: Robert Hevert Effective: July 1, 2022 Senior Vice President

DOMESTIC DELIVERY SERVICE SCHEDULE TOU-D (Continued)

CHARGES - MONTHLY

The Delivery Service Charges shall include Distribution Charges and Adjustments, set forth below. The rates for energy (kWh) based charges are seasonally adjusted based on winter period and summer period ratios established in DE 20-170.

Rates for Retail Delivery Service are provided on Summary Of Whole House Residential Time Of Use Rates And Electric Vehicle Rates, Page 5-A. The Distribution Charge, External Delivery Charge-Transmission, and Default Service Charge (as applicable) are time-based with rates available during Off Peak, Mid Peak and Peak hours.

Off peak hours will be from 8PM to 6AM and all day holidays and weekends. Mid peak hours will be from 6AM to 3PM daily Monday through Friday, except holidays. Peak hours will be from 3PM to 8PM daily Monday through Friday, except holidays.

Authorized by NHPUC Order No. 26,694 in Case No. DE 22-017 dated September 30, 2022

Issued: October 12, 2022 Issued by: Robert Hevert Effective: December 1, 2022 Senior Vice President

DOMESTIC DELIVERY SERVICE SCHEDULE TOU-D (Continued)

ADJUSTMENTS

These Adjustments, included in the Delivery Service Charges, shall be adjusted from time to time.

<u>External Delivery Charge (non-transmission)</u>: All energy delivered under this Schedule shall be subject to the External Delivery Charge, non-transmission as provided in Schedule EDC of the Tariff of which this is a part.

<u>Stranded Cost Charge</u>: All energy delivered under this Schedule shall be subject to the Stranded Cost Charge as provided in Schedule SCC of the Tariff of which this is a part.

<u>Storm Recovery Adjustment Factor</u>: All energy delivered under this Schedule shall be subject to the Storm Recovery Adjustment Factor as provided in Schedule SRAF of the Tariff of which this is a part.

<u>System Benefits Charge</u>: All energy delivered under this Schedule shall be subject to the System Benefits Charge as provided in Schedule SBC of the Tariff of which this is a part.

<u>Revenue Decoupling Adjustment Charge</u>: All energy delivered under this Schedule shall be subject to the Revenue Decoupling Adjustment Charge as provided in Schedule RDAC of the Tariff of which this is a part.

TERMS OF PAYMENT

The charges for service hereunder are net, billed monthly and due within 25 days following the date postmarked on the bill, as specified in the Terms and Conditions for Distribution Service, which is a part of this Tariff. Amounts not paid prior to the due date shall be subject to interest on past due accounts, as provided in Appendix A of the Terms and Conditions for Distribution Service, and will apply to the unpaid balance. When billing on the OL Schedule is combined with billing on this rate, the interest on past due accounts shall apply to the total bill. The Company will waive the residential late payment fee if the Customer can provide evidence of their eligibility in any of the following programs: Statewide Low-Income Electric Assistance Program (NHPUC Order No. 23,980), Fuel Assistance, Temporary Assistance for Needy Families (TANF), Supplemental Security Income (SSI), Aid to the Permanently and Totally Disabled (APTD), Aid to the Needy Blind (ANB), Old Age Assistance (OAA), Subsidized School Lunch Programs, Title XX Day Care Program, Food Stamps, Medicaid, Subsidized Housing, or Women, Infant and Children Program (WIC).

Authorized by NHPUC Order No. 26,623 in Case No. DE 21-030 dated May 3, 2022.

Issued: June 28, 2022 Issued by: Robert Hevert Effective: July 1, 2022 Senior Vice President

DOMESTIC DELIVERY SERVICE SCHEDULE TOU-D (Continued)

TERM OF CONTRACT

A customer is eligible to take service on this Schedule upon meeting the qualifications for this Schedule to the satisfaction of the utility and with the consent of the utility. A customer receiving service under this schedule may elect to change to another applicable rate schedule but only after receiving service on this schedule for at least 12 consecutive months. If a customer elects to discontinue service on this schedule, the customer will not be permitted to return to this schedule for a period of one year.

EXTRA SERVICE CHARGES

In addition to the charges for electric service herein specified, additional charges for extra services rendered will be made in accordance with the Tariff which this Schedule is a part.

TARIFF PROVISIONS

The Company's complete Tariff where not inconsistent with any specific provisions hereof, is part of this Schedule.

Issued: June 28, 2022 Issued by: Robert Hevert Effective: July 1, 2022 Senior Vice President

DOMESTIC DELIVERY SERVICE SCHEDULE TOU-EV-D

<u>AVAILABILITY</u>

Service under this schedule is specifically limited to residential customers who require service restricted to charging a battery electric vehicle (BEV) or plug-in hybrid electric vehicle (PHEV) via a recharging outlet at the customer's premises. This schedule is not available to customers with a conventional charge sustaining (battery recharged solely from the vehicle's onboard generator) hybrid electric vehicle (HEV). This Schedule is available for all customers currently taking service or eligible to receive service from Schedule D or Schedule TOU-D.

CHARACTER OF SERVICE

The charging station shall be connected by means of an approved circuit to a separate charging meter for electric vehicles. Electricity will normally be delivered at 120/240 volts using three wire, single phase service. In some areas service may be 120/208 volts, single phase, three wire.

CHARGES – MONTHLY

The Delivery Service Charges shall include Distribution Charges and Adjustments, set forth below. The rates for energy (kWh) based charges are seasonally adjusted based on winter period and summer period ratios established in DE 20-170.

Rates for Retail Delivery Service are provided on Summary Of Whole House Residential Time Of Use Rates And Electric Vehicle Rates, Page 5-A. The Distribution Charge, External Delivery Charge-Transmission, and Default Service Charge (as applicable) are time-based with rates available during Off Peak, Mid Peak and Peak hours.

Authorized by NHPUC Order No. 26,694 in Case No. DE 22-017 dated September 30, 2022

Issued: October 12, 2022 Issued by: Robert Hevert Effective: December 1, 2022 Senior Vice President

DOMESTIC DELIVERY SERVICE SCHEDULE TOU-EV-D (Continued)

Off peak hours will be from 8PM to 6AM and all day holidays and weekends. Mid peak hours will be from 6AM to 3PM daily Monday through Friday, except holidays. Peak hours will be from 3PM to 8PM daily Monday through Friday, except holidays.

ADJUSTMENTS

These Adjustments, included in the Delivery Service Charges, shall be adjusted from time to time.

<u>External Delivery Charge (non-transmission)</u>: All energy delivered under this Schedule shall be subject to the External Delivery Charge, non-transmission as provided in Schedule EDC of the Tariff of which this is a part.

<u>Stranded Cost Charge</u>: All energy delivered under this Schedule shall be subject to the Stranded Cost Charge as provided in Schedule SCC of the Tariff of which this is a part.

Storm Recovery Adjustment Factor: All energy delivered under this Schedule shall be subject to the Storm Recovery Adjustment Factor as provided in Schedule SRAF of the Tariff of which this is a part.

<u>System Benefits Charge</u>: All energy delivered under this Schedule shall be subject to the System Benefits Charge as provided in Schedule SBC of the Tariff of which this is a part.

Issued: October 12, 2022 Issued by: Robert Hevert Effective: December 1, 2022 Senior Vice President

DOMESTIC DELIVERY SERVICE SCHEDULE TOU-EV-D (Continued)

TERMS OF PAYMENT

The charges for service hereunder are net, billed monthly and due within 25 days following the date postmarked on the bill, as specified in the Terms and Conditions for Distribution Service, which is a part of this Tariff. Amounts not paid prior to the due date shall be subject to interest on past due accounts, as provided in Appendix A of the Terms and Conditions for Distribution Service, and will apply to the unpaid balance. When billing on the OL Schedule is combined with billing on this rate, the interest on past due accounts shall apply to the total bill. The Company will waive the residential late payment fee if the Customer can provide evidence of their eligibility in any of the following programs: Statewide Low-Income Electric Assistance Program (NHPUC Order No. 23,980), Fuel Assistance, Temporary Assistance for Needy Families (TANF), Supplemental Security Income (SSI), Aid to the Permanently and Totally Disabled (APTD), Aid to the Needy Blind (ANB), Old Age Assistance (OAA), Subsidized School Lunch Programs, Title XX Day Care Program, Food Stamps, Medicaid, Subsidized Housing, or Women, Infant and Children Program (WIC).

TERM OF CONTRACT

A customer is eligible to take service on this Schedule upon meeting the qualifications for this Schedule to the satisfaction of the utility and with the consent of the utility. A customer receiving service under this schedule may elect to change to another applicable rate schedule but only after receiving service on this schedule for at least 12 consecutive months. If a customer elects to discontinue service on this schedule, the customer will not be permitted to return to this schedule for a period of one year.

TARIFF PROVISIONS

The Company's complete Tariff where not inconsistent with any specific provisions hereof, is part of this Schedule.

Authorized by NHPUC Order No. 26,604 in Case No. DE 20-170 dated April 7, 2022.

Issued: June 27, 2022

Effective: July 1, 2022

Issued by: Robert Hevert
Senior Vice President

GENERAL DELIVERY SERVICE SCHEDULE G

AVAILABILITY

Service is available under this Schedule to non-domestic Customers for all general purposes and includes the operation of single phase motors having such characteristics and so operated as not to impair service to other Customers. Single phase motors exceeding five (5) horsepower will be allowed only upon approval by the Company in each instance. Unmetered traffic and flashing signal lights existing immediately prior to the effective date of this Schedule shall also be billed under this Schedule.

This Schedule is for delivery service only. Customers are required to obtain an energy supply from a Competitive Supplier, self-supply (available to Market Participant End Users as described in NHPUC Order No. 24,172), or may be eligible for Default Service from the Company pursuant to Schedule DS as amended from time to time.

CHARACTER OF SERVICE

Electric service of the following description is available, depending upon the location of the Customer: (1) 120/240 volts, single phase, three wire; (2) 120/208 volts, single phase, three wire; (3) 208Y/120 volts, three phase, four wire; (4) 480Y/277 volts, three phase, four wire; (5) 4160 volts, three phase, four wire or such higher primary distribution voltage as may be available, the voltage to be designated by the Company.

DELIVERY SERVICE CHARGES – MONTHLY

The Delivery Service Charges shall include Distribution Charges and Adjustments, set forth below. The Distribution Charges are subject to annual adjustment as approved in DE 21-030.

<u>Large General Service Schedule G1</u>: for any industrial or commercial Customer with its average use consistently equal to or in excess of two hundred (200) kilovolt-amperes of demand and/or generally greater than or equal to one-hundred thousand (100,000) kilowatt-hours per month.

DISTRIBUTION CHARGES - MONTHLY

Customer Charge: Secondary Voltage \$162.18 per meter

Primary Voltage \$86.49 per meter

Distribution Charges: \$8.53 per kVA

0.000¢ per kWh

Regular General Service Schedule G2: for any industrial or commercial Customer with its average use consistently below two-hundred (200) kilovolt-amperes of demand and/or generally less than one-hundred thousand (100,000) kilowatt-hours per month.

Authorized by NHPUC Order No. 26,837 in Case No. DE 23-014 dated May 31, 2023

Issued: June 6, 2023

Effective: June 1, 2023

Issued by: Daniel Hurstak
Sr. Vice President

DISTRIBUTION CHARGES - MONTHLY

Customer Charge: \$29.19 per meter

Distribution Charges: \$12.13 per kW

0.000¢ per kWh

Regular General Service Schedule G2 kWh meter: Service is available under this Schedule only to Customers at locations which were receiving service under Unitil Energy Systems, Inc.'s NHPUC No. 1 and are presently receiving service under this Schedule. New Customers at existing locations and new locations shall not be eligible for this rate, but the Company will install a demand meter and the location shall be served under Schedule G2. Customers who have installed distributed generation shall not be eligible for this rate but shall be served under Schedule G2.

DISTRIBUTION CHARGES - MONTHLY

Customer Charge: \$18.38 per meter

Distribution Charge: 3.270¢ per kWh

<u>Uncontrolled (Quick Recovery) Water Heating</u>: Uncontrolled (Quick Recovery) Water Heating is available under this Schedule at those locations which were receiving uncontrolled (Quick Recovery) water heating service under Unitil Energy Systems, Inc.'s NHPUC No. 1 and are presently receiving service under this Schedule.

For those locations which qualify under the preceding paragraph, uncontrolled quick recovery water heating service is available under this Schedule if the Customer has installed and in regular operation throughout the entire year an electric water heater of the quick recovery type, equipped with two thermostatically operated heating elements, each with a rating of no more than 4,500 watts, so connected and interlocked that they cannot operate simultaneously and if the water heater supplies the Customer's entire water heating requirements, all electricity supplied thereto under this provision will be metered separately and billed as follows:

DISTRIBUTION CHARGES - MONTHLY

Customer Charge: \$9.73 per meter

Distribution Charge: 3.669¢ per kWh

Authorized by NHPUC Order No. 26,837 in Case No. DE 23-014 dated May 31, 2023

Issued: June 6, 2023 Issued by: Daniel Hurstak Effective: June 1, 2023 Sr. Vice President

<u>Space Heating</u>: Space Heating is available under this Schedule at those locations which were receiving space heating service under Unitil Energy Systems, Inc.'s NHPUC No. 1 and are presently receiving service under this Schedule. Customers who qualify for service under this Schedule for five (5) kilowatts or more of permanently-installed space heating equipment under this provision may elect to have such service metered separately and billed as follows:

DISTRIBUTION CHARGES - MONTHLY

Customer Charge: \$9.73 per meter

Distribution Charge: 3.669¢ per kWh

DETERMINATION OF DEMAND

Large General Service Schedule G1

For the purpose of demand billing under the Large General Service Schedule G1, metered demands shall be measured as the highest 15-minute integrated kilovolt-ampere (kVA) demand determined during the current month for which the bill is rendered. The monthly billing demand charge shall be based upon this metered demand except that it shall not be less than 80% of the highest demand in any of the immediately preceding eleven months, and in no event shall such demand be taken or considered as being less than 50 kVA.

Regular General Service Schedule G2

The metered demand used for billing shall be the maximum fifteen-minute kilowatt (kW) demand determined during the current month, but in no case less than one kW or the minimum available demand capacity specified by an agreement between the Customer and the Company. The billing demand shall be taken in 0.1 kW intervals, and those demands falling between the intervals shall be billed on the next lower 0.1 kW.

If the Customer's average use is consistently equal to or in excess of two-hundred (200) kilovolt-ampere (kVA) of demand and/or is generally greater than one-hundred thousand (100,000) kilowatt-hours per month, as measured by the Company, the Customer may be placed on rate G1.

The Company reserves the right to install kilovolt-ampere meters, and in such case the monthly demand shall not be less than 90% of the measured kVA.

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Issued: June 6, 2023

Effective: June 1, 2023

Issued by: Daniel Hurstak
Sr. Vice President

METERING

The Company may at its option meter at the Customer's utilization voltage or on the high tension side of the transformer through which service is furnished.

In the latter case, or if the Customer's utilization voltage requires no transformation, and if the Company meters service at 4,160 volts or over, a compensating deduction of 2.0% will be made from the metered kilowatt or kilovolt-ampere demand and metered kilowatt-hour usage to determine billing amounts. If the Company meters service at 34,500 volts or over, a compensating deduction of 3.5% will be made from the metered kilowatt or kilovolt-ampere demand and metered kilowatt-hour usage to determine billing amounts. Demands for these purposes will be as determined under the Determination of Demand provision of this Schedule.

CREDIT FOR TRANSFORMER OWNERSHIP

If the Customer furnishes all transformers which may be required so that the Company is not required to furnish any transformers, there will be credited, against the amount established under the Determination of Demand and Metering provisions of this Schedule, 50 cents for each kilowatt of monthly billing demand, or 50 cents for each kilovolt-ampere of monthly billing demand.

MINIMUM CHARGE

The Minimum Charge per month or fraction thereof will be as follows:

<u>Large General Service Schedule G1:</u>

The Minimum Charge per month shall be no less than the Customer Charge for each type of service installed plus a capacity charge based upon a minimum demand and/or demand ratchet as defined under the Determination of Demand provision of this Schedule.

Regular General Service Rates G2:

The Minimum Charge per month shall be no less than the Customer Charge for each type of service installed plus a capacity charge based upon a minimum demand as defined under the Determination of Demand provision of this Schedule.

G2 kWh meter, Uncontrolled (Quick Recovery) Water Heating, and Space Heating:

The Minimum Charge per month shall be the Customer Charge for each type of service installed.

Authorized by NHPUC Order No. 26,623 in Case No. DE 21-030 dated May 3, 2022.

Issued: May 18, 2022 Issued by: Robert B. Hevert Effective: June 1, 2022 Sr. Vice President

ADJUSTMENTS

These Adjustments, included in the Delivery Service Charges, shall be adjusted from time to time.

<u>External Delivery Charge</u>: All energy delivered under this Schedule shall be subject to the External Delivery Charge as provided in Schedule EDC of the Tariff of which this is a part.

<u>Stranded Cost Charge</u>: All energy delivered under this Schedule shall be subject to the Stranded Cost Charge as provided in Schedule SCC of the Tariff of which this is a part.

<u>Storm Recovery Adjustment Factor</u>: All energy delivered under this Schedule shall be subject to the Storm Recovery Adjustment Factor as provided in Schedule SRAF of the Tariff of which this is a part.

System Benefits Charge: All energy delivered under this Schedule shall be subject to the System Benefits Charge as provided in Schedule SBC of the Tariff of which this is a part.

Revenue Decoupling Adjustment Charge: All energy delivered under this Schedule shall be subject to the Revenue Decoupling Adjustment Charge as provided in Schedule RDAC of the Tariff of which this is a part.

<u>Default Service Charge</u>: For Customers receiving Default Service from the Company, all energy delivered under this Schedule shall be subject to the Default Service Charge as provided in Schedule DS of the Tariff of which this is a part.

Authorized by NHPUC Order No. 26,623 in Case No. DE 21-030 dated May 3, 2022.

Issued: May 18, 2022 Issued by: Robert B. Hevert Effective: June 1, 2022 Sr. Vice President

TERMS OF PAYMENT

The charges for service hereunder are net, billed monthly and due within 25 days following the date postmarked on the bill, as specified in the Terms and Conditions for Distribution Service, which is a part of this Tariff. Amounts not paid prior to the due date shall be subject to interest on past due accounts, as provided in Appendix A of the Terms and Conditions for Distribution Service, and will apply to the unpaid balance. When billing on the OL Schedule is combined with billing on this rate, the interest on past due accounts shall apply to the total bill.

TERM OF CONTRACT

The term of contract under this Schedule shall be for an initial period of at least one year, and shall continue in effect thereafter until cancelled by either party upon at least 30 days' written notice. The Company may require longer initial and renewal contract terms whenever, in its opinion, the estimated annual revenue is insufficient to warrant the Company making the necessary commitments to render service.

SPECIAL PROVISIONS

(a) Extra Service Charges:

In addition to the charges for electric service herein specified, additional charges for extra services rendered will be made in accordance with the Tariff which this Schedule is a part.

GUARANTEE

When the estimated expenditure necessary to deliver electrical energy properly to a Customer's premises shall be of such an amount that the income to be derived from the delivery of such energy at the rate herein established, including the monthly Minimum Charge, will be insufficient to warrant such expenditure, the Company may require the Customer to guarantee a minimum annual payment for a term of years and/or to pay the whole or a part of the cost of extending, enlarging or rebuilding its facilities to supply the Customer's premises or other reasonable payments in addition to the payments otherwise provided herein.

AUXILIARY SERVICE

(a) Definitions

Auxiliary Service, also referred to as Standby or Breakdown Service, shall be defined as delivery service available at all times to a Customer taking service from the Company under this

Authorized by NHPUC Order No. 26,007 in Case No. DE 16-384 dated April 20, 2017.

Schedule and having another source of power from which to supply the Customer's electrical requirements, or a portion thereof, without using the Company's distribution system.

Delivery service provided hereunder shall not be considered as Auxiliary Service where such other source of power is subject to the Commission's Net Energy Metering rules, Chapter Puc 900, Qualifying Facilities metering using net metering method, or used only in case of failure of the Company's delivery service.

Auxiliary Service shall be divided into two types: Segregated Auxiliary Service and Non-Segregated Auxiliary Service.

<u>Segregated Auxiliary Service</u> shall be defined as delivery service furnished by the Company to a Customer for such portion of the Customer's electrical requirements as cannot be supplied directly or indirectly via any source other than the Company's distribution system.

<u>Non-Segregated Auxiliary Service</u> shall be defined as delivery service furnished by the Company to a Customer where any portion of the Customer's electrical requirements can, at the Customer's option, be supplied directly or indirectly via the Company's distribution system or by the Customer's other source of power.

(b) Service and Transformer Capacity

For <u>Segregated Auxiliary Service</u> the Company will install such service and transformer capacity as is required for that portion of the Customer's electrical requirements as is to be supplied via the Company's distribution system.

For <u>Non-Segregated Auxiliary Service</u> the Company will install such service and transformer capacity as the Customer may request; provided, however, that the service and transformer capacity installed shall not be less than the Customer's total electrical requirements up to twenty five kilowatts, and if the total Customer's requirements are in excess of twenty five kilowatts, the Company shall not install transformers of less than twenty five kilowatts.

(c) <u>Determination of Demand</u>

For <u>Segregated Auxiliary Service</u> the Customer's demand for billing purposes will be determined as for Customers taking standard delivery service under this Schedule.

For <u>Non-Segregated Auxiliary Service</u> the Customer's demand will be determined as for Customers taking standard delivery service under this Schedule. In no event shall the demand so

Authorized by NHPUC Order No. 26,007 in Case No. DE 16-384 dated April 20, 2017.

GENERAL DELIVERY SERVICE SCHEDULE G (continued)

determined be less than a) the capacity installed by the Company on a network system, b) 80% of the kilovolt-ampere rating of the transformers installed for supplying service to the Customer, or c) 80% of the Customer's total electrical requirements, as determined by the Company.

(d) Minimum Charge

An amount equal to the total of the Customer Charge and the Distribution Demand Charge as provided for Customers taking standard delivery service under this Schedule.

(e) Parallel Operation

The Customer shall at no time operate any other source of electricity supply in parallel with the service furnished by the Company except with the written consent of the Company.

(f) Term of Contract

The initial term of service hereunder shall not be less than five years unless the Customer discontinues Customer's other source of electrical power and takes all Customer's delivery service requirements from the Company.

(g) Auxiliary Energy Supply

Energy supply for Auxiliary Service is available from the Company via Default Service pursuant to Schedule DS as amended from time to time, and may be available from Competitive Suppliers.

(h) Special Provision

If the Customer is supplied from transformers also supplying other Customers, the Company may require the Customer to install a service or main switch or circuit breaker as specified by the Company.

TARIFF PROVISIONS

The Company's complete Tariff where not inconsistent with any specific provisions hereof, is a part of this rate.

Authorized by NHPUC Order No. 26,623 in Case No. DE 21-030 dated May 3, 2022.

Issued: May 18, 2022 Issued by: Robert B. Hevert

Effective: June 1, 2022 Sr. Vice President

GENERAL DELIVERY SERVICE SCHEDULE TOU-EV-G2

AVAILABILITY

Service under this schedule is specifically limited to customers who require service for charging a battery electric vehicle (BEV) or plug-in hybrid electric vehicle (PHEV) via a recharging outlet at the customer's premises. This Schedule is available for use at business locations or commercially owned electric vehicle charging stations with average use consistently below two-hundred (200) kilovolt-ampere (kVA) of demand and/or generally less than one-hundred thousand (100,000) kilowatt-hours per month, as measured by the Company.

At least 90 percent of a customer's individually metered load, as projected at the time the Company conducts its calculation relating to the customer contribution in aid of construction, must be utilized for electric vehicle charging. Customers whose electric vehicle charging load will represent less than 90 percent of the load served by the customer meter shall be ineligible for service under this rate.

CHARACTER OF SERVICE

The charging station shall be connected by means of an approved circuit to a separate charging meter for the electric vehicle charging station. Electric service of the following description is available, depending upon the location of the Customer: (1) 120/240 volts, single phase, three wire; (2) 120/208 volts, single phase, three wire; (3) 208Y/120 volts, three phase, four wire; (4) 480Y/277 volts, three phase, four wire; (5) 4160 volts, three phase, four wire or such higher primary distribution voltage as may be available, the voltage to be designated by the Company.

CHARGES - MONTHLY

The Delivery Service Charges shall include Distribution Charges and Adjustments, set forth below. The rates for energy (kWh) based charges are seasonally adjusted based on winter period and summer period ratios established in DE 20-170.

Rates for Retail Delivery Service are provided on Summary Of Whole House Residential Time Of Use Rates And Electric Vehicle Rates, Page 5-A. The Distribution Charge, External Delivery Charge-Transmission, and Default Service Charge (as applicable) are time-based with rates available during Off Peak, Mid Peak and Peak hours.

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GENERAL DELIVERY SERVICE SCHEDULE TOU-EV-G2 (Continued)

Off peak hours will be from 8PM to 6AM and all day holidays and weekends. Mid peak hours will be from 6AM to 3PM daily Monday through Friday, except holidays. Peak hours will be from 3PM to 8PM daily Monday through Friday, except holidays.

ADJUSTMENTS

These Adjustments, included in the Delivery Service Charges, shall be adjusted from time to time.

External Delivery Charge (non-transmission): All energy delivered under this Schedule shall be subject to the External Delivery Charge as provided in Schedule EDC of the Tariff of which this is a part.

<u>Stranded Cost Charge</u>: All energy delivered under this Schedule shall be subject to the Stranded Cost Charge as provided in Schedule SCC of the Tariff of which this is a part.

<u>Storm Recovery Adjustment Factor</u>: All energy delivered under this Schedule shall be subject to the Storm Recovery Adjustment Factor as provided in Schedule SRAF of the Tariff of which this is a part.

System Benefits Charge: All energy delivered under this Schedule shall be subject to the System Benefits Charge as provided in Schedule SBC of the Tariff of which this is a part.

DETERMINATION OF DEMAND

The metered demand used for billing shall be the maximum fifteen-minute kilowatt (kW) demand determined during the current month, but in no case less than one kW or the minimum available demand capacity specified by an agreement between the Customer and the Company. The billing demand shall be taken in 0.1 kW intervals, and those demands falling between the intervals shall be billed on the next lower 0.1 kW.

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GENERAL DELIVERY SERVICE SCHEDULE TOU-EV-G2 (Continued)

If the Customer's average use is consistently equal to or in excess of two-hundred (200) kilovolt-ampere (kVA) of demand and/or is generally greater than one-hundred thousand (100,000) kilowatt-hours per month, as measured by the Company, the Customer may be placed on rate TOU-EV-G1.

The Company reserves the right to install kilovolt-ampere meters, and in such case the monthly demand shall not be less than 90% of the measured kVA.

TERMS OF PAYMENT

The charges for service hereunder are net, billed monthly and due within 25 days following the date postmarked on the bill, as specified in the Terms and Conditions for Distribution Service, which is a part of this Tariff.

TERM OF CONTRACT

A customer is eligible to take service on this Schedule upon meeting the qualifications for this Schedule to the satisfaction of the utility and with the consent of the utility. A customer receiving service under this schedule may elect to change to another applicable rate schedule at any time but will not be permitted to return to this schedule for a period of one year.

METERING

The Company may at its option meter at the Customer's utilization voltage or on the high tension side of the transformer through which service is furnished.

In the latter case, or if the Customer's utilization voltage requires no transformation, and if the Company meters service at 4,160 volts or over, a compensating deduction of 2.0% will be made from the metered kilowatt or kilovolt-ampere demand and metered kilowatt-hour usage to determine billing amounts. If the Company meters service at 34,500 volts or over, a compensating deduction of 3.5% will be made from the metered kilowatt or kilovolt-ampere demand and metered kilowatt-hour usage to determine billing amounts. Demands for these purposes will be as determined under the Determination of Demand provision of this Schedule.

CREDIT FOR TRANSFORMER OWNERSHIP

If the Customer furnishes all transformers which may be required so that the Company is not required to furnish any transformers, there will be credited, against the amount established under the Determination of Demand and Metering provisions of this Schedule, 50 cents for each

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GENERAL DELIVERY SERVICE SCHEDULE TOU-EV-G2 (Continued)

kilowatt of monthly billing demand, or 50 cents for each kilovolt-ampere of monthly billing demand.

MINIMUM CHARGE

The Minimum Charge per month shall be no less than the Customer Charge for each type of service installed plus a capacity charge based upon a minimum demand as defined under the Determination of Demand provision of this Schedule.

TARIFF PROVISIONS

The Company's complete Tariff where not inconsistent with any specific provisions hereof, is part of this Schedule.

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GENERAL DELIVERY SERVICE SCHEDULE TOU-EV-G1

AVAILABILITY

Service under this schedule is specifically limited to customers who require service for charging a battery electric vehicle (BEV) or plug-in hybrid electric vehicle (PHEV) via a recharging outlet. This Schedule is available for use at business locations or commercially owned electric vehicle charging stations with average use consistently equal to or in excess of two-hundred (200) kilovolt-ampere (kVA) of demand and/or is generally greater than one-hundred thousand (100,000) kilowatt-hours per month, as measured by the Company.

At least 90 percent of a customer's individually metered load, as projected at the time the Company conducts its calculation relating to the customer contribution in aid of construction, must be utilized for electric vehicle charging. Customers whose electric vehicle charging load will represent less than 90 percent of the load served by the customer meter shall be ineligible for service under this rate.

CHARACTER OF SERVICE

The charging station shall be connected by means of an approved circuit to a separate charging meter for the electric vehicle charging station. Electric service of the following description is available, depending upon the location of the Customer: (1) 120/240 volts, single phase, three wire; (2) 120/208 volts, single phase, three wire; (3) 208Y/120 volts, three phase, four wire; (4) 480Y/277 volts, three phase, four wire; (5) 4160 volts, three phase, four wire or such higher primary distribution voltage as may be available, the voltage to be designated by the Company.

CHARGES - MONTHLY

The Delivery Service Charges shall include Distribution Charges and Adjustments, set forth below. The rates for energy (kWh) based charges are seasonally adjusted based on winter period and summer period ratios established in DE 20-170.

Rates for Retail Delivery Service are provided on Summary Of Whole House Residential Time Of Use Rates And Electric Vehicle Rates, Page 5-A. The Distribution Charge, External Delivery Charge-Transmission, and Default Service Charge (as applicable) are time-based with rates available during Off Peak, Mid Peak and Peak hours.

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GENERAL DELIVERY SERVICE SCHEDULE TOU-EV-G1 (Continued)

Off peak hours will be from 8PM to 6AM and all day holidays and weekends. Mid peak hours will be from 6AM to 3PM daily Monday through Friday, except holidays. Peak hours will be from 3PM to 8PM daily Monday through Friday, except holidays.

ADJUSTMENTS

These Adjustments, included in the Delivery Service Charges, shall be adjusted from time to time.

<u>External Delivery Charge (non-transmission)</u>: All energy delivered under this Schedule shall be subject to the External Delivery Charge as provided in Schedule EDC of the Tariff of which this is a part.

<u>Stranded Cost Charge</u>: All energy delivered under this Schedule shall be subject to the Stranded Cost Charge as provided in Schedule SCC of the Tariff of which this is a part.

Storm Recovery Adjustment Factor: All energy delivered under this Schedule shall be subject to the Storm Recovery Adjustment Factor as provided in Schedule SRAF of the Tariff of which this is a part.

<u>System Benefits Charge</u>: All energy delivered under this Schedule shall be subject to the System Benefits Charge as provided in Schedule SBC of the Tariff of which this is a part.

DETERMINATION OF DEMAND

For the purpose of demand billing under the Large General Service Schedule G1, metered demands shall be measured as the highest 15-minute integrated kilovolt-ampere (kVA) demand determined during the current month for which the bill is rendered. The monthly billing demand charge shall be based upon this metered demand except that it shall not be less than 80% of the

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GENERAL DELIVERY SERVICE SCHEDULE TOU-EV-G1 (Continued)

highest demand in any of the immediately preceding eleven months, and in no event shall such demand be taken or considered as being less than 50 kVA.

MINIMUM CHARGE

The Minimum Charge per month shall be no less than the Customer Charge for each type of service installed plus a capacity charge based upon a minimum demand and/or demand ratchet as defined under the Determination of Demand provision of this Schedule.

TERMS OF PAYMENT

The charges for service hereunder are net, billed monthly and due within 25 days following the date postmarked on the bill, as specified in the Terms and Conditions for Distribution Service, which is a part of this Tariff. Amounts not paid prior to the due date shall be subject to interest on past due accounts, as provided in Appendix A of the Terms and Conditions for Distribution Service, and will apply to the unpaid balance. When billing on the OL Schedule is combined with billing on this rate, the interest on past due accounts shall apply to the total bill.

TERM OF CONTRACT

A customer is eligible to take service on this Schedule upon meeting the qualifications for this Schedule to the satisfaction of the utility and with the consent of the utility. A customer receiving service under this schedule may elect to change to another applicable rate schedule but will not be permitted to return to this schedule for a period of one year.

METERING

The Company may at its option meter at the Customer's utilization voltage or on the high tension side of the transformer through which service is furnished.

In the latter case, or if the Customer's utilization voltage requires no transformation, and if the Company meters service at 4,160 volts or over, a compensating deduction of 2.0% will be made from the metered kilowatt or kilovolt-ampere demand and metered kilowatt-hour usage to determine billing amounts. If the Company meters service at 34,500 volts or over, a compensating deduction of 3.5% will be made from the metered kilowatt or kilovolt-ampere demand and metered kilowatt-hour usage to determine billing amounts. Demands for these purposes will be as determined under the Determination of Demand provision of this Schedule.

Authorized by NHPUC Order No. 26,604 in Case No. DE 20-170 dated April 7, 2022.

Issued: June 27, 2022

Effective: July 1, 2022

Issued by: Robert Hevert
Senior Vice President

GENERAL DELIVERY SERVICE SCHEDULE TOU-EV-G1 (Continued)

CREDIT FOR TRANSFORMER OWNERSHIP

If the Customer furnishes all transformers which may be required so that the Company is not required to furnish any transformers, there will be credited, against the amount established under the Determination of Demand and Metering provisions of this Schedule, 50 cents for each kilowatt of monthly billing demand, or 50 cents for each kilovolt-ampere of monthly billing demand.

TARIFF PROVISIONS

The Company's complete Tariff where not inconsistent with any specific provisions hereof, is part of this Schedule.

Authorized by NHPUC Order No. 26,604 in Case No. DE 20-170 dated April 7, 2022.

Issued: June 27, 2022 Issued by: Robert Hevert Effective: July 1, 2022 Senior Vice President

OUTDOOR LIGHTING SERVICE SCHEDULE OL

AVAILABILITY

This Schedule is available to governmental bodies and private Customers for unmetered outdoor lighting service supplied from the Company's existing overhead conductors with lighting fixtures mounted on existing poles. Mercury Vapor lighting fixtures will be unavailable at new locations after December 1, 2002. Starting January 1, 2023, the Company will no longer offer sodium vapor and metal halide luminaires. From that date on, as these legacy fixtures need replacement, they will be replaced with light emitting diode ("LED") fixtures, and there will be no special charges to the customer for this replacement. If, however, a customer requests a conversion of a legacy fixture, or multiple fixtures, to LED service in advance of its actual need, requirement for replacement, or Company planned servicing, the Company may require the customer to pay all or a portion of the costs of the conversions as specified under SPECIAL PROVISIONS parts d. and e. below. Conversions are also contingent upon the availability of Company personnel and/or other resources necessary to perform the conversion.

This Schedule is for delivery service only. Customers are required to obtain an energy supply from a Competitive Supplier, self-supply (available to Market Participant End Users as described in NHPUC Order No. 24,172), or may be eligible for Default Service from the Company pursuant to Schedule DS as amended from time to time.

LIMITATIONS ON AVAILABILITY

The availability of this rate to any Customer is contingent upon the availability to the Company of personnel and/or other resources necessary to perform the conversion of existing fixtures in accordance with the time schedule specified in the Service Agreement.

CHARACTER OF SERVICE

All lighting shall be photoelectrically controlled. The Company will furnish and maintain the equipment hereinafter described and shall supply service at which the lamps are designed to operate. All lighting fixtures will be group relamped in accordance with the lamp manufacturer's suggested schedule. At relamping time the fixture will be maintained in accordance with the fixture manufacturer's suggested procedures.

DELIVERY SERVICE CHARGES – MONTHLY

The Delivery Service Charges shall include Distribution Charges and Adjustments, set forth below.

Authorized by NHPUC Order No. 26,623 in Case No. DE 21-030 dated May 3, 2022.

<u>DISTRIBUTION CHARGES: LUMINAIRE – MONTHLY</u>

Distribution Charge: 0.000¢ per kWh

Lamp Size				All-Night Service	Midnight Service
Nominal	Lumens		Luminaire	Option Luminaire	Option Luminaire
Watts	Approx.	Description of Luminaire	Price per Month	Monthly kWh	Monthly kWh
100	3,500	Mercury Vapor Street	\$13.73	43	20
175	7,000	Mercury Vapor Street	\$15.73	71	33
250	11,000	Mercury Vapor Street	\$17.25	100	46
400	20,000	Mercury Vapor Street	\$17.25	157	73
1,000*	60,000	Mercury Vapor Street	\$24.78	372	173
250	11,000	Mercury Vapor Flood	\$18.25	100	46
400	20,000	Mercury Vapor Flood	\$21.57	157	73
1,000	60,000	Mercury Vapor Flood	\$25.29	380	176
100	3,500	Mercury Vapor Power Bracket	\$13.44	48	22
175	7,000	Mercury Vapor Power Bracket	\$14.65	71	33
50	4,000	Sodium Vapor Street	\$13.73	23	11
100	9,500	Sodium Vapor Street	\$15.73	48	22
150	16,000	Sodium Vapor Street	\$17.25	65	30
250	30,000	Sodium Vapor Street	\$19.53	102	47
400	50,000	Sodium Vapor Street	\$24.78	161	75
1,000*	140,000	Sodium Vapor Street	\$42.51	380	176
150	16,000	Sodium Vapor Flood	\$18.25	65	30
250	30,000	Sodium Vapor Flood	\$21.57	102	47
400	50,000	Sodium Vapor Flood	\$25.29	161	75
1,000	140,000	Sodium Vapor Flood	\$42.89	380	176
50	4,000	Sodium Vapor Power Bracket	\$13.44	23	11
100	9,500	Sodium Vapor Power Bracket	\$14.65	48	22
175	8,800	Metal Halide Street	\$17.25	74	34
1,000	86,000	Metal Halide Flood	\$25.29	374	174
35	3,000	LED Area Light Fixture	\$13.44	12	6
47	4,000	LED Area Light Fixture	\$14.65	16	7
30	3,300	LED Street Fixture	\$13.73	10	5
50	5,000	LED Street Fixture	\$15.73	17	8
100	11,000	LED Street Fixture	\$17.25	35	16
120	18,000	LED Street Fixture	\$19.53	42	19
140	18,000	LED Street Fixture	\$24.78	48	22
260	31,000	LED Street Fixture	\$42.51	90	42
70	10,000	LED Flood Light Fixture	\$18.25	24	11
90	10,000	LED Flood Light Fixture	\$21.57	31	14
110	15,000	LED Flood Light Fixture	\$25.29	38	18
370	46,000	LED Flood Light Fixture	\$42.89	128	59

^{* 1,000} Watt Mercury Vapor Street and 1,000 Watt Sodium Vapor Street are no longer available. Flood lights are available with brackets and ballasts as specified by the Company.

The prices and monthly kWh specified in this table for LED fixtures will apply to luminaires +/- 5 watts above or below the stated wattage in accordance with ANSI C136-15-2020 to accommodate the evolution of LED lighting fixtures.

Authorized by NHPUC Order No. 26,838 in Case No. DE 22-083 dated June 2, 2023.

MONTHLY KWH PER LUMINAIRE

For billing purposes on Energy based charges and adjustments, the monthly kWh figures shown in the table above under Distribution Charges - Monthly: Luminaire shall be used for each luminaire and service option type.

OTHER FIXTURES AND EQUIPMENT

Lighting fixtures other than that specified herein will be provided only at prices and for a contract term to be mutually agreed upon between the Company and the Customer.

MINIMUM CHARGE

The minimum charge per month, or fraction thereof, per lamp shall be the Distribution Charge: Luminaire.

ADJUSTMENTS

These Adjustments, included in the Delivery Service Charges, shall be adjusted from time to time.

<u>External Delivery Charge</u>: All energy delivered under this Schedule shall be subject to the External Delivery Charge as provided in Schedule EDC of the Tariff of which this is a part.

<u>Stranded Cost Charge</u>: All energy delivered under this Schedule shall be subject to the Stranded Cost Charge as provided in Schedule SCC of the Tariff of which this is a part.

Storm Recovery Adjustment Factor: All energy delivered under this Schedule shall be subject to the Storm Recovery Adjustment Factor as provided in Schedule SRAF of the Tariff of which this is a part.

System Benefits Charge: All energy delivered under this Schedule shall be subject to the System Benefits Charge as provided in Schedule SBC of the Tariff of which this is a part.

Authorized by NHPUC Order No. 26,623 in Case No. DE 21-030 dated May 3, 2022.

<u>Default Service Charge</u>: For Customers receiving Default Service from the Company, all energy delivered under this Schedule shall be subject to the Default Service Charge as provided in Schedule DS of the Tariff of which this is a part.

TERMS OF PAYMENT

The charges for service hereunder are net, billed monthly and due within 25 days following the date postmarked on the bill, as specified in the Terms and Conditions for Distribution Service, which is a part of this Tariff.

TERM OF CONTRACT

Except as provided in the Special Provisions section, service under this Schedule shall be for an initial period of one year with automatic one year extensions thereafter until cancelled by either the Customer or the Company giving to the other notice in writing at least 30 days in advance.

Authorized by NHPUC Order No. 26,623 in Case No. DE 21-030 dated May 3, 2022.

SPECIAL PROVISIONS

(a) Hours of Operation

Approximate hours of operation under the all-night service option will be from one-quarter hour after sunset to one-quarter hour before sunrise. Annual burn hours of 4150 are estimated for billing kWh purposes for the all-night service option. Approximate hours of operation under the midnight service option will be from one-quarter hour after sunset to midnight. Annual burn hours of 1,930 are estimated for billing kWh purposes for the midnight service option.

(b) Lamp Replacement

The Company shall replace defective lamps as promptly as possible during regular working hours, after having been advised as to the need of such replacement by the Customer.

(c) <u>Change of Location</u>

The Company will, at the expense to the Customer, change the location of such fixtures as the Customer may order.

(d) Change/Removal of Fixture

The Company will change the type of lighting fixture at the Customer's request, but may require the Customer to reimburse the Company for all or part of the depreciated cost of the retired equipment including installation and cost of removal, less any salvage value thereon.

(e) Conversion to LED

If a Customer requests multiple conversions of fixtures from Mercury Vapor to LED, or from High Pressure Sodium to LED, the Company may, in addition to the provisions of section (d) above, require the Customer to pay all or a portion of the costs of the conversions, including labor, material, traffic control, and overheads. Conversions to High Pressure Sodium or Metal Halide are no longer offered.

Authorized by NHPUC Order No. 26,623 in Case No. DE 21-030 dated May 3, 2022.

(f) <u>Modification of Service</u>

Municipal and state roadway lighting Customers may request a modification of service from the all-night service option to the midnight service option during the calendar months of January and February of each year, otherwise known as the open enrollment period. Requests received from municipal and state roadway lighting Customers after the open enrollment period shall be implemented during the subsequent open enrollment period, unless the Company determines that it is feasible and practicable to implement the request prior to the subsequent enrollment period. All other Customers may request a modification of service from the all-night service option to the midnight service option at any time. Customers requesting a modification of service from the all-night service option to the midnight service option are responsible to pay to the Company the installed cost of any additional equipment required to provide service under the midnight service option. The installed cost includes the cost of the additional equipment, labor, vehicles and overheads. The Customer is responsible to pay such costs prior to the installation of the equipment. If such a request is made concurrent with the Company's existing schedule for lamp replacement and maintenance, the Customer is responsible to pay to the Company the cost of any additional equipment required, including overheads. The Customer is responsible to pay such costs prior to the installation of the equipment. Customers requesting a modification of service from the midnight service option to the all-night service option are responsible to pay to the Company the installation cost of the equipment required to provide service under the all-night service option. The installed cost includes the cost of labor, vehicles and overheads. The Customer is responsible to pay such costs prior to the installation of the equipment. If such a request is made concurrent with the Company's existing schedule for lamp replacement and maintenance, no additional costs are required to modify service from the midnight service option to the all-night service option.

The Company will utilize fixed price estimates per luminaire for the installed cost, the additional equipment cost and the equipment installation cost and will update the fixed price estimates per luminaire each year based upon current costs. In the event traffic control is required during a modification of service option or for equipment repair, the Company may coordinate and provide traffic control on the Customer's behalf and the Customer shall reimburse the Company for all costs associated with the traffic control provided by the Company. The scheduling of work associated with the modification of a service option will be made at the Company's discretion with consideration given to minimizing travel and set-up time.

Authorized by NHPUC Order No. 26,007 in Case No. DE 16-384 dated April 20, 2017.

(g) <u>Suspended Service</u>

At a Customer's request, a lamp may be temporarily disconnected in which case the Customer will not be billed an Energy Charge for that lamp. The Company may continue to bill the Monthly Luminaire charge for the lamp. In addition, an account restoration charge as defined in the Terms and Conditions for Distribution Service, Appendix A, will apply per fixture, per visit for the purposes of reconnecting a lamp.

(h) New Customer at Existing Locations

A new Customer may assume the contract for an existing street lighting service without signing a new contract provided that all previous bills for that service are paid and provided that there has been no interruption in service.

(i) Permits

The Customer shall provide, without cost to the Company, all permits, consents or easements necessary for the erection, maintenance and operation of the Company's facilities including the right to cut and trim trees where necessary.

(j) Additional Equipment

Lighting installations requiring new poles and overhead conductors, or lighting units mounted on ornamental standards connected to an underground distribution circuit will be available only under the following provisions:

- 1. When the Customer signs an agreement under which he agrees to pay each month an additional charge of 2.0 percent of the excess cost of the facilities to cover fixed charges thereon and operations and maintenance thereof. Such agreements shall have a minimum term of ten years whenever more than four (4) luminaires are so installed.
- 2. When the Customer pays the Company the total excess cost of the facilities and agrees to reimburse the Company for all the maintenance thereon.
- 3. To governmental agencies who sign an agreement for a period of ten years and pay the Company the total excess cost of the facilities and, in addition pay annually 5.0 percent annually of the total excess cost to cover the operation, maintenance, and limited replacements thereof. The net additional excess cost of facilities replacements will become part of the total excess costs. Excess cost is defined as being the cost in excess

Authorized by NHPUC Order No. 26,007 in Case No. DE 16-384 dated April 20, 2017.

of that which would have been incurred had the lights been mounted on existing poles and supplied from existing conductors.

(k) Failure of Lights to Burn

If any lights fail to burn the full period herein provided, then upon request, a deduction will be made from the monthly price of such lights provided they are not burning within 72 hours from the time the Company is notified of the outage. The deduction shall be the annual price of the light multiplied by the ratio that the period of such outage bears to the total annual burning time as herein indicated. This deduction shall not apply in case the failure of the lights to burn is due to the act of any public authority or to malicious breakage including motor vehicle accidents, damage due to severe weather, or underground cable failures; provided however, that in the latter case the necessary repairs are made with reasonable dispatch.

(l) <u>Limitation of Service</u>

The Company reserves the right to restrict installations served under this Schedule to those which will yield a reasonable return to the Company and to areas easily accessible by a service truck.

TARIFF PROVISION

The Company's complete Tariff where not inconsistent with any specific provisions hereof, is a part of this rate.

Authorized by NHPUC Order No. 26,007 in Case No. DE 16-384 dated April 20, 2017.

LIGHT EMITTING DIODE OUTDOOR LIGHTING SERVICE SCHEDULE LED

AVAILABILITY

This unmetered rate Schedule is available to governmental bodies and private Customers for unmetered light emitting diode ("LED") outdoor lighting service supplied from the Company's existing overhead conductors with lighting fixtures mounted on existing poles for which the Customer has paid the installed cost of fixtures and brackets. It is available at the Customer's option to those Customers who sign a Service Agreement to receive all of their street and area service requirements under Schedule LED, where feasible.

Customers choosing to convert from service under Outdoor Lighting Service Schedule OL must:

- (a) contribute to the Company the cost of removal and remaining unexpired life of any street and area lighting fixtures and brackets as of the date that such fixtures are removed and replaced with LED lighting technology in accordance with this Rate Schedule; and
- (b) furnish any fixtures utilizing other lighting technologies accepted by the Company, and pay either the Company (including labor, material, traffic control and overheads) or a private line contractor, as described under the "Additional Requirements" section below, for the installation of these fixtures.

The Company will perform maintenance of lighting fixtures under this rate at cost to the Customer defined in <u>MAINTENANCE</u> below. The Company will hold title to all fixtures during the time they are installed.

This Schedule is for delivery service only. Customers are required to obtain an energy supply from a Competitive Supplier, self-supply (available to Market Participant End Users as described in NHPUC Order No. 24,172), or may be eligible for Default Service from the Company pursuant to Schedule DS as amended from time to time.

LIMITATIONS ON AVAILABILITY

The availability of this rate to any Customer is contingent upon the availability to the Company of personnel and/or other resources necessary to perform the conversion of existing fixtures in accordance with the time schedule specified in the Service Agreement.

ADDITIONAL REQUIREMENTS

LED fixtures must be provided by the Customer for installation on the Company's facilities. Fixtures shall be accepted by the Company in advance of installation and must be

Authorized by NHPUC Order No. 26,007 in Case No. DE 16-384 dated April 20, 2017.

compatible with existing line voltage, brackets and photoelectric controls, and must require no special tools or training to install and maintain.

Customers who are replacing existing fixtures with these LED technologies are responsible for the cost of removal and installation. Customers may choose to have this work completed by the Company or may opt to hire and pay a private line contractor to perform the work. Any private contractor shall have all the requisite training, certifications and insurance to safely perform the required installations, and shall be licensed by the State and accepted by the Company. Prior to commencement of work, the municipality must provide written certification of the qualifications to the Company. Contractors shall coordinate the installation work with the Company and submit a work plan subject to approval by the Company. The Customer shall bear all expenses related to the use of such labor, including any expenses arising from damage to the Company's electrical system caused by the contractor's actions.

SERVICE AGREEMENT

The Customer shall sign a Service Agreement governing the contribution for the remaining unexpired life of the existing street lighting fixtures and brackets, the contribution for the installed cost of the new fixtures and brackets, and the cost of removal and conversion of existing fixtures.

CHARACTER OF SERVICE

All lighting shall be photoelectrically controlled. The Customer will furnish the equipment and the Company shall maintain the equipment hereinafter described and shall supply service at which the lamps are designed to operate.

DELIVERY SERVICE CHARGES – MONTHLY

The Delivery Service Charges shall include Distribution Charges and Adjustments, set forth below.

DISTRIBUTION CHARGES: LED LUMINAIRES – MONTHLY

Distribution Charge: 0.000¢ per kWh

Authorized by NHPUC Order No. 26,623 in Case No. DE 21-030 dated May 3, 2022.

<u>Lamp Size</u>			All-Night Service	Midnight Service	
Nominal	Lumens		Luminaire	Option Luminaire	Option Luminaire
Watts	Approx.	Description of Luminaire	Price per Month	Monthly kWh	Monthly kWh
35	3,000	LED Area Light Fixture	\$7.00	12	6
47	4,000	LED Area Light Fixture	\$8.21	16	7
30	3,300	LED Street Fixture	\$9.71	10	5
50	5,000	LED Street Fixture	\$11.92	17	8
100	11,000	LED Street Fixture	\$12.48	35	16
120	18,000	LED Street Fixture	\$14.76	42	19
140	18,000	LED Street Fixture	\$17.83	48	22
260	31,000	LED Street Fixture	\$33.56	90	42
70	10,000	LED Flood Light Fixture	\$11.24	24	11
90	10,000	LED Flood Light Fixture	\$14.56	31	14
110	15,000	LED Flood Light Fixture	\$17.36	38	18
370	46,000	LED Flood Light Fixture	\$27.00	128	59

The prices and monthly kWh specified in this table for LED fixtures will apply to luminaires +/- 5 watts above or below the stated wattage in accordance with ANSI C136-15-2020 to accommodate the evolution of LED lighting fixtures.

MONTHLY KWH PER LUMINAIRE

For billing purposes on Energy based charges and adjustments, the monthly kWh figures shown in the table above under Distribution Charges - Monthly: Luminaire shall be used for each luminaire and service option type.

OTHER LED FIXTURES AND LED EQUIPMENT

Lighting fixtures other than that specified herein will be provided only at prices and for a contract term to be mutually agreed upon between the Company and the Customer.

MINIMUM CHARGE

The minimum charge per month, or fraction thereof, per lamp shall be the Distribution Charge: Luminaire.

ADJUSTMENTS

These Adjustments, included in the Delivery Service Charges, shall be adjusted from time to time.

External Delivery Charge: All energy delivered under this Schedule shall be subject to the External Delivery Charge as provided in Schedule EDC of the Tariff of which this is a part.

Authorized by NHPUC Order No. 26,838 in Case No. DE 22-083 dated June 2, 2023.

<u>Stranded Cost Charge</u>: All energy delivered under this Schedule shall be subject to the Stranded Cost Charge as provided in Schedule SCC of the Tariff of which this is a part.

Storm Recovery Adjustment Factor: All energy delivered under this Schedule shall be subject to the Storm Recovery Adjustment Factor as provided in Schedule SRAF of the Tariff of which this is a part.

<u>System Benefits Charge</u>: All energy delivered under this Schedule shall be subject to the System Benefits Charge as provided in Schedule SBC of the Tariff of which this is a part.

<u>Default Service Charge</u>: For Customers receiving Default Service from the Company, all energy delivered under this Schedule shall be subject to the Default Service Charge as provided in Schedule DS of the Tariff of which this is a part.

USE OF ADVANCED CONTROLS

Where lighting controls that meet the current ANSI C12.20 standard have been installed that allow for variation from the Company's outdoor lighting hours schedule under All-Night Service or Midnight Service, the Customer must provide verification of such installation to the Company and a schedule indicating the expected average operating wattage of each light subject to the Customer's control and operation. The wattage ratings shall allow for the billing of kilowatt-hours according to the schedule submitted by the Customer to the Company and reflect any adjustments from the lighting control system including, but not limited to, fixture trimming, dimming, brightening, variable dimming, and multiple hourly schedules.

For billing purposes, the expected average operating wattage for each of the light sources resulting from installed control adjustments will be multiplied by the annual hours of operation in the tariff divided by 12, then divided by the monthly kWh usage designated in this tariff for All-Night Service or Midnight Service, as applicable. The resulting percentage (rounded to the nearest whole number) will be applied to the monthly kWh designated in this tariff for All-Night Service or Midnight Service, as applicable, to determine the monthly kWh for billing. Upon installation and at any time thereafter, the Customer must also provide the Company access, either directly or indirectly, to the data from the Customer's control system in order for the Company to verify the measured energy use of the lighting systems and modify the billed usage as appropriate. Prior to any such modified billing, the Company and the Customer shall meet in good faith to discuss the circumstance of the higher observed wattage and attempt to resolve the matter in a mutually agreeable manner. These discussions will include a determination of the number of fixtures subject to rebilling and the

Authorized by NHPUC Order No. 26,838 in Case No. DE 22-083 dated June 2, 2023.

period that rebilling is in effect. The Customer shall provide a report annually which provides actual monthly operating usage of such lighting systems.

The schedule of average operating wattage ratings for all lights may be revised annually on the anniversary of the Customer's initial opt-in date. Changes may be requested outside of the anniversary date and made if agreed to by the Company. Revisions to the schedule of average operating wattage ratings requested by the Customer may take one or two billing cycles to become effective. The Company reserves the right to bill all the LED lights based on the total wattage as provided under this tariff, instead of the lower wattage, if any fixture is reset without the express written consent of the Company. Prior to billing all lights based on the total wattage, the Company and the Customer shall meet in good faith to discuss the circumstance of the unauthorized fixture wattage reset and attempt to resolve the matter in a mutually agreeable manner. These discussions will include a determination of the number of fixtures subject to rebilling and the period that rebilling is in effect.

TERMS OF PAYMENT

The charges for service hereunder are net, billed monthly and due within 25 days following the date postmarked on the bill, as specified in the Terms and Conditions for Distribution Service, which is a part of this Tariff.

TERM OF CONTRACT

Except as provided in the Special Provisions section, service under this Schedule shall be for an initial period of one year with automatic one year extensions thereafter until cancelled by either the Customer or the Company giving to the other notice in writing at least 30 days in advance.

MAINTENANCE

The Company shall exercise reasonable diligence to insure that all lamps are burning and shall make replacements promptly when notified of outages. However, the Company shall not be required to perform any replacements or maintenance except during regular working hours. The Company will be responsible for correcting UES system voltage problems at no charge to the Customer. When the Company responds to a report of a non-working fixture not related to voltage, the Customer will be assessed a per-fixture per-visit charge to replace photoelectric

Authorized by NHPUC Order No. 26,838 in Case No. DE 22-083 dated June 2, 2023.

controls or to remove an otherwise non-working fixture and return it to the Customer. If available, the Company will replace a non-working fixture with a replacement fixture to be supplied by the Customer.

Alternatively, municipal Customers will be afforded the opportunity to have maintenance performed by a private line contractor subject to special agreement with the Company. Any private contractor shall have all the requisite training, certifications and insurance to safely perform the required work, and shall be licensed by the State and accepted by the Company. Prior to commencement of any maintenance work, the municipality must provide written certification of the qualifications to the Company. Contractors shall be required to coordinate maintenance work with the Company. The Customer shall bear all expenses related to the use of such maintenance, including any expenses arising from damage to the Company's electrical system caused by the contractor's actions.

Per-Fixture Per-Visit	
Maintenance Charge	\$115.00 plus cost of materials

SPECIAL PROVISIONS

(a) Hours of Operation

Approximate hours of operation under the all-night service option will be from one-quarter hour after sunset to one-quarter hour before sunrise. Annual burn hours of 4,150 are estimated for billing kWh purposes for the all-night service option. Approximate hours of operation under the midnight service option will be from one-quarter hour after sunset to midnight. Annual burn hours of 1,930 are estimated for billing kWh purposes for the midnight service option.

(b) <u>Lamp Replacement</u>

The Company shall replace defective lamps as promptly as possible during regular working hours, after having been advised as to the need of such replacement by the Customer and provided with a replacement fixture. A maintenance charge shall apply.

(c) <u>Change of Location</u>

The Company will, at the expense to the Customer, change the location of such fixtures as the Customer may order.

Authorized by NHPUC Order No.26,838 in Case No. DE 22-083 dated June 2, 2023.

(d) <u>Change/Removal of Fixture</u>

The Company will change the type of lighting fixture at the Customer's request, but shall require the Customer to reimburse the Company for the cost of the new fixture, cost of installation, and cost of removal of equipment.

(e) <u>Modification of Service</u>

Municipal and state roadway lighting Customers may request a modification of service from the all-night service option to the midnight service option during the calendar months of January and February of each year, otherwise known as the open enrollment period. Requests received from municipal and state roadway lighting Customers after the open enrollment period shall be implemented during the subsequent open enrollment period, unless the Company determines that it is feasible and practicable to implement the request prior to the subsequent enrollment period. All other Customers may request a modification of service from the all-night service option to the midnight service option at any time. Customers requesting a modification of service from the all-night service option to the midnight service option are responsible to pay to the Company the installed cost of any additional equipment required to provide service under the midnight service option. The installed cost includes the cost of the additional equipment, labor, vehicles and overheads. The Customer is responsible to pay such costs prior to the installation of the equipment.

Customers requesting a modification of service from the midnight service option to the all-night service option are responsible to pay to the Company the installation cost of the equipment required to provide service under the all-night service option. The installed cost includes the cost of labor, vehicles and overheads. The Customer is responsible to pay such costs prior to the installation of the equipment.

The Company will utilize fixed price estimates per luminaire for the installed cost, the additional equipment cost and the equipment installation cost and will update the fixed price estimates per luminaire each year based upon current costs. In the event traffic control is required during a modification of service option or for equipment repair, the Company may coordinate and provide traffic control on the Customer's behalf and the Customer shall reimburse the Company for all costs associated with the traffic control provided by the Company. The scheduling of work associated with the modification of a service option will be made at the Company's discretion with consideration given to minimizing travel and set-up time.

Authorized by NHPUC Order No. 26,838 in Case No. DE 22-083 dated June 2, 2023.

(f) Suspended Service

At a Customer's request, a lamp may be temporarily disconnected in which case the Customer will not be billed an Energy Charge for that lamp. The Company shall continue to bill the Monthly Luminaire charge for the lamp. In addition, an account restoration charge as defined in the Terms and Conditions for Distribution Service, Appendix A, will apply per fixture, per visit for the purposes of reconnecting a lamp.

(g) New Customer at Existing Locations

A new Customer may assume the contract for an existing street lighting service without signing a new contract provided that all previous bills for that service are paid and provided that there has been no interruption in service.

(h) Permits

The Customer shall provide, without cost to the Company, all permits, consents or easements necessary for the erection, maintenance and operation of the Company's facilities including the right to cut and trim trees where necessary.

(i) Additional Equipment

Lighting installations requiring new poles and overhead conductors, or lighting units mounted on ornamental standards connected to an underground distribution circuit will be available only under the following provisions:

- 1. When the Customer signs an agreement under which he agrees to pay each month an additional charge of 2.0 percent of the excess cost of the facilities to cover fixed charges thereon and operations and maintenance thereof. Such agreements shall have a minimum term of ten years whenever more than four (4) luminaires are so installed.
- 2. When the Customer pays the Company the total excess cost of the facilities and agrees to reimburse the Company for all the maintenance thereon.
- 3. To governmental agencies who sign an agreement for a period of ten years and pay the Company the total excess cost of the facilities and, in addition pay annually 5.0 percent annually of the total excess cost to cover the operation, maintenance, and limited replacements thereof. The net additional excess cost of facilities replacements will become part of the total excess costs. Excess cost is defined as being the cost in excess

Authorized by NHPUC Order No. 26,838 in Case No. DE 22-083 dated June 2, 2023.

of that which would have been incurred had the lights been mounted on existing poles and supplied from existing conductors.

(j) Failure of Lights to Burn

If any lights fail to burn the full period herein provided, then upon request, a deduction will be made from the monthly price of such lights provided they are not burning within 72 hours from the time the Company is notified of the outage. The deduction shall be the annual price of the light multiplied by the ratio that the period of such outage bears to the total annual burning time as herein indicated. This deduction shall not apply in case the failure of the lights to burn is due to the act of any public authority or to malicious breakage including motor vehicle accidents, damage due to severe weather, or underground cable failures; provided however, that in the latter case the necessary repairs are made with reasonable dispatch.

(k) Limitation of Service

The Company reserves the right to restrict installations served under this Schedule to areas easily accessible by a service truck.

TARIFF PROVISION

The Company's complete Tariff where not inconsistent with any specific provisions hereof, is a part of this rate.

Authorized by NHPUC Order No. 26,838 in Case No. DE 22-083 dated June 2, 2023.

<u>AVAILABILITY</u>

This unmetered rate Schedule is available to governmental bodies for unmetered light emitting diode ("LED") outdoor lighting service who are converting from high pressure sodium, mercury vapor, or metal halide lighting to LED or that want new LED street light installations and that want to purchase and own the LED fixtures including the option to install advanced controls for alternative lighting schedules. Installations on limited access highways, tunnels, bridges and the access and egress ramps thereto are subject to the conditions of this tariff.

Customers choosing to convert from service under Outdoor Lighting Service Schedule OL or Schedule LED-1, must:

- (a) contribute to the Company the cost of removal and remaining unexpired life of any street and area lighting fixtures and brackets as of the date that such fixtures are removed and replaced with LED lighting technology in accordance with this Rate Schedule;
- (b) furnish any fixtures utilizing other lighting technologies accepted by the Company, and pay either the Company (including labor, material, traffic control and overheads) or a private line contractor, as described under the "Additional Requirements" section below, for the installation of these fixtures; and
- (c) provide, at least annually, a street light inventory including location of fixtures by pole number, wattage, Kelvin and lumens of all fixtures. The Customer will hold title to all fixtures.

The Customer will be responsible for all maintenance of lighting fixtures under this rate.

All poles, wires, brackets, transformers, and other equipment furnished by the Company shall be maintained by it and title to such shall in all cases remain vested in the Company.

Authorized by NHPUC Order No. 26,838 in Case No. DE 22-083 dated June 2, 2023.

Service under this rate is for all night, midnight service or an alternative schedule with the use of advanced controls. Service under this rate is for all night service where the luminaire operates for the entire nighttime period. In addition, customers may, at their option, take advantage of midnight service in which the luminaire operates for a portion of the night. Customers may select the midnight service option during an open enrollment period as detailed under the Modification of Service provision below. Any request to select the midnight service option must be made in writing. Service under the alternative schedule with advanced controls is where the luminaire operates for an alternative schedule pursuant to the Use of Advanced Controls provision below.

This Schedule is for delivery service only. Customers are required to obtain an energy supply from a Competitive Supplier, self-supply (available to Market Participant End Users as described in NHPUC Order No. 24,172), or may be eligible for Default Service from the Company pursuant to Schedule DS as amended from time to time.

LIMITATIONS ON AVAILABILITY

The availability of this rate to any Customer is contingent upon the availability to the Company of personnel and/or other resources necessary to perform the conversion of existing fixtures in accordance with the time schedule specified in the Service Agreement.

ADDITIONAL REQUIREMENTS

LED fixtures must be provided by the Customer for installation on the Company's facilities. Fixtures shall be accepted by the Company in advance of installation and must be compatible with existing line voltage, brackets and photoelectric controls, and must require no special tools or training to install and maintain.

Customers who are replacing existing fixtures with these LED technologies are responsible for the cost of removal and installation. Customers may choose to have this work completed by the Company or may opt to hire and pay a private line contractor to perform the work. Any private contractor shall have all the requisite training, certifications and insurance to safely perform the required installations, and shall be licensed by the State and accepted by the Company. Prior to commencement of work, the municipality must provide written certification of the qualifications to the Company. Contractors shall coordinate the installation work with the Company and submit a work plan subject to approval by the Company. The Customer shall bear all expenses related to the use of such labor, including any expenses arising from damage to the Company's electrical system caused by the contractor's actions.

Authorized by NHPUC Order No. 26,838 in Case No. DE 22-083 dated June 2, 2023.

Any cost incurred with new installations, or with the replacement or removal of existing fixtures and/or brackets shall be borne by the Customer. Such costs shall include the installed cost of the new fixtures and/or brackets in the case of new installation and replacements, and the cost of removal of the existing fixtures and/or brackets, less any salvage value of such fixtures and/or brackets which are removed from service.

In the case of new installations, extensions and replacements which make use of underground conductors for supply and distribution and/or standards or poles employed exclusively for lighting purposes, the Company reserves the right to require the Customer to furnish, own, and maintain such underground supply and distribution facilities and/or the standards or poles.

For outdoor lighting area lighting installation, the Customer shall provide without expense or cost to the Company, all permits, consents, or easements necessary for the erection, maintenance, and operation of the Company's facilities, including the right to cut and trim trees and bushes wherever necessary; and the Company shall not be required to move its facilities to another location on the Customer's premises unless the Customer shall bear the cost thereof. The Company reserves the right to restrict such installations under this rate to areas which are easily accessible by service truck.

SERVICE AGREEMENT

The Customer shall sign a Service Agreement governing the contribution for the remaining unexpired life of the existing street lighting fixtures and brackets, the contribution for the installed cost of the new fixtures and brackets, and the cost of removal and conversion of existing fixtures.

DELIVERY SERVICE CHARGES – MONTHLY

The Delivery Service Charges shall include Distribution Charges and Adjustments, set forth below.

Authorized by NHPUC Order No. 26,838 in Case No. DE 22-083 dated June 2, 2023.

DISTRIBUTION CHARGES: LED LUMINAIRES – MONTHLY

Distribution Charge: 0.000¢ per kWh

Lamp Size				All-Night Service	Midnight Service
Nominal	Lumens		Luminaire	Option Luminaire	Option Luminaire
Watts	Approx.	Description of Luminaire	Price per Month	Monthly kWh	Monthly kWh
35	3,000	LED Area Light Fixture	\$7.00	12	6
47	4,000	LED Area Light Fixture	\$8.21	16	7
30	3,300	LED Street Fixture	\$9.71	10	5
50	5,000	LED Street Fixture	\$11.92	17	8
100	11,000	LED Street Fixture	\$12.48	35	16
120	18,000	LED Street Fixture	\$14.76	42	19
140	18,000	LED Street Fixture	\$17.83	48	22
260	31,000	LED Street Fixture	\$33.56	90	42
70	10,000	LED Flood Light Fixture	\$11.24	24	11
90	10,000	LED Flood Light Fixture	\$14.56	31	14
110	15,000	LED Flood Light Fixture	\$17.36	38	18
370	46,000	LED Flood Light Fixture	\$27.00	128	59

The prices and monthly kWh specified in this table for LED fixtures will apply to luminaires +/- 5 watts above or below the stated wattage in accordance with ANSI C136-15-2020 to accommodate the evolution of LED lighting fixtures.

MONTHLY KWH PER LUMINAIRE

For billing purposes on Energy based charges and adjustments, the monthly kWh figures shown in the table above under Distribution Charges - Monthly: Luminaire shall be used for each luminaire and service option type.

OTHER LED FIXTURES AND LED EQUIPMENT

Lighting fixtures other than that specified herein will be provided only at prices and for a contract term to be mutually agreed upon between the Company and the Customer.

MINIMUM CHARGE

The minimum charge per month, or fraction thereof, per lamp shall be the Distribution Charge: Luminaire.

Authorized by NHPUC Order No.26,838 in Case No. DE 22-083 dated June 2, 2023.

<u>ADJUSTMENTS</u>

These Adjustments, included in the Delivery Service Charges, shall be adjusted from time to time.

External Delivery Charge: All energy delivered under this Schedule shall be subject to the External Delivery Charge as provided in Schedule EDC of the Tariff of which this is a part.

<u>Stranded Cost Charge</u>: All energy delivered under this Schedule shall be subject to the Stranded Cost Charge as provided in Schedule SCC of the Tariff of which this is a part.

Storm Recovery Adjustment Factor: All energy delivered under this Schedule shall be subject to the Storm Recovery Adjustment Factor as provided in Schedule SRAF of the Tariff of which this is a part.

<u>System Benefits Charge</u>: All energy delivered under this Schedule shall be subject to the System Benefits Charge as provided in Schedule SBC of the Tariff of which this is a part.

<u>Default Service Charge</u>: For Customers receiving Default Service from the Company, all energy delivered under this Schedule shall be subject to the Default Service Charge as provided in Schedule DS of the Tariff of which this is a part.

USE OF ADVANCED CONTROLS

Where lighting controls that meet the current ANSI C12.20 standard have been installed that allow for variation from the Company's outdoor lighting hours schedule under All-Night Service or Midnight Service, the Customer must provide verification of such installation to the Company and a schedule indicating the expected average operating wattage of each light subject to the Customer's control and operation. The wattage ratings shall allow for the billing of kilowatt-hours according to the schedule submitted by the Customer to the Company and reflect any adjustments from the lighting control system including, but not limited to, fixture trimming, dimming, brightening, variable dimming, and multiple hourly schedules.

For billing purposes, the expected average operating wattage for each of the light sources resulting from installed control adjustments will be multiplied by the annual hours of operation in the tariff divided by 12, then divided by the monthly kWh usage designated in this tariff for All-Night Service or Midnight Service, as applicable. The resulting percentage (rounded to the nearest whole number) will be applied to the monthly kWh designated in this tariff for All-Night Service or Midnight Service, as applicable, to determine the monthly kWh for billing. Upon installation and at any time thereafter, the Customer must also provide the Company access, either directly or indirectly, to the data from the Customer's control system in order for the Company to verify the measured energy use of the lighting systems and modify the billed usage as appropriate. Prior to any such modified billing, the Company and the Customer shall meet in good faith to discuss the circumstance

Authorized by NHPUC Order No. 26,838 in Case No. DE 22-083 dated June 2, 2023.

of the higher observed wattage and attempt to resolve the matter in a mutually agreeable manner. These discussions will include a determination of the number of fixtures subject to rebilling and the period that rebilling is in effect. The Customer shall provide a report annually which provides actual monthly operating usage of such lighting systems.

The schedule of average operating wattage ratings for all lights may be revised annually on the anniversary of the Customer's initial opt-in date. Changes may be requested outside of the anniversary date and made if agreed to by the Company. Revisions to the schedule of average operating wattage ratings requested by the Customer may take one or two billing cycles to become effective. The Company reserves the right to bill all the LED lights based on the total wattage as provided under this tariff, instead of the lower wattage, if any fixture is reset without the express written consent of the Company. Prior to billing all lights based on the total wattage, the Company and the Customer shall meet in good faith to discuss the circumstance of the unauthorized fixture wattage reset and attempt to resolve the matter in a mutually agreeable manner. These discussions will include a determination of the number of fixtures subject to rebilling and the period that rebilling is in effect.

TERMS OF PAYMENT

The charges for service hereunder are net, billed monthly and due within 25 days following the date postmarked on the bill, as specified in the Terms and Conditions for Distribution Service, which is a part of this Tariff.

TERM OF CONTRACT

Except as provided in the Special Provisions section, service under this Schedule shall be for an initial period of one year with automatic one year extensions thereafter until cancelled by either the Customer or the Company giving to the other notice in writing at least 30 days in advance.

MAINTENANCE

Any customer requesting replacement or maintenance of a light by the Company will be billed a Per-Fixture Per-Visit Maintenance Charge of \$115.00 plus the cost of materials. Ongoing maintenance or replacement of fixtures owned by the customer, including photocell or advanced controls may be performed by the customer through a private line contractor. Any private contractor shall have all the requisite training, certifications and insurance to safely perform the required work, and shall be licensed by the State and accepted by the Company. Prior to commencement of any maintenance work, the municipality must provide written certification of the qualifications to the Company. Contractors shall be required to coordinate maintenance work with the Company. The Customer shall bear all expenses related to the use of such maintenance,

Authorized by NHPUC Order No. 26,838 in Case No. DE 22-083 dated June 2, 2023.

including any expenses arising from damage to the Company's electrical system caused by the contractor's actions.

The Company shall not be required to perform any replacements or maintenance except during regular working hours. The Company will be responsible for correcting UES system voltage problems at no charge to the Customer. When the Company responds to a report of a non-working fixture not related to voltage, the Customer will be assessed a per-fixture per-visit charge to replace photoelectric controls or to remove an otherwise non-working fixture and return it to the Customer. If available, the Company will replace a non-working fixture with a replacement fixture to be supplied by the Customer.

SPECIAL PROVISIONS

(a) Hours of Operation

Approximate hours of operation under the all-night service option will be from one-quarter hour after sunset to one-quarter hour before sunrise. Annual burn hours of 4,150 are estimated for billing kWh purposes for the all-night service option. Approximate hours of operation under the midnight service option will be from one-quarter hour after sunset to midnight. Annual burn hours of 1,930 are estimated for billing kWh purposes for the midnight service option.

(b) <u>Lamp Replacement</u>

The Company shall replace defective lamps as promptly as possible during regular working hours, after having been advised as to the need of such replacement by the Customer and provided with a replacement fixture. A maintenance charge shall apply.

(c) Change of Location

The Company will, at the expense to the Customer, change the location of such fixtures as the Customer may order.

(d) Change/Removal of Fixture

The Company will change the type of lighting fixture at the Customer's request, but shall require the Customer to reimburse the Company for the cost of the new fixture, cost of installation, and cost of removal of equipment.

Authorized by NHPUC Order No. 26,838 in Case No. DE 22-083 dated June 2, 2023.

(e) <u>Modification of Service</u>

Municipal and state roadway lighting Customers may request a modification of service from the all-night service option to the midnight service option during the calendar months of January and February of each year, otherwise known as the open enrollment period. Requests received from municipal and state roadway lighting Customers after the open enrollment period shall be implemented during the subsequent open enrollment period, unless the Company determines that it is feasible and practicable to implement the request prior to the subsequent enrollment period. All other Customers may request a modification of service from the all-night service option to the midnight service option at any time. Customers requesting a modification of service from the all-night service option to the midnight service option are responsible to pay to the Company the installed cost of any additional equipment required to provide service under the midnight service option. The installed cost includes the cost of the additional equipment, labor, vehicles and overheads. The Customer is responsible to pay such costs prior to the installation of the equipment.

Customers requesting a modification of service from the midnight service option to the all-night service option are responsible to pay to the Company the installation cost of the equipment required to provide service under the all-night service option. The installed cost includes the cost of labor, vehicles and overheads. The Customer is responsible to pay such costs prior to the installation of the equipment.

The Company will utilize fixed price estimates per luminaire for the installed cost, the additional equipment cost and the equipment installation cost and will update the fixed price estimates per luminaire each year based upon current costs. In the event traffic control is required during a modification of service option or for equipment repair, the Company may coordinate and provide traffic control on the Customer's behalf and the Customer shall reimburse the Company for all costs associated with the traffic control provided by the Company. The scheduling of work associated with the modification of a service option will be made at the Company's discretion with consideration given to minimizing travel and set-up time.

(f) Suspended Service

At a Customer's request, a lamp may be temporarily disconnected in which case the Customer will not be billed an Energy Charge for that lamp. The Company shall continue to bill the Monthly Luminaire charge for the lamp. In addition, an account

Authorized by NHPUC Order No. 26,838 in Case No. DE 22-083 dated June 2, 2023.

restoration charge as defined in the Terms and Conditions for Distribution Service, Appendix A, will apply per fixture, per visit for the purposes of reconnecting a lamp.

(g) New Customer at Existing Locations

A new Customer may assume the contract for an existing street lighting service without signing a new contract provided that all previous bills for that service are paid and provided that there has been no interruption in service.

(h) Permits

The Customer shall provide, without cost to the Company, all permits, consents or easements necessary for the erection, maintenance and operation of the Company's facilities including the right to cut and trim trees where necessary.

(i) Additional Equipment

Lighting installations requiring new poles and overhead conductors, or lighting units mounted on ornamental standards connected to an underground distribution circuit will be available only under the following provisions:

1. When the Customer signs an agreement under which he agrees to pay each month an additional charge of 2.0 percent of the excess cost of the facilities to cover fixed

Authorized by NHPUC Order No. 26,838 in Case No. DE 22-083 dated June 2, 2023.

charges thereon and operations and maintenance thereof. Such agreements shall have a minimum term of ten years whenever more than four (4) luminaires are so installed.

- 2. When the Customer pays the Company the total excess cost of the facilities and agrees to reimburse the Company for all the maintenance thereon.
- 3. To governmental agencies who sign an agreement for a period of ten years and pay the Company the total excess cost of the facilities and, in addition pay annually 5.0 percent annually of the total excess cost to cover the operation, maintenance, and limited replacements thereof. The net additional excess cost of facilities replacements will become part of the total excess costs. Excess cost is defined as being the cost in excess of that which would have been incurred had the lights been mounted on existing poles and supplied from existing conductors.

(j) Failure of Lights to Burn

If any lights fail to burn the full period herein provided, then upon request, a deduction will be made from the monthly kWh of such lights provided they are not burning within 72 hours from the time the Company is notified of the outage. The deduction shall be the monthly kWh of the light multiplied by the ratio that the period of such outage bears to the total annual burning time as herein indicated. This deduction shall not apply in case the failure of the lights to burn is due to the act of any public authority or to malicious breakage including motor vehicle accidents, damage due to severe weather, or underground cable failures; provided however, that in the latter case the necessary repairs are made with reasonable dispatch.

(k) <u>Limitation of Service</u>

The Company reserves the right to restrict installations served under this Schedule to areas easily accessible by a service truck.

TARIFF PROVISION

The Company's complete Tariff where not inconsistent with any specific provisions hereof, is a part of this rate.

Authorized by NHPUC Order No. 26,838 in Case No. DE 22-083 dated June 2, 2023.

STRANDED COST CHARGES SCHEDULE SCC

The Stranded Cost Charges ("SCC"), as specified on Calculation of the Stranded Cost Charges, shall be billed by the Company to all customers taking Delivery Service from the Company. The purpose of the SCC is to recover Contract Release Payments billed to the Company by Unitil Power Corp. under the FERC-approved Amended Unitil System Agreement. The SCC shall also include the G1 class and Non-G1 class (all classes except G1) Transition Service Charge balances at the end of the Transition Period and any associated prior period adjustments.

The SCC shall be established annually based on a forecast of includable costs, and shall also include a full reconciliation with interest for any over- or under-recoveries occurring in prior year(s). Interest shall be calculated at the prime rate, with said prime rate to be fixed on a quarterly basis and to be established as reported in THE WALL STREET JOURNAL on the first business day of the month preceding the calendar quarter. If more than one interest rate is reported, the average of the reported rates shall be used. The Company may file to change the SCC at any time should significant over- or under-recoveries occur or be expected to occur.

Any adjustment to the SCC shall be in accordance with a notice filed with the Commission setting forth the amount of the proposed charge and the amount of the increase or decrease. The notice shall further specify the effective date of such charge, which shall not be earlier than forty-five days after the filing of the notice, or such other date as the Commission may authorize. The annual adjustment to the SCC for each class shall be derived in the same manner as that provided by Calculation of the Stranded Cost Charge.

Issued: April 24, 2008

Effective: May 1, 2008

Issued by: Mark H. Collin

Treasurer

CALCULATION OF THE STRANDED COST CHARGE

Uniform per kWh Charge

1.	(Over)/under Recovery - Beginning Balance August 1, 2023	(\$52,427)
2.	Estimated Total Costs (August 2023 - July 2024)	(\$56,920)
3.	Estimated Interest (August 2023 - July 2024)	<u>(\$2,234)</u>
4.	Costs to be Recovered $(L.1 + L.2 + L.3)$	(\$111,580)
5.	Estimated Calendar Month Deliveries in kWh (August 2023 - July 2024)	1,120,359,195
6.	Stranded Cost Charge (\$/kWh) (L.4 / L.5)	(\$0.00010)
	Class D. D. Controlled Off Book Water Heating G2 kWh mater	
	Class D, D - Controlled Off Peak Water Heating, G2 - kWh meter, G2 - Quick Recovery Water Heating, G2 - Space Heating,	
	G2 - Quick Recovery water Heating, G2 - Space Heating, G2 Controlled Off Peak Water Heating, OL	
7	Stranded Cost Charge (\$/kWh) (L.6)	(\$0.00010)
/.	Stranded Cost Charge (\$\psi(\psi/\kappa w ii) (L.0)	(\$0.00010)
	Class G2	
8.	Estimated G2 Demand Revenue (August 2023- July 2024)	\$0
9.	Estimated G2 Deliveries in kW (August 2023- July 2024)	<u>1,254,217</u>
10.	Stranded Cost Charge (\$/kW) (L. 8 / L. 9)	\$0.00
11	G2 Energy Revenue (August 2023- July 2024)	(\$30,839)
	Estimated G2 Calendar Month Deliveries in kWh (August 2023- July 2024)	308,387,516
	Stranded Cost Charge (\$/kWh) (L.11 / L.12)	(\$0.00010)
15.	Stunded Cost Charge (ψ/κ Wil) (E.11 / E.12)	(ψο.σσσ1σ)
	Class G1	
14.	Estimated G1 Demand Revenue (August 2023- July 2024)	\$0
15.	Estimated G1 Deliveries in kVA (August 2023- July 2024)	1,002,209
16.	Stranded Cost Charge (\$/kVA) (L. 14 / L. 15)	\$0.00
	G1 Energy Revenue (August 2023- July 2024)	(\$30,793)
	Estimated G1 Calendar Month Deliveries in kWh (August 2023- July 2024)	<u>307,932,201</u>
19.	Stranded Cost Charge (\$/kWh) (L.17 / L.18)	(\$0.00010)

Authorized by NHPUC Order No. 26,865 in Case No. DE 23-057, dated July 31, 2023

Issued: August 9, 2023 Issued By: Daniel Hurstak Effective: August 1, 2023 Vice President and Treasurer

EXTERNAL DELIVERY CHARGE SCHEDULE EDC

The External Delivery Charge ("EDC"), as specified on Calculation of the External Delivery Charge, shall be billed by the Company to all customers taking Delivery Service from the Company. The purpose of the EDC is to recover, on a fully reconciling basis, the costs billed to the Company by Other Transmission Providers as well as third party costs billed to the Company for energy and transmission related services and other costs approved by the Commission as specified herein. For purposes of this Schedule, "Other Transmission Provider" shall be defined as any transmission provider and other regional transmission and/or operating entities, such as NEPOOL, a regional transmission group, an ISO, and their successors, or other such body with the oversight of regional transmission, in the event that any of these entities are authorized to bill the Company directly for their services.

The EDC shall include the following charges, except that third party costs associated with Default Service shall be included in the Default Service Charge: 1) charges billed to the Company by Other Transmission Providers as well as any charges relating to the stability of the transmission system which the Company is authorized to recover by order of the regulatory agency having jurisdiction over such charges, 2) transmission-based assessments or fees billed by or through regulatory agencies, 3) costs billed by third parties for load estimation and reconciliation and data and information services necessary for allocation and reporting of supplier loads, and for reporting to, and receiving data from, ISO New England, 4) legal and consulting outside service charges related to the Company's transmission and energy obligations and responsibilities, including legal and regulatory activities associated with the independent system operator ("ISO"), New England Power Pool ("NEPOOL"), regional transmission organization ("RTO") and Federal Energy Regulatory Commission ("FERC"), and Commission approved special assessments charged to the Company due to the expenses of experts employed by the Department of Energy and the Office of Consumer Advocate pursuant to the provisions of RSA 363:28,III. 5) the costs of Administrative Service Charges billed to the Company by Unitil Power Corp. under the FERC-approved Amended Unitil System Agreement, 6) Effective July 1, 2014, in accordance with RSA 363-A:6, amounts above or below the total Department Of Energy Assessment, less amounts charged to base distribution and Default Service, 7) cash working capital associated with Other Flow-Through Operating Expenses, and 8) prudently incurred costs, as approved by the Commission, associated with the alternative net metering tariff approved in Docket DE 16-576, including: net metering credits; meters installed and related data management; independent monitoring services, bidirectional and production meters installed and related data management systems and processes; pilot programs; studies; and data collection, maintenance and dissemination. Effective June 1, 2022, the Company will also include the amounts credited to, or paid to, customer generator net metering customers with an excess of 600 kWh banked at the end of the March billing cycle who opt to be credited or paid in accordance with the Puc 900 rules, as well as any monthly amounts credited to, or paid to, large customer generators or group net metering customers including any required annual credit reconciliation in accordance with Puc 900. In association with these net metering credits, the EDC will include any corresponding offsets for any wholesale market revenue received that is attributable to net metered facilities.

In addition, the EDC shall include the calendar year over- or under-collection from the Company's Vegetation Management Program, Storm Resiliency Program and Reliability Enhancement Program, including third party reimbursements. The over- or under- collection shall be credited or charged to the EDC on May 1 of the following year, or, with approval of the Commission, the Company may credit unspent amounts to future Vegetation Management Program expenditures. Per DE 21-069, the EDC shall include the reconciliation of the prior year's local property tax recovery included in distribution rates and the actual property tax expense for the calendar year. The over- or under-recovery associated with the reconciliation shall be charged or credited to the EDC on January 1 of the following calendar year. The EDC shall also include a charge for the recovery of displaced distribution revenue associated with net metering from 2013 and subsequent years until such time as the Revenue Decoupling Adjustment Clause takes effect.

Authorized by NHPUC Order No. 26,655 in Case No. DE 22-038, dated July 28, 2022

Issued: August 5, 2022 Issued by: Robert B. Hevert Effective: August 1, 2022 Sr. Vice President

EXTERNAL DELIVERY CHARGE SCHEDULE EDC

As approved in DE 21-030, the EDC shall include, for the three-year period beginning August 1, 2022, the return of Excess Accumulated Deferred Income Tax from 2018-2020 totaling \$2,644,590. Also, the EDC shall recover (1) deferred Matter Communications (formerly Calypso) storm charges per DE 21-030, (2) wheeling revenue received by the Company, (3) rate case expenses allowed by the Commission in DE 21-030, (4) beginning August 1, 2022, the recoupment of revenues representing the difference between distribution revenue at temporary rates and permanent rates from the period June, 1, 2021 through May 31, 2022, and (5) COVID-19 related costs relating to waived late payment fees from calendar year 2020.

The EDC shall be established annually based on a forecast of includable costs, and shall also include a full reconciliation with interest for any over- or under-recoveries occurring in prior year(s). Interest shall be calculated at the prime rate, with said prime rate to be fixed on a quarterly basis and to be established as reported in THE WALL STREET JOURNAL on the first business day of the month preceding the calendar quarter. If more than one interest rate is reported, the average of the reported rates shall be used. The Company may file to change the EDC at any time should significant over- or under-recoveries occur or be expected to occur. In addition, the Company's annual filing shall breakdown the EDC into two components (transmission and non-transmission) for purposes of billing under the alternative net metering tariff that became effective September 1, 2017.

Any adjustment to the EDC shall be in accordance with a notice filed with the Commission setting forth the amount of the proposed charge and the amount of the increase or decrease. The notice shall further specify the effective date of such charge, which shall not be earlier than forty-five days after the filing of the notice, or such other date as the Commission may authorize. The annual adjustment to the EDC shall be derived in the same manner as that provided by Calculation of the External Delivery Charge.

Issued: August 1, 2022

Issued by: Robert B. Hevert Effective: August 1, 2022

Sr. Vice President

CALCULATION OF THE EXTERNAL DELIVERY CHARGE

	Calculation of the EDC - <u>Total</u>	Calculation of the EDC - <u>Transmission Only</u>	Calculation of the EDC - Non-Transmission
1. (Over)/under Recovery - Beginning Balance August 1, 2023	\$7,173,720	(\$3,864,525)	\$11,038,245
2. Estimated Total Costs (August 2023 - July 2024)	\$45,897,018	\$38,639,323	\$7,257,696
3. Estimated Wholesale and Wheeling Revenue (August 2023 - July 2024)	<u>\$3,141,206</u>	<u>\$0</u>	<u>\$3,141,206</u>
4. Estimated Interest (August 2023 - July 2024)	\$324,758	(\$152,580)	\$477,338
5. Costs to be Recovered (L.1 + L.2 - L.3 + L. 4)	50,254,291	34,622,218	15,632,072
6. Estimated Calendar Month Deliveries in kWh (August 2023 - July 2024)	1,120,359,195	1,120,359,195	1,120,359,195
7. External Delivery Charge (\$/kWh) (L. 5 / L. 6)	\$0.04486	\$0.03090	\$0.01396

Authorized by NHPUC Order No. 26,865 in Case No. DE 23-057, dated July 31, 2023

Issued: August 9, 2023

Effective: August 1, 2023

Issued By: Daniel Hurstak
Vice President and Treasurer

SYSTEM BENEFITS CHARGE SCHEDULE SBC

A System Benefits Charge ("SBC") shall be billed by the Company to all customers taking Delivery Service from the Company. The purpose of the SBC is to recover the cost of 1) the statewide low income electric assistance program ("LI-EAP") provided by the Company, 2) the Company's energy efficiency programs, and 3) lost revenue related to the energy efficiency programs in accordance with this tariff.

The portion of the SBC covering the LI-EAP shall include all approved costs associated with the development and administration of the LI-EAP. These costs include program discounts, approved implementation and administrative costs, costs associated with the LI-EAP billed to the Company by third parties, and amortization of arrearages retired under the LI-EAP.

The low income electric assistance plan portion of the System Benefits Charge shall be set at \$0.00150 per kilowatt-hour effective July 1, 2011 and shall remain in effect unless a different charge is approved by the Commission. The Company shall collect the low-income portion of the SBC, apply the program discounts to participant bills and deduct any authorized costs. Any remaining balance shall be submitted to the State Treasurer's Office. In the event that a shortfall exists, the Company shall submit a request for reimbursement.

The portion of the SBC covering energy efficiency program costs shall include program costs and performance incentives. The energy efficiency portion of the SBC shall be established annually based on the 2020 level authorized in Order No. 26,323 dated December 31, 2019. Annually, beginning January 1, 2023, the energy efficiency portion of the SBC will be adjusted using the most recently available 3-year average of the consumer price index (CPI-W) as published by the Bureau of Labor Statistics plus a 0.25, all as calculated by the department of energy. On March 31, 2023 a report shall be filed in accordance with section 9 of Order No. 26,621, dated April 29, 2022 and modified by Order No. 26,642 dated June 21, 2022. On July 31, 2023 the joint utilities shall petition the Commission to approve changes to program offerings for the next 3-year period. The Company may petition the commission to approve interim program updates prior to the next 3-year planning period on July 1 of any year during which a 3-year plan is not filed.

The third portion of the SBC shall include lost revenue related to energy efficiency programs pursuant to Order No. 25,932 in Docket DE 15-137, Energy Efficiency Resource Standard and Order No. 26,553 in Docket DE 20-092, 2021-2023 Triennial Energy Efficiency Plan. In the absence of a decoupling mechanism the lost revenue portion of the SBC shall be established annually based on a forecast of lost revenue, and shall also include a full reconciliation with interest for any over- or under-recovery from the prior year. The Company may file to change the rate at any time should significant over- or under-recoveries occur or be expected to occur.

Authorized by NHPUC Order No. 26,745 in Case No. DE 22-081 dated December 14, 2022.

Issued: January 6, 2023

Effective: January 1, 2023

Issued by: Robert B. Hevert

Sr. Vice President

SYSTEM BENEFITS CHARGE SCHEDULE SBC

Any adjustment to the SBC shall be in accordance with a notice filed with the Commission setting forth the amount of the proposed charge and the amount of the increase or decrease. The notice shall further specify the effective date of such charge, which shall not be earlier than thirty days after the filing of the notice, or such other date as the Commission may authorize. The annual adjustment to the SBC shall be derived in the same manner as that provided by Calculation of the System Benefits Charge.

Interest hereunder shall be calculated based on the prime rate, with said prime rate to be fixed on a quarterly basis and to be established as reported in the <u>Wall Street Journal</u> on the first business day of the month preceding the calendar quarter; if more than one rate is reported the average of the reported rates shall be used.

Authorized by NHPUC Order No. 26,553 in Case No. DE 20-092 dated November 12, 2021

Issued: December 13, 2021 Effective: December 1, 2021 Issued by: Robert B. Hevert

Senior Vice President

CALCULATION OF THE SYSTEM BENEFITS CHARGE (SBC)

1.	Low-Income Energy Assistance Plan Portion of the SBC (\$/kWh)	\$0.00150
	Calculation of the Energy Effciency Portion of the SBC	
2.	Current Effective Energy Efficiency Portion of the SBC (\$/kWh)	\$0.00528
3.	CPI-W plus 0.25 percent	4.247%
4.	Energy Efficency Portion of the SBC (\$/kWh) (L.2 * (1+L.3))	\$0.00550
5.	Lost Revenue Portion of SBC (\$/kWh)	\$0.00000
6.	Total System Benefits Charge	\$0.00700

Authorized by NHPUC Order No. 26,745 in Case No. DE 22-081, dated December 14, 2022.

Issued: January 6, 2023 Issued By: Robert B. Hevert Effective: January 1, 2023 Sr. Vice President

STORM RECOVERY ADJUSTMENT FACTOR SCHEDULE SRAF

The Storm Recovery Adjustment Factor ("SRAF") shall be billed by the Company to all customers taking Delivery Service from the Company. The purpose of the SRAF is to recover the costs of certain storms as approved by the Commission.

The Company established its initial SRAF as part of its base rate case, DE 10-055 effective May 1, 2011 and since that time has received approval to make adjustments to the SRAF in order to recover the costs associated with other major storms.

Effective May 1, 2022, the total SRAF is \$0.00000 per kWh.

Authorized by NHPUC Order No. 26,236 in Case No. DE 19-043, dated April 22, 2019

Issued: May 9, 2022 Issued by: Robert B. Hevert Effective: May 1, 2022 Sr. Vice President

NHPUC No. 3 - Electricity Delivery Unitil Energy Systems, Inc.

Second Revised Page 69-A Issued in lieu of First Revised Page 69-A

STORM RECOVERY ADJUSTMENT FACTOR SCHEDULE SRAF (Continued)

The Company may petition to change the SRAF should significant over- or underrecoveries occur, or expect to occur. Any adjustment to the SRAF shall be in accordance with a notice filed with the Commission setting forth the amount of the proposed charge and the amount of the increase or decrease. The notice shall further specify the effective date of such charge, which shall not be earlier than forty-five (45) days after the filing of the notice, or such other date as the Commission may authorize.

The Company shall reconcile revenue billed through the SRAF and the amounts subject to recovery, and shall file the results of its recovery with the Commission no later than sixty (60) days after the conclusion of the recovery periods. The disposition of any remaining balances will be subject to Commission review and approval.

Issued: April 30, 2019

Effective: May 1, 2019

Issued by: Christine Vaughan

Sr. Vice President

REVENUE DECOUPLING ADJUSTMENT CLAUSE SCHEDULE RDAC

1.0 <u>PURPOSE</u>

The purpose of the Revenue Decoupling Adjustment Clause ("RDAC") is to establish procedures that allow the Company to adjust, on an annual basis, rates for distribution service that reconcile Actual Base Revenues per Customer with Authorized Base Revenues per Customer.

2.0 EFFECTIVE DATE

The Revenue Decoupling Adjustment Factors ("RDAF") shall be effective on the first day of the Adjustment Period, as defined in Section 4.0.

3.0 <u>APPLICABILITY</u>

The RDAF shall apply to the Company's Domestic Delivery Service (Schedule D and Schedule TOU-D) and General Delivery Service (Schedule G), as determined in accordance with the provisions of this Tariff.

4.0 DEFINITIONS

The following definitions shall apply throughout the Tariff:

- 1. <u>Actual Base Revenues</u> is the revenue collected for a Customer Class through the Company's customer charge and distribution charges plus the change in unbilled revenues. This excludes revenues collected through the RDAF.
- 2. <u>Actual Number of Customers</u> is the number of customers for the applicable customer class. Actual Number of Customers shall be based on the monthly equivalent bills for a customer class. As provided for in DE 21-030, with respect to the RiverWoods' metering conversion, the Company will add back the number of residential customers lost and remove the number of G2 customers added as part of this decoupling calculation as the conversions occur.
- 3. <u>Actual Base Revenues per Customer</u> is Actual Base Revenues divided by the Actual Number of Customers for a Customer Class.

Authorized by NHPUC Order No.26,623 in Case No. DE 21-030 dated May 3, 2022.

Issued: June 28, 2022

Effective: July 1, 2022

Issued by: Robert B. Hevert

Sr. Vice President

- 4. <u>Adjustment Period</u> is the 12-month period for which the RDAF will be applied for each applicable customer class. The first Adjustment Period shall be the twelvemonth period from August 1, 2023 to July 31, 2024. Each subsequent Adjustment Period shall be the twelve months August 1 through July 31.
- 5. <u>Authorized Base Revenues</u> is the base revenues for a Customer Class as authorized by the Commission in the Company's most recent base rate case or other proceedings that result in an adjustment to base rates, or as adjusted by Commission order. This includes revenues authorized to be recovered through the Company's customer charge and distribution charges. This also includes any step revenue increases authorized by the Commission, but excludes revenues authorized to be recovered from the RDAF.
- 6. <u>Authorized Base Revenues per Customer</u> is the Authorized Base Revenues divided by the Authorized Number of Customers for a customer class.
- 7. <u>Authorized Number of Customers</u> is the number of customers in the test year for the applicable Customer Class as used in the rate design in the Company's most recent base rate case or as adjusted by Commission order.
- 8. <u>Customer Class</u> is the group of customers taking service under the same Rate Schedule and defined as follows: Domestic Delivery Service (Schedule D and Schedule TOU-D), Regular General Service (Schedule G2), Regular General Service (Schedule G2 kWh meter), Regular General Service (Schedule G2 Quick Recovery Water Heating and Space Heating), and Large General Service (Schedule G1).
- 9. <u>Customer Group</u> is the group of customers for purposes of calculating the Revenue Decoupling Adjustment amounts, defined as 1) Schedule D and Schedule TOU-D, Domestic, 2) Schedule G, Regular General Service G2, G2 kWh Meter, Uncontrolled Quick Recovery Water Heating, and Space Heating, 3) Schedule G, Large General Service G1.
- 10. <u>Measurement Period</u> is the 12-month period in which the Company will measure variances between actual base revenues per customer and authorized base revenues per customer for each customer class. The first Measurement Period shall be the tenmonth period from June 1, 2022 to March 31, 2023. Each subsequent Measurement Period shall be the twelve months April 1 through March 31.

Authorized by NHPUC Order No.26,623 in Case No. DE 21-030 dated May 3, 2022.

Issued: June 28, 2022

Effective: July 1, 2022

Issued by: Robert B. Hevert
Sr. Vice President

11. <u>Revenue Decoupling Adjustment ("RDA")</u> is the cumulative monthly revenue variances, carrying costs and reconciliation amount for the Measurement Period. The RDA forms the basis for RDAF.

5.0 CALCULATION OF REVENUE DECOUPLING ADJUSTMENT FACTOR

i. Description of RDAF Calculation

For each month within the Measurement Period, the Company shall calculate the variance between Actual Revenue per Customer and Authorized Revenue per Customer, for each Customer Class as defined in Section 4.0. The revenue per customer variance will be multiplied by the Actual Number of Customers per class, to determine the monthly Customer Class revenue variance. The revenue variance will be recorded in a deferral account with carrying costs accrued monthly at Prime rate with said Prime rate to be fixed on a quarterly basis and to be established as reported in THE WALL STREET JOURNAL on the first business day of the month preceding the calendar quarter. If more than one interest rate is reported, the average of the reported rates shall be used. On or before June 1 following the end of each Measurement Period, the Company will file for implementation of the RDAF, starting the first day of the Adjustment Period. The sum of the monthly RDA at the end of Measurement Period will form the basis for the RDAF calculation. The RDA, including reconciliation amount and carrying costs, shall be reconciled for the three Customer Groups. The RDAF is calculated as a dollar per kWh charge or credit based on the total for each Customer Group divided by the projected kWh sales for each Customer Group over the Adjustment Period. The RDAF shall be applied to customer bills during the Adjustment Period.

ii. RDAF Calculation

1. Monthly Revenue Variance (MRV)

$$MRV_i^{CC} = (ARPC_i^{CC} - AURPC_i^{CC}) x ACUST_i^{CC}$$

Where:

Authorized by NHPUC Order No. 26,623 in Case No. DE 21-030 dated May 3, 2022

Issued: May 18, 2022 Issued by: Robert B. Hevert Effective: June 1, 2022 Sr. Vice President

 $ACUST_i^{CC}$: Actual number of customers for month i for applicable Customer

Class.

 $ARPC_i^{CC}$: Actual Base Revenue Per Customer for month i for applicable

Customer Class, derived as:

 $ARPC_i^{CC} = \frac{Actual\ Month\ i\ Revenue\ for\ Customer\ Class}{Actual\ Month\ i\ Bills\ for\ Customer\ Class}$

 $AURPC_i^{CG}$: Authorized Base Revenue Per Customer for month i for applicable

Customer Class, derived as:

 $AURPC_i^{CC} = \frac{Authorized\ Month\ i\ Revenue\ for\ Customer\ Class}{Authorized\ Month\ i\ Bills\ for\ Customer\ Class}$

CC: The Customer Classes as defined in Section 4.0.

i: The months contained in the Measurement Period, as defined in

Section 4.0.

2. Revenue Decoupling Adjustment (RDA)

$$RDA^{CG} = \sum_{i=1}^{12} MRV_i^{CG} + CarryingCosts_i^{CG} + REC_p^{CG}$$

Where:

CG: The Customer Groups as defined in Section 4.0.

 $CarryingCosts_i^{CG}$: Carrying Costs on the deferral account balance calculated

at Prime rate for month i for applicable Customer Group.

 REC_p^{CG} : RDAC Reconciliation Balance from prior period p as

defined in Section 7.0.

3. RDA subject to Adjustment Cap

$$IF: |RDA^{CG}| > RDC^{CG}$$

$$THEN: RDA^{CG} = RDC^{CG}$$

$$AND: REC_C^{CG} = RDA^{CG} - RDC^{CG}$$

Where:

 $|RDA^{CG}|$: Absolute Value of RDA for each customer group.

 RDC^{CG} : The Revenue Decoupling Cap that equals three (3.0) percent of

distribution revenues for each Customer Group over the relevant

Measurement Period(s).

 REC_C^{CG} : RDAC Reconciliation Balance for current period as defined in

Section 7.0.

4. **RDAF Calculation**

$$RDAF^{CG} = -1 \times \frac{RDA^{CG}}{FS^{CG}}$$

Where:

 FS^{CG} : The forecasted kWh Sales for the Adjustment Period for the

applicable customer group.

6.0 Application of the RDAF to Customer Bills

The RDAF (\$ per kWh) shall be rounded to the nearest one one-thousandths of a cent per kWh. The RDAF will be applied to the monthly billed sales for each customer during the applicable Adjustment Period.

7.0 **RDAC Reconciliation**

The deferred balance shall contain the accumulated difference between the authorized RDA for the Adjustment Period determined in accordance with Section 4.0, and actual revenues received by the Company through application of the RDAF to customer bills in

Authorized by NHPUC Order No. 26,623 in Case No. DE 21-030 dated May 3, 2022

Issued: May 18, 2022 Issued by: Robert B. Hevert

Effective: June 1, 2022 Sr. Vice President

the Adjustment Period. Carrying costs shall be calculated on the average monthly balance of the deferred balance using the Prime rate.

8.0 Revenue Decoupling Adjustment Cap

The RDA for the Adjustment Period, determined in accordance with Section 5.0, may not exceed three (3.0%) percent of actual distribution revenues for each Customer Group over the relevant Measurement Period(s). The Revenue Decoupling Adjustment Cap is applicable to both over- and under-recoveries. To the extent that the application of the RDA cap results in a RDA that is less than that calculated in accordance with Section 5.0, the difference shall be deferred and included in the RDAC Reconciliation for recovery in the subsequent Adjustment Period. Carrying costs shall be calculated on the average monthly balance using the Prime rate.

9.0 <u>Information to be Filed with the Commission</u>

Information pertaining to the RDAC will be filed annually on or before June 1 with the Commission consistent with the filing requirements of all costs and revenue information included in the Tariff. Such information shall include:

- 1. Calculation of monthly revenue variances for each Customer Class.
- 2. Determination of Revenue Decoupling Adjustment for the upcoming Adjustment Period.
- 3. Calculation of the Revenue Decoupling Adjustment Factors for each Customer Group, to be utilized in the upcoming Adjustment Period. If distribution rates change during the Measurement Period, the monthly revenue per customer for the remaining months of the Measurement Period will be revised and filed with the Commission.

Issued: May 18, 2022 Issued by: Robert B. Hevert Effective: June 1, 2022 Sr. Vice President

10. Revenue Decoupling Adjustment Factor (\$/kWh) (-1 * L. 8 / L. 9)

\$0.00014

General Service -

(\$0.00002)

CALCULATION OF THE REVENUE DECOUPLING ADJUSTMENT FACTORS

Regular General G2, G2 kWh Meter, and **Quick Recovery Water** Domestic - D and **Heating and Space** Large General Service -TOU-D Heating G1 1. Beginning Balance - June 2022 \$0 \$0 \$0 2. Total Monthly Revenue Variances (MRV) - June 2022-March 2023 (\$879,168)(\$2,190)(\$40,897)3. Collections / (Credits) associated with current RDAF (thru July 2023) n/a n/a n/a 4. Carrying Costs - June 2022 - July 2024 (\$80,094)\$8,236 (\$2,324)5. Total Revenue Decoupling Adjustment (RDA) for credit / (collection) (L. 1 + L. 2 + L. 3 + L. 4)(\$959,262) \$6,046 (\$43,220)6. RDA Cap (+/-) \$911,619 \$481,115 \$213,990 7. RDA Deferral (If |L.5|>L. 6, difference L.5 and L. 6, otherwise \$0) (\$47,642) \$0 \$0 8. RDA eligible for credit / (collection) (L. 5 - L. 7) (\$911,619) \$6,046 (\$43,220) 9. Estimated kWh Sales - August 2023-July 2024 491,346,801 315,117,358 308,299,152

\$0.00186

Authorized by NHPUC Order No. 26,865 in Case No. DE 23-057, dated July 31, 2023

Issued: August 9, 2023 Issued By: Daniel Hurstak
Effective: August 1, 2023 Vice President and Treasurer

DEFAULT SERVICE SCHEDULE DS

AVAILABILITY

This Schedule is for energy supply service only. Customers taking service hereunder must also take service under one of the Company's Delivery Service Schedules.

Default Service shall be available under this Schedule to all Customers, including Customers that return to utility-provided energy supply service after receiving energy supply service from a Competitive Supplier or self-supply (available to Market Participant End Users as described in NHPUC Order No. 24,172), or those Customers whose energy to be provided by a Competitive Supplier or self-supply does not reach the Company's distribution system for any reason.

CHARACTER OF SERVICE

Electricity will be supplied with the same characteristics as specified in the applicable Delivery Service Schedules.

DEFAULT SERVICE CHARGE

The Default Service Charges ("DSC") for each class are specified on Page 74 for the Non-G1 class and Page 75 for the G1 class, Calculation of the Default Service Charge.

DEFAULT SERVICE CHARGE RECONCILIATION

The DSC shall be calculated separately for the Non-G1 (all classes except G1) and the G1 classes. The DSC for each class shall consist of two separate components, a Power Supply Charge and a Renewable Portfolio Standard (RPS) charge. The Power Supply Charge will be comprised of GIS support payments, internal company administrative costs, supply-related working capital, external company legal and administrative costs, a provision for uncollectible accounts attributed to Default Service, and effective July 1, 2014, \$10,000 per year associated with the NHPUC regulatory assessment, plus wholesale supplier charges. For the Non-G1 class, the Power Supply Charge shall be based on a forecast of all Power Supply costs, and shall include an annual reconciliation with interest for any over- or under-recoveries occurring in the prior period. The wholesale supplier charge component of the Non-G1 class Power Supply Charge will be determined separately for Domestic (D) customers and for Regular General and Outdoor Lighting (G2, OL) customers. For the G1 class, the Power Supply Charge shall be based on wholesale supplier charges which will be determined at the end of each month, plus a forecast of all remaining Power Supply costs, and shall include an annual reconciliation with interest for any over- or under-recoveries occurring in the prior period.

The RPS Charge for each class shall be based on a forecast of the costs to comply with RPS and shall include an annual reconciliation with interest for any over- or under-recoveries occurring in the prior period.

Except for the DSC effective December 1, 2022, the DSC for the Non-G1 class will be calculated on a six month basis and shall be offered as a fixed charge or as a variable charge, as provided below. The G1 class DSC will also be established on a six month basis, with the

Authorized by NHPUC Order No. 26,694 in Case No. DE 22-017 dated September 30, 2022

Issued: October 12, 2022

Issued by: Robert B. Hevert

Effective: December 1, 2022 Sr. Vice President

DEFAULT SERVICE SCHEDULE DS (continued)

wholesale supplier charge component of the Power Supply Charge determined at the end of each month. The G1 class DSC shall be offered as a variable charge only, as provided below. The DSC effective December 1, 2022 for the Non-G1 class and G1 class will be calculated on an eight month basis through July 31, 2023 and offered as a fixed charge or as a variable charge for the eight month period as well.

Separate reconciliation of costs and revenues for the Power Supply Charge and the RPS Charge, for both the Non-G1 and G1 classes, shall be performed on an annual basis effective June 1, 2022, and effective August 1, 2023 thereafter. For the Power Supply Charge, external company administrative costs will be directly assigned to the Non-G1 or G1 class, as applicable. Costs that are common to both classes will be allocated to those classes based on kWh sales. Costs of uncollectible accounts will be directly assigned to the Non-G1 or G1 class. Default Service costs included in the RPS Charge shall include costs of compliance with the Renewable Portfolio Standard and associated working capital.

Interest shall be calculated at the prime rate, with said prime rate to be fixed on a quarterly basis and to be established as reported in <u>THE WALL STREET JOURNAL</u> on the first business day of the month preceding the calendar quarter. If more than one rate is reported, the average of the reported rates shall be used. The Company may file to change the DSC at any time should significant over- or under-recoveries occur or be expected to occur.

Any adjustment to the DSC shall be in accordance with a notice filed with the Commission setting forth the amount of the proposed charge and the amount of the increase or decrease. The notice shall further specify the effective date of such charge, which shall not be earlier than forty-five days after the filing of the notice, or such other date as the Commission may authorize.

NON-G1 DEFAULT SERVICE CHARGES

Non-G1 Default Service pricing is available in two forms: fixed and variable. Fixed pricing will remain the same for six months¹ at a time and will be based on the weighted average monthly wholesale price over the six-month¹ period that the Company pays to its Default Service provider(s). Variable pricing will change from month to month reflecting the monthly wholesale price that the Company pays to its Default Service provider(s).

Fixed pricing is available to all Non-G1 Customers except Non-G1 Customers who previously had a Competitive Supplier or self-supply and return to Default Service after the current six month¹ rate period has commenced. New Non-G1 Customers and Non-G1 Customers receiving Default Service will automatically be placed on fixed pricing.

Variable pricing is available to new Non-G1 Customers, Non-G1 Customers who previously had a Competitive Supplier or self-supply and return to Default Service after the current six month¹ rate period has commenced, and existing Non-G1 Customers who notify the Company of

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¹ Except for the DSC effective December 1, 2022 through July 31, 2023 which will be based on eight months. Authorized by NHPUC Order No. 26,694 in Case No. DE 22-017 dated September 30, 2022

DEFAULT SERVICE SCHEDULE DS (continued)

their intent to switch options at least two business days prior to the start of the six month¹ rate period.

Non-G1 Customers returning to Default Service from a Competitive Supplier or self-supply during the rate period will automatically be placed on variable pricing. Non-G1 Customers electing variable pricing will not have the opportunity to switch back to fixed pricing until the subsequent six month¹ rate period. Non-G1 Customers who were placed on variable pricing after returning from a Competitive Supplier or self-supply will be switched back to fixed pricing at the start of the subsequent six month¹ period, unless notifying the Company at least two business days prior to the start of the subsequent six month¹ period of their request to remain on variable pricing.

G1 DEFAULT SERVICE CHARGES

G1 Default Service pricing is available to all G1 customers as a variable charge only. The G1 Default Service Charge will change monthly, reflecting variations in the wholesale supply charges. The wholesale supply charges included in the Power Supply Charge will be determined as the sum of the average ISO-New England real time hourly locational marginal prices for the New Hampshire load zone, weighted by the wholesale hourly kWh volumes of the Company's G1 Default Service customers, and charges for capacity, ancillary services, and other supplier costs established through a competitive bidding process.

TERMS OF PAYMENT

The charges for service hereunder are net, billed monthly and due within 25 days following the date postmarked on the bill, as specified in the Terms and Conditions for Distribution Service, which is a part of this Tariff.

TERM OF CONTRACT

There is no specified term for service hereunder. Switching between optional energy supply services shall be in accordance with provisions contained in the schedules for such services.

SWITCHING TO A COMPETITIVE SUPPLIER OR SELF-SUPPLY

A. On Next Scheduled Meter Read Date

The Company will normally switch a Customer to a Competitive Supplier or selfsupply upon request of a Customer as of the next scheduled meter read, provided that

Authorized by NHPUC Order No. 26,694 in Case No. DE 22-017 dated September 30, 2022

Issued: October 12, 2022

Issued by: Robert B. Hevert

Effective: December 1, 2022 Sr. Vice President

DEFAULT SERVICE SCHEDULE DS (continued)

notice of the change to a Competitive Supplier or self-supply was received by the Company not less than two business days before that next scheduled meter read date. There shall be no charge for switching from Default Service to a Competitive Supplier or self-supply if such a notice is given.

B. Prior to the Next Scheduled Meter Read Date

If switching to a Competitive Supplier or self-supply before the next scheduled meter read is requested, the Company at its sole discretion and upon agreement by the Customer to pay the applicable fee pursuant to Section II. 10 of the Terms and Conditions for Distribution Service, will terminate Default Service with an unscheduled meter read.

TARIFF PROVISIONS

The Company's complete Tariff where not inconsistent with any specific provisions hereof, is part of this Schedule.

Authorized by NHPUC Order No. 26,694 in Case No. DE 22-017 dated September 30, 2022

Issued: October 12, 2022

Effective: December 1, 2022

Issued by: Robert B. Hevert

Sr. Vice President

RESIDENTIAL DEFAULT SERVICE TOU/CPP PILOT PROGRAM AND C&I DEFAULT SERVICE CPP PILOT PROGRAM SCHEDULE DS-P

PURPOSE

This Schedule is for the purpose of implementing Time of Use and/or Critical Peak Period Default Service Rates through a Pilot Program for June 1, 2011 through August 31, 2011.

AVAILABILITY

Service is available under the Residential Default Service TOU/CPP Pilot Program for customers on rate Schedule D, Domestic Delivery Service who have central air conditioning and who choose to participate in this Pilot Program and are not receiving Generation Service from a Competitive Supplier. Service is available under the C&I Default Service CPP Pilot Program for customers on rate Schedule G, Regular General Service G2 who choose to participate in this Pilot Program and are not receiving Generation Service from a Competitive Supplier.

RESIDENTIAL DEFAULT SERVICE TOU/CPP PILOT PROGRAM CHARGES – MONTHLY

The Charges for Default Service under this Schedule are shown below:

Default Service Charges*:

Off-Peak kWh	\$0.05131 per kWh
On-Peak kWh	\$0.08487 per kWh
Critical Peak kWh	\$0.61494 per kWh

C&I DEFAULT SERVICE CPP PILOT PROGRAM CHARGES – MONTHLY

The Charges for Default Service under this Schedule are shown below:

Default Service Charges*:

All Non Critical Peak kWh	\$0.05983 per kWh
Critical Peak kWh	\$0.52490 per kWh

^{*} These charges are calculated based on the non-G1 Fixed Default Service Power Supply charge of \$0.07094 per kWh and also include the Fixed Renewable Portfolio Standard Charge of \$0.00180 per kWh, both of which were effective May 1, 2011.

For the purposes of billing under the DS-P rates, "On-Peak" is defined to be between the hours of 12:00 P.M. and 6:00 P.M. (local time) for all non-holiday weekdays, Monday through Friday. "Off-Peak" is defined to be between the hours of 6:00 P.M. and 12:00 A.M. (local time) and between the hours of 12:00 A.M. and 12:00 P.M. (local time) during non-holiday weekdays and all-day for weekends, Saturday and Sunday, and all-day for official Federal and New

Authorized by Secretarial Letter in Case No. DE 09-137 dated May 25, 2011.

Issued: April 27, 2011 Issued by: Mark H. Collin Effective: June 1, 2011 Treasurer

RESIDENTIAL DEFAULT SERVICE TOU/CPP PILOT PROGRAM AND C&I DEFAULT SERVICE CPP PILOT PROGRAM SCHEDULE DS-P (continued)

Hampshire holidays that occur on a weekday. "Critical Peak" is defined to be between the hours of 12:00 P.M. and 6:00 P.M. (local time) for non-holiday weekdays, Monday through Friday, on those dates which are initiated by the Company. A minimum of 2 and a maximum of 8 critical peak day events will be called during the term of this Pilot.

CRITICAL PEAK DAY NOTIFICATION

Customers will be notified of when a Critical Peak Day will occur through a variety of methods which may include the internet notification, voice messages, or text messages. Notification will be given by 3:00 P.M. of the day preceding the event.

TERM OF CONTRACT

The term of contract under this Schedule shall be for the three month period June 1, 2011 to August 31, 2011. Upon completion of the program, Customers will return to the appropriate Fixed or Variable Default Service Charges, whichever the Customer received prior to participation in the Pilot.

DEFAULT SERVICE TERMS AND CONDITIONS

The Company's Default Service Tariff, Schedule DS, in effect from time to time, where not inconsistent with any specific provisions hereof, are a part of this Schedule.

TERMS AND CONDITIONS

The Company's Terms and Conditions in effect from time to time, where not inconsistent with any specific provisions hereof, are a part of this Schedule.

COST RECOVERY

The incremental costs of the design, implementation, and analysis and reporting of the Residential Default Service TOU/CPP Pilot Program and the C&I Default Service CPP Pilot Program shall be recovered in the Company's Non-G1 Default Service Charge over one year, commencing with the Default Service rate period beginning on November 1, 2011. Cost information will be filed 60 days in advance. Incremental costs shall include such items as consultant costs, contractor costs, external programmer costs and equipment costs that are directly related to the Residential Default Service TOU/CPP Pilot Program and the C&I Default Service CPP Pilot Program. Costs associated with existing internal resources shall not be considered incremental.

Authorized by Secretarial Letter in Case No. DE 09-137 dated May 25, 2011.

Issued: April 27, 2011 Issued by: Mark H. Collin Effective: June 1, 2011 Treasurer

CALCULATION OF THE DEFAULT SERVICE CHARGE

Non-G1 Class Default Service:

		<u>Aug-23</u>	Sep-23	Oct-23	<u>Nov-23</u>	<u>Dec-23</u>	<u>Jan-24</u>	<u>Total</u>
	Power Supply Charge							
	Residential Class							
1	Reconciliation	(\$19,941)	(\$15,246)	(\$13,127)	(\$13,416)	(\$16,360)	(\$17,704)	(\$95,794)
2	Total Costs	\$4,120,618	\$2,429,209	\$1,930,249	\$2,990,008	\$7,267,251	\$10,329,264	\$29,066,599
3	Reconciliation plus Total Costs (L.1 + L.2)	\$4,100,677	\$2,413,963	\$1,917,122	\$2,976,592	\$7,250,891	\$10,311,560	\$28,970,806
4	kWh Purchases	50,578,799	38,669,999	33,295,172	34,028,402	41,494,756	44,905,298	242,972,424
5	Total, Before Losses (L.3 / L.4)	\$0.08108	\$0.06242	\$0.05758	\$0.08747	\$0.17474	\$0.22963	\$0.11923
6	Losses	6.40%	6.40%	6.40%	6.40%	6.40%	6.40%	6.40%
	Total Retail Rate - Residential Variable Power Supply Charge (L.5 * $(1+L.6)$) Total Retail Rate - Residential Fixed Power Supply Charge (L.5 * $(1+L.6)$)	\$0.08626	\$0.06642	\$0.06126	\$0.09307	\$0.18593	\$0.24433	\$0.12687
9	G2 and OL Class Reconciliation	(\$7,354)	(\$6,184)	(\$5,735)	(\$5,430)	(\$6,123)	(\$6,335)	(\$37,161)
10	Total Costs	\$1,385,959	\$900,398	\$798,925	\$1,264,771	\$2,732,996	\$3,781,424	\$10,864,475
11	Reconciliation plus Total Costs (L.9 + L.10)	\$1,378,606	\$894,214	\$793,191	\$1,259,341	\$2,726,874	\$3,775,089	\$10,827,314
12	kWh Purchases	18,648,718	15,683,934	14,543,408	13,771,759	15,526,924	16,065,648	94,240,391
13	Total, Before Losses (L.11 / L.12)	\$0.07392	\$0.05701	\$0.05454	\$0.09144	\$0.17562	\$0.23498	\$0.11489
14	Losses	6.40%	6.40%	6.40%	6.40%	6.40%	6.40%	6.40%
	Total Retail Rate - G2 and OL Variable Power Supply Charge (L.13 * $(1+L.14)$) Total Retail Rate - G2 and OL Fixed Power Supply Charge (L.13 *	\$0.07866	\$0.06066	\$0.05803	\$0.09730	\$0.18686	\$0.25002	
16	(1+L.14))							\$0.12224

Renewable Portfolio Standard (RPS) Charge							
17 Reconciliation	(\$166,522)	(\$130,744)	(\$115,072)	(\$114,980)	(\$137,162)	(\$146,661)	(\$811,141)
18 Total Costs	\$533,768	<u>\$419,093</u>	\$368,860	\$368,560	<u>\$439,657</u>	<u>\$489,170</u>	\$2,619,108
19 Reconciliation plus Total Costs (L.17 + L.18)	\$367,246	\$288,348	\$253,788	\$253,580	\$302,496	\$342,509	\$1,807,967
20 kWh Purchases	69,227,517	54,353,933	47,838,579	47,800,160	57,021,680	60,970,945	337,212,815
21 Total, Before Losses (L.19 / L.20)	\$0.00530	\$0.00531	\$0.00531	\$0.00531	\$0.00530	\$0.00562	\$0.00536
22 Losses	6.40%	6.40%	6.40%	6.40%	6.40%	6.40%	6.40%
23 Total Retail Rate - Variable RPS Charge (L.21 * (1+L.22)) 24 Total Retail Rate - Fixed RPS Charge (L.21 * (1+L.22))	\$0.00564	\$0.00564	\$0.00564	\$0.00564	\$0.00564	\$0.00598	\$0.00570

	TOTAL DEFAULT SERVICE CHARGE							
25	Total Retail Rate - Residential Variable Default Service Charge (L.7 + L.23)	\$0.09190	\$0.07206	\$0.06690	\$0.09871	\$0.19157	\$0.25031	
26	Total Retail Rate - Residential Fixed Default Service Charge (L.8+L.24)							\$0.13257
27	Total Retail Rate - G2 and OL Variable Default Service Charge (L.15 \pm L.23)	\$0.08430	\$0.06630	\$0.06367	\$0.10294	\$0.19250	\$0.25600	
28	Total Retail Rate - G2 and OL Fixed Default Service Charge (L.16+L.24)							\$0.12794

Issued: June 28, 2023 Effective: August 1, 2023 Issued By: Daniel Hurstak Sr. Vice President

CALCULATION OF THE DEFAULT SERVICE CHARGE

	G1 Class Default Service:	Aug-23	<u>Sep-23</u>	<u>Oct-23</u>	<u>Nov-23</u>	<u>Dec-23</u>	<u>Jan-24</u>	<u>Total</u>
	Power Supply Charge							
1	Reconciliation							\$316,931
2	Total Costs excl. wholesale supplier charge							<u>\$29,500</u>
3	Reconciliation plus Total Costs excl. wholesale supplier charge $(L.1 + L.2)$							\$346,431
4	kWh Purchases							25,734,051
5	Total, Before Losses (L.3 / L.4)							\$0.01346
6	Losses							4.591%
7	Power Supply Charge excl. wholesale supplier charge (L.5 * (1+L.6))	\$0.01408	\$0.01408	\$0.01408	\$0.01408	\$0.01408	\$0.01408	\$0.01408
8a 8b 8	Wholesale Supplier Charge Losses Retail Rate - Wholesale Supplier Charge (L.8a *	MARKET 4.591%	MARKET 4.591%	MARKET 4.591%	MARKET 4.591%	MARKET 4.591%	MARKET 4.591%	
0	(1+L.8b))	MARKET	MARKET	MARKET	MARKET	MARKET	MARKET	
9	Total Retail Rate - Power Supply Charge (L.7 + L. 8)	MARKET	MARKET	MARKET	MARKET	MARKET	MARKET	
	Renewable Portfolio Standard (RPS) Charge							
10	Reconciliation	(\$6,418)	(\$5,605)	(\$5,376)	(\$4,876)	(\$5,237)	(\$5,276)	(\$32,787)
11	Total Costs	\$39,468	<u>\$34,468</u>	\$33,062	\$29,986	<u>\$32,206</u>	\$33,763	\$202,953
12	Reconciliation plus Total Costs (L.10+ L.11)	\$33,050	\$28,864	\$27,686	\$25,110	\$26,969	\$28,487	\$170,167
13	kWh Purchases	5,037,119	4,399,055	<u>4,219,547</u>	3,826,925	4,110,325	4,141,079	25,734,051
14	Total, Before Losses (L.12 / L.13)	\$0.00656	\$0.00656	\$0.00656	\$0.00656	\$0.00656	\$0.00688	
15	Losses	4.591%	4.591%	<u>4.591%</u>	4.591%	4.591%	4.591%	
16	Total Retail Rate - RPS Charge (L.14 * (1+L.15))	\$0.00686	\$0.00686	\$0.00686	\$0.00686	\$0.00686	\$0.00719	
	TOTAL DEFAULT SERVICE CHARGE							
17	Total Retail Rate - Default Service Charge (L.9 + L.16)	MARKET	MARKET	MARKET	MARKET	MARKET	MARKET	

Authorized by NHPUC Order No. 26,850 in Case No. DE 23-054, dated June 16, 2023

Issued: June 28, 2023

Effective: August 1, 2023

Issued By: Daniel Hurstak
Sr. Vice President

RATES APPLICABLE TO QUALIFYING FACILITIES SCHEDULE QF

AVAILABILITY

The Company will purchase electricity from and provide certain service to any small power producer, cogenerator, or limited electrical energy producers (collectively referred to as a "Qualifying Facility" or, "QF") in its service territory as required by the New Hampshire Limited Electrical Energy Producer Act, N.H. RSA 362-A (LEEPA), or the Federal Public Utility Regulatory Policies Act Section 210 (PURPA).

PURCHASE RATES

Rates for Qualifying Facilities 1 MW or Greater

Qualifying Facilities that have a design capacity of 1 MW or greater shall have their output metered and purchased at rates equal to the payments received by the Company from the ISO-NE, net of all charges imposed by the ISO-NE for such output, for the hours in which the Qualifying Facility generated electricity in excess of its requirements.

Rates for Qualifying Facilities Less Than 1 MW

Qualifying Facilities with a design capacity less than 1 MW, shall have their output metered and purchased at rates equal to the arithmetic average of the Short-Run Energy rate in the calendar month, net of all charges imposed by the ISO-NE for such output, for the kilowatthours ("kWh") which the Qualifying Facility generated electricity in excess of its requirements. The Short-Run Energy rate is the hourly market-clearing price for energy as determined by the ISO-NE and its successors in the New Hampshire Load Zone.

Rates for Capacity and Reserves-Related Products

The Company shall make payments to a Qualifying Facility for capacity and/or reserves-related products if the sale is recognized by ISO-NE as a capacity and/or reserves-related product sale. The Company shall pay rates equal to the payments received for the sale of any capacity and/or reserves-related products associated with such Qualifying Facility output to the ISO-NE, net of all charges imposed by the ISO-NE.

Line Losses

Energy for purchases shall be adjusted to reflect the costs or savings in line losses that result from purchases from the Qualifying Facility. Because the appropriate line loss factor and

Authorized by NHPUC Order No. 26,029 in Case No. DE 16-576 dated June 23, 2017.

Issued: August 31, 2017

Effective: September 1, 2017

Issued By: Mark H. Collin
Sr. Vice President

adjustment may be unique to each interconnection, the Company will adjust the line loss factor on a case by case basis.

NET ENERGY METERING

Net Energy Metering - Rates for Eligible Qualifying Facilities 1 MW or Less

Projects 1 MW and under using solar, wind, hydro, or other eligible renewable sources of generation shall have the option of being served under Net Energy Metering, as long as they meet all eligibility criteria, as specified by NH RSA 362-A:9; NHPUC Rules Chapter Puc 900: "Net Metering For Customer-Owned Renewable Energy Generation Resources of 1,000 kilowatts or less" and/or Commission Order Nos. 25,972and 26,029 in Docket No. DE 16-576 promulgating rules for an alternative net metering tariff effective September 1, 2017, as described below. If the Company is not able to bill or credit under the new net metering tariff as of the approved effective date, then distributed generation projects will be billed and credited under the current standard net metering tariff rates in accordance with Puc 903.02(f) and Puc 903.02(g) until such time as the utility is able to implement the new net metering tariff provisions. The Company will provide at least 30 days advance notice to its Customers of the implementation date upon which billing and crediting under the new net metering tariff will commence.

Net Metering Tariff Effective Beginning on September 1, 2017 in Accordance with Order No. 26,029 Dated June 23, 2017 ("Alternative Net Metering Tariff")

1. Eligibility

Customer-generators with installations of 100 kW (AC) or less are eligible to participate in net energy metering as a small customer-generator, as defined in Puc 900.

Customer-generators with installations of more than 100 kW (AC) are eligible to participate in net energy metering as a large customer-generator, as defined in Puc 900, if they consume at least twenty percent (20%) of their installation's production on-site and behind-themeter. If the on-site consumption of the customer-generator is less than 20% of the installation's production, the customer will have to be registered as a group host under RSA 362-A:9, XIV. Large customer-generators that meet the 20% on-site consumption threshold have the right to switch to the Alternative Net Metering Tariff by providing written notice of such election to the Company.

Authorized by NHPUC Order No. 26, 029 in Case No. DE 16-576 dated June 23, 2017

Issued: August 31, 2017

Effective: September 1, 2017

Issued By: Mark H. Collin
Sr. Vice President

2. Metering

The Company will install a bi-directional meter to record in separate channels the quantities of electric imports from the distribution utility grid and electric exports to the distribution utility grid over a billing period. At the time of interconnection, a customer may request, at no cost, installation of a Company-owned production meter. The Customer must provide and install an appropriate meter socket in a physical location acceptable to the Company.

3. Billing

All customer-generators will be billed under the same rate schedule that the customer would be billed if it had no generation.

Small customer-generators will be billed for the net positive amount of kWh delivered to the Customer during each billing period under the same rate schedule that the customer would be billed if it had no generation, except that the Stranded Cost Charge, Storm Recovery Adjustment Factor, System Benefits Charge, and the non-Transmission portion of the External Delivery Charge will be billed on the full amount of electricity delivered (as registered on the import channel of the meter) to the customer during each billing period.

Small customer-generators will be credited for the net surplus kWh exported into the distribution system during each billing period for Default Service (only if the Customer receives Default Service from the Company), the Transmission portion of the External Delivery Charge, and twenty-five percent (25%) of the Distribution rate under the same rate schedule. No credit will be applicable for the Stranded Cost Charge, Storm Recovery Adjustment Factor, System Benefits Charge, and the non-Transmission portion of the External Delivery Charge.

Small customer-generators will receive a monetary bill credit for the net surplus electricity exported into the distribution system and will not accumulate surplus kWh following each applicable billing period.

Large customer-generators will be assessed all charges associated with their rate class based on the full amount of their electricity imports without any netting of exports during the billing period. Customers who receive Default Service from the Company will receive a monetary bill credit for their electric exports during each billing period calculated at the Default Service rate.

Authorized by NHPUC Secretarial Letter in DE 18-181 dated December 31, 2018

Issued: November 27, 2018

Effective: January 1, 2019

Issued By: Mark H. Collin
Sr. Vice President

For customer-generators taking energy service from a Competitive Supplier, the Competitive Supplier may determine the terms, conditions, and prices under which it agrees to provide generation supply to and purchase net generation output from the customer-generators.

Customer-generators with a monetary credit balance exceeding \$100 as of March 31 of each year shall have the option to receive a cash payment for the monetary credit balance. Customer-generators with a monetary credit balance of any amount which move or discontinue service shall receive a cash payment for the full amount of their monetary credit balance.

4. Grandfathering Provisions

Subsequent sales or other transfers of ownership of a net-metered system or the property upon which the system is located shall not impact the terms and conditions under which the customer-generator is rendered net metering service. New owners shall be allowed to continue to take service under the same terms and conditions in effect at the time of such sale or transfer until 2040, in accordance with RSA 362-A:9,XV and Order No. 25,972, or pursuant to Order No. 26,029, provided that the system is not moved to a different location by the purchaser, transferee, or otherwise.

Residential small customer-generators may expand their systems without limitation, provided that the expansion does not result in total system capacity in excess of 100 kW.

Non-residential small customer-generators may expand the capacity of their systems by an amount up to the greater of either 20 kW or 50 percent of the system capacity allocated into the standard net metering program prior to September 1, 2017, or the original capacity of a system installed under the alternative net metering tariff effective as of September 1, 2017, as applicable, provided that in neither case can any such expansion have the effect of increasing the system's capacity to an amount in excess of 100 kW.

Non-residential large customer-generators may expand the capacity of their systems by an amount up to the greater of either (1) 50 kW, or (2) a capacity amount such that the expanded system is sized to produce 110 percent of the customer-generator's annual kilowatt-hour on-site usage, as clearly demonstrated through the customer-generator's documentation of any consecutive 12-months within the previous two years.

In neither case, can any such expansion have the effect of increasing the system's capacity to a level in excess of one megawatt. Expansion of a net-metered system by or for a commercial or industrial customer-generator smaller than the applicable limitation will allow the customer-generator to continue to be grandfathered, while any such expansion in excess of the applicable limitation will result in the entire net-metered system losing its net metering grandfathered status.

Authorized by NHPUC Order No. 26,047 in Case No. DE 16-576 dated August 18, 2017.

Issued: December 7, 2017

Effective: September 1, 2017

Issued By: Mark H. Collin
Sr. Vice President

5. Renewable Energy Certificates

The Company will serve as the independent monitor for customer-generators who elect to receive a Company-owned production meter. The Company will report the electricity production of such customer-generators at least quarterly to NEPOOL-GIS, at no cost to the customer. The Company will file an application on behalf of such customer-generators for Commission certification of the eligibility of their installations to produce renewable energy certificates pursuant to RSA 362-F and the Commission's Puc 2500 rules. Any customer requesting a Company-owned production meter or requesting the Company to serve as the independent monitor must respond in a timely manner to requests for information from the Company.

6. Applicable Period of Alternative Net Metering Tariff

Any customer-generator whose installation receives a net metering capacity allocation from the Company on or after September 1, 2017, and any customer-generator with an installation or capacity allocation above the Company's share of the net metering cap under RSA 362-A:9, I prior to September 1, 2017, will be entitled to be net-metered pursuant to the Alternative Net Metering Tariff until December 31, 2040, notwithstanding any subsequent revision, modification, adoption, approval, revocation, or repeal of any applicable net metering tariff or other alternative regulatory mechanism applicable to customer-generators.

PAYMENT

Payment by Company for Power Supplied

A Qualifying Facility, other than Net Energy Metering above, selling power to the Company may choose to receive a check from the Company as payment for power supplied or may have payment credited towards its bill from the Company.

Payment by Customer for Interconnection Costs

These payment provisions shall apply to new Qualifying Facilities who are taking service under this schedule. The Qualifying Facility shall pay all incremental interconnection costs that are a direct result of connecting the Customer's power production equipment to the Company's distribution system, including the cost of engineering studies that will be used to provide a more accurate assessment of interconnection costs. The Company's procedures for interconnection studies and cost estimates are set forth in Section V of <u>Unitil Interconnection Requirements for Customer Owned Generation</u>. The incremental cost of interconnection, including the cost of engineering studies, shall be paid in advance of any work undertaken by the Company.

Authorized by NHPUC Order No. 26,047 in Case No. DE 16-576 dated August 18, 2017.

Issued: December 7, 2017

Effective: September 1, 2017

Issued By: Mark H. Collin
Sr. Vice President

The incremental cost of interconnection includes the costs of installation, equipment, operations and maintenance expense, property taxes, insurance, and all incremental modifications to the distribution and transmission system to the extent such incremental modifications are for the sole benefit of the customer-generator and are necessary to incorporate the Customer's generation into the Company's distribution system. Costs of system improvements and equipment installed to provide retail service to the Customer consistent with the Company's Terms and Conditions for Distribution Service shall be excluded from the incremental cost of interconnection.

INTERCONNECTION STANDARDS

The Company's interconnection standards for Qualifying Facilities located within its service territory are set forth in <u>Unitil Interconnection Requirements for Customer Owned Generation</u>. These standards for interconnection shall apply to all new Qualifying Facilities taking service under this Schedule. Wholesale transactions shall follow the interconnection requirements or standards set forth by the ISO-NE and the Federal Energy Regulatory Commission (FERC).

RATE FOR OTHER ELECTRICAL SERVICES

The Company shall, upon request by a Qualifying Facility, supply to a Qualifying Facility supplementary, back-up, maintenance, and interruptible power under the rate schedules applicable to all customers for such service, regardless of whether they generate their own power. Where it is possible for a Qualifying Facility to receive this service under the applicability clauses of more than one rate schedule, the Qualifying Facility may choose the rate schedule under which it will be served.

INDEMNIFICATION

The Qualifying Facility shall defend, indemnify and hold the Company harmless from and against all claims for damage to the Qualifying Facility's equipment or damage or injury to any person or property arising out of the Qualifying Facility's use of generating equipment in parallel with the Company's own system; provided that nothing in this paragraph shall relieve the Company from liability for damages or injury caused by its own willful default or willful neglect.

TARIFF PROVISIONS

The Company's complete Tariff where not inconsistent with any specific provisions hereof, is part of this Schedule.

Authorized by NHPUC Order No. 26,047 in Case No. DE 16-576 dated August 18, 2017.

Issued: December 7, 2017

Issued By: Mark H. Collin Effective: September 1, 2017

Sr. Vice President

LOAD RESPONSE PROGRAM SCHEDULE LR

AVAILABILITY

This schedule is available to Customers meeting the criteria of the Independent System Operator of New England ("ISO-NE") Load Response Program(s), collectively ("LRP"), approved by the Federal Energy Regulatory Commission ("FERC"), as amended from time to time. Interested Customers may enroll with the Company or any other ISO-NE Market Participant ("Participant"), subject to the provisions of the LRP in effect at the time.

CUSTOMER REQUIREMENTS

Customers participating in a LRP with the Company will be required to complete a Service Agreement and install additional required metering software, telephone lines, internet connections and other equipment necessary to participate in the LRP. Incremental equipment and other fees and costs of participation in the LRP may also be the responsibility of the Customer.

INTERRUPTION REQUIREMENTS

Customers wishing to participate in the LRP will be required to meet all the criteria for load interruptions set forth by the LRP.

COMPENSATION

The Company shall compensate the Customer for electric demand reductions by paying to the Customer an amount for each electric demand reduction equal to the amount paid to the Company by the ISO-NE for said reduction. The Company shall make the required payment by crediting the Customer's electric account within 45 days of the date of the Company's receipt of payment from the ISO-NE.

The Company makes no further representation as to a) the amount that shall be paid to the Customer as compensation for electric demand reductions hereunder; or b) when such payment shall be made. All payments shall be determined by ISO-NE in accordance with the LRP.

TARIFF PROVISIONS

The Company's complete Tariff, where not inconsistent with any specific provisions hereof, is a part of this Schedule.

Issued: October 20, 2006

Effective: November 1, 2006

Issued by: Mark H. Collin
Treasurer

COMPETITIVE ELECTRIC SUPPLIER TRADING PARTNER AGREEMENT

This Agreement made this day o	of, 200_, between,
a New Hampshire corporation with a princip	pal place of business at
("Company") and	, a
	corporation with a principal place of business at
	("Supplier").

I. Basic Understandings

Company has the authority and obligation under New Hampshire's Electric Utility

Restructuring Law and the Report of the Electronic Data Interchange Working Group ("EDI

Working Group Report"), and the Company's Terms and Conditions for Competitive Suppliers

approved by the New Hampshire Public Utilities Commission ("Commission") to perform

services for competitive suppliers of electricity. The EDI Working Group Report requires the

Supplier to enter into a trading partner agreement with the Company prior to the initiation of

Generation Service, as defined therein, for the provision of these services. Accordingly,

Company agrees to provide services to Supplier in accordance with the terms of this Agreement.

This Agreement has been developed for use between Company and Supplier, and may not be waived, altered, amended, or modified, except as provided herein. Exhibit A, attached hereto and incorporated herein by reference, includes additional terms which are a part of this Agreement.

Issued: October 20, 2006 Effective: November 1, 2006 Issued by: Mark H. Collin

Treasurer

COMPETITIVE ELECTRIC SUPPLIER TRADING PARTNER AGREEMENT (Continued)

II. Definitions

Any capitalized terms used in this Agreement and not defined herein shall be as defined

in the Terms & Conditions or the EDI Working Group Report.

III. Term

This Agreement shall become effective on the date hereof ("Effective Date") and shall

continue in full force and effect unless terminated by either party by written notice given no less

than 60 days prior to the scheduled termination date, except as provided in Sections VI and XII

of this Agreement. Notwithstanding the Effective Date, Supplier acknowledges that Company

will provide Company Services as set forth in Section VII only after the requirements of Section

IV of this Agreement have been satisfied. Notwithstanding the foregoing, the parties agree to

abide by all items of this Agreement during the processing of any outstanding transactions

through completion.

IV. Conditions Precedent

The following requirements shall be conditions precedent to Company's

obligations hereunder:

A. Supplier shall provide all information requested in Exhibit B attached hereto.

B. Supplier shall register with the Commission.

C. If Supplier elects to utilize the Consolidated Billing Services from the Company,

Supplier shall furnish to Company a complete schedule of Supplier's relevant rates and

Issued: October 20, 2006

Effective: November 1, 2006

Issued by: Mark H. Collin

Treasurer

COMPETITIVE ELECTRIC SUPPLIER TRADING PARTNER AGREEMENT (Continued)

D. pricing options for Generation Service in an electronic format acceptable to Company, at Company's option, no less that ten (10) business days prior to initial Customer enrollment for any such rate or prior to a change in Supplier's existing rates or five (5) business days prior to a change in rate pricing options.

- E. Prior to Customer enrollment, Supplier shall participate in supplier training and successfully complete testing with the Company of the Electronic Data Interchange ("EDI") transactions as specified in the EDI Working Group Report and any other applicable EDI Working Group standards published under the direction of the EDI Working Group.
- F. For purposes of this Agreement, Supplier may elect to arrange with a third-party for the provision of necessary EDI services; provided, however, that in the event Supplier intends to terminate its third-party arrangement for EDI services, Supplier shall provide .

 Company 60-days prior written notice of such intent to terminate.

V. Representations

Each party represents that it is and shall remain in compliance with all applicable laws, tariffs, and Commission orders or regulations during the term of this Agreement.

Each person executing this Agreement for the respective parties represents and warrants that he or she has authority to bind that party.

Issued: October 20, 2006

Effective: November 1, 2006

Issued by: Mark H. Collin

Treasurer

COMPETITIVE ELECTRIC SUPPLIER TRADING PARTNER AGREEMENT (Continued)

Each party represents that (a) it has the full power and authority to execute, deliver, and perform this Agreement; (b) the execution, delivery, and performance of this Agreement have been duly authorized by all necessary corporate or other action by such party; and (c) this Agreement constitutes that party's legal, valid and binding obligation, enforceable against such party in accordance with its terms.

Each party shall exercise all reasonable care, diligence and good faith in the performance of its duties pursuant to this Agreement, and carry out its duties in accordance with applicable recognized professional standards in accordance with the requirements of this Agreement.

VI. Supplier's Responsibilities

Supplier shall notify Company within twenty-four (24) hours in writing if its authority to provide competitive electric services in New Hampshire is revoked or otherwise suspended or modified by the Commission in a way that affects this agreement. Failure of Supplier to maintain its registered status with the Commission shall be grounds for termination of this Agreement by Company.

Supplier must either (i) be an ISO-NE member having its own Settlement Account, or (ii) have an agreement in place with an ISO-NE member whereby the ISO-NE member agrees to include the load to be served by the Supplier in such ISO-NE member's Settlement Account.

Supplier shall notify Company within twenty-four (24) hours prior, as applicable, to an event reasonably within Supplier's knowledge, and of which Supplier has reason to believe Company

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Effective: November 1, 2006

Issued by: Mark H. Collin
Treasurer

NHPUC No. 3 - Electricity Delivery Unitil Energy Systems, Inc.

COMPETITIVE ELECTRIC SUPPLIER TRADING PARTNER AGREEMENT (Continued)

has no knowledge, and that will render Supplier or its agent unable to maintain the status with

ISO-NE required to serve load. Upon such notice or upon the occurrence of such an event,

Company shall have the immediate right to switch Supplier's Customers so affected to the

applicable Default Service Rate under the Company's tariffs.

Supplier shall update Exhibit B within five (5) business days of changes in any

information contained therein.

Supplier acknowledges the Company will select and may change from time to time the

Value Added Network ("VAN") or other electronic transmission vehicle used by the Company.

Supplier shall be responsible for the payment of all VAN or other electronic transmittal cost.

Supplier acknowledges that, unless otherwise agreed, Company will not include

preexisting Supplier balances on Consolidated Billing for newly enrolled Customers.

VII. Company Services

The Company shall provide Distribution Service pursuant to the Company's Tariff. In

the event the terms of this Agreement conflict with those of the Tariff, the terms of the Tariff

shall govern.

A. Billing Services

Supplier will be offered two billing services: (1) Consolidated Billing Service; and (2)

Standard Billing Service. All measured billing determinants provided by the Company will be

Issued: October 20, 2006

Effective: November 1, 2006

Issued by: Mark H. Collin

based on Company owned metering, except as provided in Exhibit A or otherwise agreed to in a subsequent agreement.

i. Consolidated Billing Service

In accordance with the provision of the Consolidated Billing Service Option, Company will issue a single bill for electric service. Company will use the rates and pricing options supplied by Supplier to calculate the Supplier portion of Customer bills, and integrate this billing with Company's billing in a single mailing to the Customer. Company agrees to provide Supplier with customer usage and billing information, in accordance with the procedures set forth in the EDI Working Group Report. Upon receipt of Customer payments, Company agrees to send a payment/adjustment transaction to the Supplier, in accordance with the procedures set forth in the EDI Working Group Report. Supplier agrees to be responsible for its own bill collections, unless otherwise specified in Exhibit A.

Supplier rates and pricing options must conform to the rate structure in use by Company for that specific tariffed Distribution Service and be supported by meters in place. Changes in the rate levels of Supplier charges to be billed shall be prospective only and shall be implemented for the next bill reading, provided that: 1) Supplier notifies Company of the rate changes in accordance with Section IV.C.; and 2) the notification includes the old and new rates, pricing options, and effective date.

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ii. Standard Billing Service

In accordance with the provision of the Standard Billing Service Option, Supplier will separately bill Customers for the cost of Generation Service provided by the Supplier and collect amounts due to the Competitive Supplier from the Customer. Company agrees to provide Supplier with Customer usage information, in accordance with the procedures set forth in the EDI Working Group Report.

iii. Transaction Processing

Customer transactions will be processed in accordance with the standard formats described in the EDI Working Group Report as approved by the Commission. These transactions include but are not limited to account administration, reporting of Customer usage and billing, and reporting of Customer payments and adjustments. Any changes in these standard transactions will be in accordance with the EDI Change Control Process and must be approved by the Commission.

iv. Conditions of Billing

Customers that contact Company concerning the billed amount for Supplier Generation

Service or any other Supplier issue will be referred to Supplier's customer service number

identified in Exhibit B unless otherwise specified in Exhibit A. Company will not respond to

Customer inquiries concerning generation service issues unless otherwise specified in Exhibit A.

For both Standard Billing Service and Consolidated Billing Service, Supplier shall be responsible

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for the reporting and payment of all taxes or other fees assessed upon Generation Service by any local, state, federal or other taxing or administrative bodies.

v. Rendering of Bills (Consolidated Billing Option Only)

Rendering of bills is the preparation and mailing of statements of the amounts due from the Customer for Supplier Generation Service. These statements will be included as part of the regular monthly bill for Company's Distribution Service mailed to the Customer. These statements will include Supplier's toll free telephone number for Customer inquiries. The Company shall not be required to include messages or inserts containing Supplier specific information except as otherwise required by the Commission. Outstanding Customer balances for Generation Service will be identified on the bill for up to two statement periods following the time when Supplier is no longer the Customer's current generation supplier.

vi. Billing Errors

If Supplier finds that the Company has made a billing error or other miscalculation on a bill or in the usage determinants used as the basis for either the Company or the Supplier's bill calculation, the Supplier shall notify Company in writing and explain the nature of the error.

Upon confirmation of the error, Company will re-bill the affected Customer reflecting an appropriate adjustment in the Customer's account. Similarly, if the Company discovers an error

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that it has made, the Company shall notify Supplier in writing and explain the nature of the error. Upon confirmation of the error, an appropriate adjustment will be made on the next bill sent to the Customer. Suppliers will be notified electronically of any billing adjustment as provided by the EDI Standards. Further, as agreed between the Company and Supplier, the Company shall re-bill or adjust Customers' bills due to Supplier's errors in the next billing cycle. When either party reasonably believes that an error related to billing activity may have occurred, either party may request the production of documents required to verify the accuracy of such billing, which the other party will provide within ten (10) business days. The Company shall not be required to adjust any errors as described in this paragraph after twenty- four (24) months from the date of the statement to the Customer which contained the error.

vii. Payment Processing

For Customers under Consolidated Billing Services, Supplier hereby authorizes Company to process payments and apply monies in accordance with this Agreement. If a Customer pays Company less than the full amount billed, Company shall apply the payment first to amounts owed for Distribution Service, and if any payment remains, Company shall apply it to amounts owed for Generation Service.

Upon posting a received payment, Company shall notify Supplier prior to the close of the next business day that it has posted that payment, and shall send the payment to the Supplier within three (3) business days, or as otherwise specified in Exhibit A.

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B. Load Estimating and Reporting

Company shall determine Supplier's hourly loads and report such to the ISO-NE in accordance with the procedures established by ISO-NE. As agreed between the Company and the Supplier, Company shall provide Supplier with the following reports: 1) daily report of aggregated hourly usage; and 2) monthly reconciliation of Supplier aggregated load (completed Customers' meters have been read). Company will provide these reports to Supplier in a format established by the Company.

C. Additional Services

Additional Services provided by the Company are set forth in Exhibit A hereto.

VIII. Fees

Fees for other services are set forth in Exhibit A. Company shall have the right to subtract fees owing to Company from Supplier from amounts Company collects on behalf of Supplier for reimbursement by Supplier of fees past sixty (60) days. Amounts subject to a good faith dispute will not be subject to deduction.

IX. **Billing and Payment for Services**

Bills for services provided by Company under the terms of this Agreement shall be rendered to Supplier on a monthly basis and shall be due upon receipt of said bill, unless otherwise specified in Exhibit A. Failure of Supplier to make payment within twenty-five (25) days of the

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posted date on the bill shall result in the addition of interest on any unpaid balance calculated at the rate of 1.5% per month commencing from the date said bill was posted. As agreed to by the Company and the Supplier the bill may also be transmitted electronically to the Supplier.

X. **Nondisclosure**

Neither party may disclose any Confidential Information obtained pursuant to this Agreement to any third party, including affiliates of such party, without the express prior written consent of the other party. As used herein, the term "Confidential Information" shall include, but not be limited to, all business, financial, and commercial information pertaining to the parties, customers of either or both parties, suppliers for either party, personnel of either party; any trade secrets; and other information of a similar nature; whether written or in intangible form that is marked proprietary or confidential with the appropriate owner's name. Confidential Information shall not include information known to either party prior to obtaining the same from the other party, information in the public domain, or information obtained by a party from a third party who did not, directly or indirectly, receive the same from the other party to this Agreement or from a party who was known to be under an obligation of confidentiality to the other party to this Agreement, or information developed by either party independent of any Confidential Information. The receiving party shall use the higher of the standard of care that the receiving party uses to preserve its own confidential information or a reasonable standard of care to prevent unauthorized use or disclosure of such Confidential Information. Each receiving party shall, upon termination of

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this Agreement or at any time upon the request of the disclosing party, promptly return or destroy

all Confidential Information of the disclosing party then in its possession.

Notwithstanding the preceding, Confidential Information may be disclosed to any

governmental, judicial or regulatory authority requiring such Confidential Information pursuant to

any applicable law, regulation, ruling, or order, provided that: (a) such Confidential Information is

submitted under any applicable provision, if any, for confidential treatment by such governmental,

judicial or regulatory authority; and (b) prior to such disclosure, the other party is given prompt

notice of the disclosure requirement so that it may take whatever action it deems appropriate,

including intervention in any proceeding and the seeking of any injunction to prohibit such

disclosure.

XI. Termination

Notwithstanding anything to the contrary elsewhere in this Agreement, any party, by

written notice to the other party ("Breaching Party") may terminate this Agreement in whole or in

part with respect to such Breaching Party or suspend further performance without terminating this

Agreement upon the occurrence of any of the following: a) the Breaching Party terminates or

suspends doing business, or, for Supplier, its registered status is revoked or refused renewal; b)

the Breaching Party becomes subject to any bankruptcy or insolvency proceeding under federal or

state law (unless removed or dismissed within sixty (60) days from the filing thereof), or becomes

insolvent, becomes subject to direct control of a transferee, receiver or similar authority, or makes

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COMPETITIVE ELECTRIC SUPPLIER TRADING PARTNER AGREEMENT (Continued)

an assignment for the benefit of creditors; or c) the Breaching Party commits a material breach of

any of its obligations under this Agreement or the Terms and Conditions and has not cured such

breach within thirty (30) days after receipt of a written notice from the other party specifying the

nature of such.

No delay by either party in enforcing any of its rights hereunder shall be deemed a waiver

of such rights, nor shall a waiver of one default be deemed a waiver of any other or subsequent

default.

The enumeration of the foregoing remedies shall not be deemed a waiver of any other

remedies to which either party is legally entitled.

XII. Force Majeure

Neither party shall be considered in default under this Agreement or responsible in tort,

strict liability, contract or other legal theory to the other party for damages of any description for

any interruption or failure of service or deficiency in the quality or quantity of service, or any

other failure to perform if such failure occurs without fault or negligence and is caused by factors

beyond the party's reasonable control, including without limitation, storm, flood, lightning,

earthquake, explosion, civil disturbance, labor dispute, sabotage, war, terrorism, insurrection, act

of God or the public enemy, action of a court or public authority, or any other cause beyond the

reasonable control of the party, which by the exercise or due diligence is unable to overcome. In

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COMPETITIVE ELECTRIC SUPPLIER TRADING PARTNER AGREEMENT (Continued)

the event of a force majeure, both parties shall take all reasonable steps to comply with this

Agreement.

XIII. Liability and Indemnification

In accordance with Section VII, B of this Agreement, Company shall not be responsible for

any load estimation errors and shall not be liable to the Supplier for any costs that are associated

with such estimating errors.

Except as provided above and in Section VII, B of this Agreement, Company and Supplier

agree to indemnify and hold the other and their respective affiliates, and the directors, officers,

employees, and agents of them (collectively, "Affiliates") harmless from and against any and all

damages, costs (including attorneys' fees), fines, penalties, and liabilities, in tort, contract, or

otherwise (collectively "Liabilities"), resulting from claims of third parties arising, or claimed to

have arisen, from the acts or omissions of such party in connection with the performance of its

obligations under the Terms and Conditions. Company and Supplier agree to waive recourse

against the other party and its Affiliates for or arising from the non-negligent performance by such

other party in connection with the performance of its obligations under this Agreement.

Neither the Company nor the Supplier shall be liable for any special, indirect, punitive,

exemplary or consequential damages whatsoever under any theory of law that is now or may in the

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Unitil Energy Systems, Inc.

COMPETITIVE ELECTRIC SUPPLIER TRADING PARTNER AGREEMENT (Continued)

future be in effect, including without limitation: contract, tort, strict liability, or negligence, caused

by interruption, abnormal voltage, discontinuance or reversal of energy delivered,

circumstances beyond Company's immediate control, including but not limited to acts of God,

accidents, labor difficulties, actions of transmission service provider(s), competitive suppliers,

federal, state, or municipal authorities, the failure to receive electricity from any competitive

suppliers, implementation of an emergency load reduction program, or the inability for any other

reason to maintain uninterrupted and continuous deliveries.

Notwithstanding anything in this Agreement or the Terms and Conditions to the contrary,

in no event shall any party hereto be liable to any other party hereto for consequential, punitive,

special, or exemplary damages.

Notwithstanding the availability of other remedies at law or in equity, either party hereto

shall be entitled to specific performance to remedy a breach of this Agreement by the other party.

The provisions of this Section shall survive the termination of this Agreement.

XIV. Terms and Conditions

The parties agree to act in compliance with this Agreement at all times.

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COMPETITIVE ELECTRIC SUPPLIER TRADING PARTNER AGREEMENT (Continued)

XV. Dispute Resolution

Disputes hereunder shall be reduced to writing and referred to the parties' representatives

for resolution. The parties' representatives shall meet and make all reasonable efforts to resolve

the dispute. Pending resolution, the parties shall continue to fulfill their obligations under this

Agreement in good faith, unless this Agreement has been suspended or terminated as provided in

Sec XI. If the parties fail to resolve the dispute, they may mutually agree to pursue mediation or

arbitration to resolve such issues.

XVI. Notice

All notices and other communications shall be to the Company contacts listed on the

Company's website except as may expressly be provided otherwise in Exhibit A. Notices and

other communications to Supplier shall be addressed as shown on Exhibit B. The parties agree that

such written notice, upon confirmation of receipt, shall constitute an acceptable writing.

XVII. Governing Law

This Agreement is governed by the laws of the State of New Hampshire without regard to

the conflict of laws in effect therein.

Issued: October 20, 2006

Effective: November 1, 2006

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COMPETITIVE ELECTRIC SUPPLIER TRADING PARTNER AGREEMENT (Continued)

XVIII. Enforceability

In the event that any portion or part of this Agreement is deemed invalid, against public

policy, void or otherwise unenforceable by a court of law, the validity and enforceability of the

remaining portions thereof shall otherwise be fully enforceable.

XIX. Assignment and Delegation

Either party to this Agreement may assign any of its rights or obligations under this

Agreement; provided however, that no assignment by Supplier shall take effect until the assignee

has met the requirements of Section IV hereunder. No assignment of this Agreement shall relieve

the assigning party of any of its obligations under this Agreement until such obligations have been

assumed by the assignee.

In addition, either party may subcontract its duties under this Agreement to a subcontractor

provided that the subcontracting party shall remain fully responsible as a principal and not as a

guarantor for performance of any subcontracted duties, and shall serve as the point of contact

between its subcontractor and the other party, and the subcontractor shall meet the terms and

conditions of this Agreement. The assigning or subcontracting party shall provide the other party

with thirty (30) calendar days' prior written notice of any such subcontracting or assignment,

which notice shall include such information about the subcontractor as the other party shall

reasonably require.

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XX. Miscellaneous

This Agreement is the entire agreement between the parties and supersedes all other agreements, communications, and representations.

This Agreement may be amended by written agreement of the parties.

Paragraph headings are for convenience only and are not to be construed as part of this Agreement.

This Agreement may be executed simultaneously in two or more counterparts, each of which shall be deemed to be an original but all of which shall constitute one and the same document.

In witness whereof, the parties have caused this Agreement to be executed by their duly authorized representatives as of the date above.

[SUPPLIER]
By
Title
[COMPANY]
By
Title

Issued: October 20, 2006 Effective: November 1, 2006

Issued by: Mark H. Collin

EXHIBIT A

COMPANY SPECIFIC PROVISIONS

1. Budget and Payment Options

Supplier acknowledges that Company offers budget and payment plans. If such a Customer on Consolidated Billing Service pays the Company less than the full amount billed, the Company shall apply the payment first to the Distribution Service, and if any payment remains, the Company shall apply it to Generation Service.

2. Summary Billing

Supplier acknowledges that Company offers a Summary Billing option, which allows qualified Customers with multiple electric service accounts to consolidate multiple individual billings on a single bill format. If such a Customer on Consolidated Billing Service pays the Company less than the full amount billed, the Company shall apply the payment first to Distribution Service owed for all accounts, and if any payment remains, the Company shall apply it to Generation Service based on a predetermined cash posting sequence.

3. Fees

Supplier agrees to pay any fees if and as approved by the PUC. Company shall notify Supplier of the approval of any such fees, and will amend this Exhibit A as may be necessary to describe them.

4. Holidays and Time

Any reference made with respect to time either in this Agreement or the EDI Standards is understood to be Eastern Standard Time.

The Company observes the following holidays and will not receive or process electronic transactions on the following days: New Year's Day, Memorial Day, Independence Day, Labor Day, Veteran's Day, Thanksgiving Day, The Day After Thanksgiving Day, and Christmas Day. All holidays will be the nationally observed day, or as otherwise posted by the Company.

5. Money Transfers

The Company will transfer payments to the Supplier by way of Automated Clearing House within three business days of the Company's receipt of payment from the Customer.

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EXHIBIT A COMPANY SPECIFIC PROVISIONS

6. Business Continuity Plan

If the electronic transmission vehicle used to send and receive files is out of service, the Company will use a business continuity plan which will be posted on the Company's web site. In such an event, Supplier agrees to cooperate with Company and abide by the contents of Company's business continuity plan. Supplier may contact Company's representative, as provided below, for further information about accessing the continuity plan.

7. Company Contact

Information on how to contact the Company's representative for the administration of this Agreement shall be posted on the Company's web site (www.unitil.com).

Issued: October 20, 2006 Effective: November 1, 2006 Issued by: Mark H. Collin Treasurer

EXHIBIT B

COMPETITIVE SUPPLIER INFORMATION

Supplier must fill this form out completely and return it to Company prior to entering into a trading partner agreement with Company. Failure to fill out this form completely will render Company unable to provide services for Supplier.

A.	General Info	rmation (all suppliers)
	1.	Legal name of the supplier
	2.	d.b.a. name, if applicable
	3.	Supplier Address
	4.	Type of Business Entity
	5.	Supplier Customer Service phone number
	6.	Supplier Tax Identification number
	7.	Name of the Supplier's general contact & phone number

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EXHIBIT B

COMPETITIVE SUPPLIER INFORMATION

8. Suj	pplier's general contact facsimile number
9. Su ₁	pplier's general contact internet address
10. Na	ame of Supplier's technical contact and phone number
11. Su	pplier's technical contact facsimile number
	applier's technical contact internet address
	applier Dun & Bradstreet number
14. D	Pate Supplier attended New Hampshire supplier training?
15. Ha	as Supplier registered with the New Hampshire Public Utilities Commission?
Billing a	nd Banking Information (for Suppliers opting Consolidated Billing Service)
	the Supplier is planning to assign its own account number, provide format ze
	ame of receiving bank (to accept electronic transfer of customer ments)

Issued: October 20, 2006

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EXHIBIT B

COMPETITIVE SUPPLIER INFORMATION

	3.	Routing and transit number (ABA number)	
	4.	Bank account number	
C.	Value	e Added Network (VAN)	
	1.	Name of VAN Provider	
	2.	ISA Qualifier	
	3.	ISA ID	

Issued: October 20, 2006

Effective: November 1, 2006

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D. Establishment of ISO-NE Tie Line

COMPETITIVE ELECTRIC SUPPLIER TRADING PARTNER AGREEMENT (Continued)

EXHIBIT B

COMPETITIVE SUPPLIER INFORMATION

me of the IS	O-NE member	in whose Settle	ment Account the	Supplier's

2.	Settlement Account Number
3.	Supplier Contact Name and phone number
4.	Supplier Contact facsimile number
5.	Supplier Contact e-mail address
6.	Estimated Load Transfer (kW Demand)
7.	Estimated Transfer Date (mo/day/year)

E.	Supplier Load Allocation				
	Check to receive load profiling results	daily,	monthly,	both	and
	provide an e-mail address				

Issued: October 20, 2006 Effective: November 1, 2006 Issued by: Mark H. Collin Treasurer

EXHIBIT B

COMPETITIVE SUPPLIER INFORMATION

F. Notices to Supplier shall g	o to:	
Name:		
Address:		
Telephone:		
Telecopier:		
Electronic Mail:		
Authorized Signature:		
Name (printed or typed):		
Title:		
Date:		

Issued: October 20, 2006

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DISTRIBUTED ENERGY RESOURCES INVESTMENT CHARGE SCHEDULE DERIC

The Distributed Energy Resources Investment Charge ("DERIC"), as specified on Calculation of the Distributed Energy Resources Investment Charge, shall be billed by the Company to all customers taking Delivery Service from the Company. The purpose of the DERIC is to recover, on a fully reconciling basis, the costs of the Company's investments in distributed energy resources.

The DERIC shall be established annually based on a forecast of includable costs, and shall include a full reconciliation with interest for any over- or under-recoveries occurring in the prior year(s). Interest shall be calculated at the prime rate, with said prime rate to be fixed on a quarterly basis and to be established as reported in THE WALL STREET JOURNAL on the first business day of the month preceding the calendar quarter. If more than one interest rate is reported, the average of the reported rates shall be used. The Company may file to the change the DERIC at any time should significant over- or under-recoveries occur or be expected to occur.

Any adjustment to the DERIC shall be in accordance with a notice filed with the Commission setting forth the amount of the proposed charge and the amount of the increase or decrease. The notice shall further specify the effective date of such charge, which shall not be earlier than forty-five (45) days after the filing of the notice, or such other date as the Commission may authorize. The annual adjustment to the DERIC shall be derived in the same manner as that provided by Calculation of the Distributed Energy Resources Investment Charge.

The DERIC shall be calculated according to the formula below.

$$DERIC_x = (RR_x - OR_x + LBR_x + RA_{x-1} + I_x)/FkWh_x$$
; where

- $DERIC_x$ = The annual Distributed Energy Resources Investment Charge for the year "x". "x" is the forecast year.
- RR_x = The projected annual Revenue Requirement for the recovery of the investment and operation and maintenance costs of the Company's distributed energy resource investments approved by the Commission pursuant to RSA 374:G. The annual revenue requirement shall consist of the return on rate base and associated income taxes, along with depreciation and amortization expense, operation and maintenance expenses and taxes other than income taxes.
- OR_x = The projected annual Offset Revenues received from any source that the Company is able to secure to support the cost of its investments.

	Authorized by NHPUC Order No.	in Case No. DE	_ dated
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Issued: August 5, 2009

Issued by: Mark H. Collin

Effective: October 1, 2009

Treasurer

DISTRIBUTED ENERGY RESOURCES INVESTMENT CHARGE SCHEDULE DERIC

- LBR_x = The projected calculated lost base revenue in year x resulting from the implementation of approved distributed energy resource investments.
- RAx₋₁ = The annual Reconciliation Adjustment defined as the difference between (a) the actual annual Revenue Requirement, Offset Revenues, and LBR in the previous year, and (b) the revenue actually collected in the previous year. Interest calculated on the average monthly balance shall also be included in the RA. Interest shall be calculated at the prime rate, with said prime rate to be fixed on a quarterly basis and to be established as reported in <a href="https://recommons.org/recom
- I_x = The estimated interest in the forecast period, calculated as defined above.
- FkWh_x = The forecasted kWh is the forecasted amount of electricity to be distributed to the Company's distribution customers for the year "x".

Authorized by NHPUC Order No. _____ in Case No. DE ____ dated ___

Issued: August 5, 2009

Effective: October 1, 2009

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CALCULATION OF THE DISTRIBUTED ENERGY RESOURCES INVESTMENT CHARGE

1	. (Over)/under Recovery - Beginning Balance January 1, 2010	to be filed
2	2. Estimated Total Costs (January 2010 - December 2010)	to be filed
3	Estimated Interest (January 2010 - December 2010)	to be filed
4	2. Costs to be Recovered (L.1 + L.2 + L.3)	to be filed
5	Estimated Calendar Month Deliveries in kWh (January 2010 - December 2010)	to be filed
6	5. Distributed Energy Resources Investment Charge (\$/kWh) (L.4/L.5)	to be filed

Authorized by NHPUC Order No.

in Case No.

, dated

Issued: August 5, 2009 Effective: October 1, 2009 Issued By: Mark H. Collin Treasurer NHPUC No. 3 - Electricity Delivery Unitil Energy Systems, Inc.

Sixth Revised Page 108 Superseding Fifth Revised Page 108

RENEWABLE SOURCE OPTION SCHEDULE RSO

This page has been deleted.

Authorized by NHPUC Order No.25,597 in Case No. DE 13-262, dated November 22, 2013

Issued: December 19, 2013

Effective: December 19, 2013

Issued by: Mark H. Collin

Treasurer

NHPUC No. 3 - Electricity Delivery Unitil Energy Systems, Inc.

Second Revised Page 109 Superseding First Revised Page 109

RENEWABLE SOURCE OPTION SCHEDULE RSO

This page has been deleted.

Authorized by NHPUC Order No.25,597 in Case No. DE 13-262, dated November 22, 2013

Issued: December 19, 2013

Effective: December 19, 2013

Issued by: Mark H. Collin

Treasurer

RESIDENTIAL ENERGY EFFICIENCY LOAN PROGRAM

AVAILABILITY

Subject to the Terms and Conditions of the Tariff of which it is a part, this program shall allow Customers installing energy-efficiency measures under an energy efficiency program offered by the Company and approved by the Commission ("Participating Customers") to borrow all or a portion of the Customer's share of the installed cost of the energy-efficiency measures ("Customer Loan Amount") through an additional charge on their monthly electric service bill issued by the Company. It is available to Participating Customers who meet the following qualifications:

- 1. The Customer must own the residential property where the energy-efficiency measures are installed; and
- 2. The Customer must have an active Delivery Service account with the Company for the property where the energy-efficiency measures are installed and receive retail delivery service Domestic Delivery Service Schedule D; and
- 3. The Customer must have good credit with the Company, which is defined as a Customer that has not received a disconnect notice from the Company during the twelve months preceding the Customer's request for service under this program; and
- 4. The Customer Loan Amount must be greater than or equal to \$500 and less than or equal to \$15,000 for Moderate Income Customers and \$7,500 for Non-Moderate Income Customers and must not exceed the Customer's share of the installed cost of the energy-efficiency measures installed under the Company's approved residential energy-efficiency weatherization program.

"Moderate Income Customers" are defined as Customers whose gross household income is more than 200 percent of the Federal Poverty Guidelines but less than or equal to 300 percent of those Guidelines.

At its sole discretion, the Company shall determine eligibility for service under this program subject to the availability of program funds.

Any Customer taking service under this program must remain a Domestic Delivery Service Customer of the Company at the residential property where the energy-efficiency measures are installed. In the event the Customer does not remain a Domestic Delivery Service Customer of the Company at the residential property where the energy-efficiency measures are installed, any remaining charges under this program shall immediately become due and payable.

Authorized by NHPUC Order No.26,323 in Docket No. DE 17-136 dated December 31, 2019

Issued: January 15, 2020 Issued by: Christine Vaughan Effective: January 1, 2020 Senior Vice President

RESIDENTIAL ENERGY EFFICIENCY LOAN PROGRAM (continued)

CUSTOMER LOAN AGREEMENT

Participating Customers shall be required to execute a separate Customer Loan Agreement which will specify the fixed monthly charge and the terms of the payment period. A Customer can choose to pay the remaining balance owed to the Company at any time. A late payment charge as described in the Terms and Conditions for Domestic Delivery Service section of the Company's Tariff is applicable to the monthly charges rendered under this program. Participating Customers are not subject to disconnection of electric service for nonpayment of the charges under this program.

The Customer Loan Amount shall be paid to the Company by Participating Customer through a fixed monthly charge applied over a term of months as established in the Customer Loan Agreement. Participating Customers may specify the repayment term of the Customer Loan Amount subject to the maximum repayment term limitations as specified below:

Moderate Income Customers	Maximum Repayment
	Term (months)
Greater than or equal to \$500 and less than or equal to \$1,000	12
Greater than or equal to \$1,000 and less than or equal to \$2,000	24
Greater than or equal to \$2,000 and less than or equal to \$3,000	36
Greater than or equal to \$3,000 and less than or equal to \$4,000	48
Greater than or equal to \$4,000 and less than or equal to \$5,000	60
Greater than or equal to \$5,000 and less than or equal to \$6,000	72
Greater than or equal to \$6,000 and less than or equal to \$10,000	84
Greater than or equal to \$10,000 and less than or equal to \$15,000	96

Non- Moderate Income Customers	Maximum Repayment Term (months)
Greater than or equal to \$500 and less than or equal to \$1,000	12
Greater than or equal to \$1,000 and less than or equal to \$2,000	24
Greater than or equal to \$2,000 and less than or equal to \$3,000	36
Greater than or equal to \$3,000 and less than or equal to \$4,000	48
Greater than or equal to \$4,000 and less than or equal to \$5,000	60
Greater than or equal to \$5,000 and less than or equal to \$6,000	72
Greater than or equal to \$6,000 and less than or equal to \$7,500	84

Authorized by NHPUC Order No.26,323 in Docket No. DE 17-136 dated December 31, 2019

Issued: January 15, 2020 Issued by: Christine Vaughan Effective: January 1, 2020 Senior Vice President

NON-RESIDENTIAL ENERGY EFFICIENCY LOAN PROGRAM

AVAILABILITY

Subject to the Terms and Conditions of the Tariff of which it is a part, this program shall allow Customers installing energy-efficiency measures under an energy efficiency program offered by the Company and approved by the Commission ("Participating Customers") to borrow all or a portion of the Customer's share of the installed cost of the energy-efficiency measures ("Customer Loan Amount") through an additional charge on their monthly electric service bill issued by the Company. It is available to Participating Customers who meet the following qualifications:

- 1. The Customer must own or lease the property where the energy-efficiency measures are installed; and
- 2. For leased property, the Repayment Term of the loan cannot exceed the months remaining on the lease. Lease option months will be considered remaining months; and
- 3. The Customer must have an active Delivery Service account with the Company for the property where the energy-efficiency measures are installed and receive retail delivery service General Delivery Service Schedule G; and
- 4. The Customer must have good credit with the Company, which is defined as a Customer that has not received a disconnect notice from the Company during the twelve months preceding the Customer's request for service under this program; and
- 5. The Customer Loan Amount must be greater than or equal to \$500 and less than or equal to \$50,000 per project and must not exceed the Customer's share of the installed cost of the energy-efficiency measures installed under the Company's approved energy-efficiency program; and
- 6. A Customer is limited to \$150,000 per year in loan funds with no limit on the number of projects at the sole discretion of the Company based on program demand; and
- 7. The Company may petition the Commission to allow a Customer Loan Amount in an amount exceeding \$50,000 per project and / or to allow a particular Customer to receive more than \$150,000 in loan funds in a given year.

At its sole discretion, the Company shall determine eligibility for service under this program subject to the availability of program funds.

Any Customer taking service under this program must remain a General Delivery Service Customer of the Company at the property where the energy-efficiency measures are installed. In the event the Customer does not remain a General Delivery Service Customer of the Company at the property where the energy-efficiency measures are installed, any remaining charges under this program shall immediately become due and payable.

Authorized by NHPUC Secretarial Letter in Case No. DE 20-097 dated July 29, 2020.

Issued: August 12, 2020

Effective: July 29, 2020

Issued by: Robert B. Hevert Sr. Vice President

NON-RESIDENTIAL ENERGY EFFICIENCY LOAN PROGRAM (continued)

CUSTOMER LOAN AGREEMENT

Participating Customers shall be required to execute a separate Customer Loan Agreement for each project which will specify the fixed monthly charge and the terms of the payment period, however, the Company may consolidate loans for projects with the same Repayment Term. A Customer can choose to pay the remaining balance owed to the Company at any time. A late payment charge as described in the Terms and Conditions for General Delivery Service section of the Company's Tariff is applicable to the monthly charges rendered under this program. Participating Customers are not subject to disconnection of electric service for nonpayment of the charges under this program.

The Customer Loan Amount shall be paid to the Company by Participating Customer through a fixed monthly charge applied over a term of months as established in the Customer Loan Agreement. Participating Customers may specify the repayment term of the Customer Loan Amount subject to the maximum repayment term limitations as specified below:

	Maximum Repayment Term
Customer Loan Amount	(in Months)
Greater than or equal to \$500 and less than or equal to \$2,000	24
Greater than \$2,000 and less than or equal to \$3,000	36
Greater than \$3,000 and less than or equal to \$4,000	48
Greater than \$4,000 and less than or equal to \$5,000	60
Greater than \$5,000 and less than or equal to \$6,000	72
Greater than \$6,000 and less than or equal to \$7,500	84
Greater than \$7,500	120

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